

2010 Fact Sheet (Updated July 2010)

Fostering Well-Being Care Coordination Unit

WHAT IS CARE COORDINATION?

Care coordination services for children in out-of-home placement assure access to effective and comprehensive healthcare. Care coordination addresses interrelated medical, dental, mental health, substance abuse, and developmental needs to achieve optimal health and wellness outcomes.

WHO IS ELIGIBLE FOR FOSTERING WELL-BEING CARE COORDINATION SERVICES?

Children and youth are eligible for care coordination services if they are:

- Under age 18
- In out-of-home placement through dependency or voluntary placement (adoptions and guardianships are not eligible)
- Medicaid eligible

Children who receive coordinated healthcare through their placement such as Behavior Rehabilitation Services (BRS) or Child Placing Agencies (CPA) where Children's Administration is paying for case management may be eligible for Fostering Well-Being (FWB) Care Coordination. Social workers should call the FWB Care Coordination Unit (CCU) for consultation to determine if care coordination is appropriate for the child/youth.

WHAT SERVICES ARE INCLUDED IN CARE COORDINATION?

Effective linkages between caregivers and community-based healthcare services, state and local agencies, and other key partners are all part of care coordination. Care coordination activities include:

- Facilitating access to primary and specialty healthcare providers
- Analyzing medical records, billing data, immunization reports, social worker case notes, and Child Health Education and Tracking (CHET) screening reports to determine care coordination needs
- Assessing for gaps in care, including medical, dental, mental health, and substance abuse domains
- Consulting with social workers and caregivers regarding individual health questions and concerns
- Producing written Care Coordination Summaries that assist social workers in the development of the child's case plan – these summaries may be modified or updated based on changes in the child's circumstances
- Mailing Care Coordination Summaries to caregivers to assist them in meeting the child's needs

WHO CAN MAKE A REFERRAL FOR CARE COORDINATION?

- Social Workers, CHET Screeners, and Regional Medical Consultants may make referrals for care coordination.
- Caregivers may contact the FWB CCU directly regarding potential referrals for children in their care. FWB CCU staff will consult with the child's social worker to request a formal referral to the program.

HOW DO I MAKE A REFERRAL?

To obtain a referral form, email the FWB CCU at: dhsfwbccu@dshs.wa.gov. The FWB CCU may also be contacted at 1-800-562-3022 ext. 59594 or FAX: (360) 725-1722.

FOR MORE INFORMATION CONTACT:

MPA Fostering Well-Being Care Coordination Unit, 1-800-562-3022 x 59594 or dhsfwbccu@dshs.wa.gov