

Student Experience at the Research University (SERU) Survey 2015: Method and Student Participation

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INTRODUCTION

This report describes the procedures for and student respondents to the second University of Washington Seattle (UWS) administration of the Student Experience at the Research University (SERU) survey. UWS participated in the spring 2015 SERU administration to gather information regarding the academic and student life experiences of undergraduate students at UWS. Results of the survey will be used to improve the educational experiences of UW students and are summarized separately.

The SERU began as a research project out of the University of California Berkeley's Center for Studies in Higher Education (CSHE).¹ The investigators sought to develop a survey specifically tailored to the unique experience of students at research universities. Originally called the University of California Undergraduate Experience Survey (UCUES) and implemented across the University of California system, SERU administration was made available to other Association of American Universities (AAU) member universities in 2008. Participating institutions comprise the SERU Consortium and members administer the SERU survey under agreed-upon protocols, participate in survey development (including addition of campus-specific questions), engage in shared research, and attend policy symposia. Ten (16%) of the 62 AAU institutions participated in the 2014 SERU administration (see Appendix A).

SURVEY METHOD

Although the research center for the SERU remains at the CSHE, the mechanics of survey administration are managed out of the University of Minnesota (U of M) Office of Institutional Research. U of M delivers the online SERU survey to students at participating institutions, cumulates and returns student responses to the respective institutions, and maintains the central database for longitudinal and cross-institution comparisons. Each institution provides U of M with a census file of undergraduate students at the beginning of the spring survey period, along with text for student emails. Institutions also are responsible for promoting student participation and for internal analysis and reporting of responses. The Office of Educational Assessment (OEA) plays this coordinating role at UWS.²

The SERU survey is open for institutional participation each year from January through mid-July, a lengthy time period designed to accommodate varied institutional academic calendars. The 2015 SERU administration at UW officially began April 2nd and continued through the next eight weeks. Student responses were then held in the U of M database until administrations were complete at all institutions and the data could be cleaned. The final UW file was received at the end of July.

¹ http://www.cshe.berkeley.edu/SERU

² OEA is a unit of Undergraduate Academic Affairs (UAA).

Instrument

The complete SERU 2015 questionnaire consisted of several parts.

Core Questions. The basic questionnaire (Appendix B) was administered to all students at all institutions. This section is comprised of 62 items grouped in the following topical sections:

- Academic Engagement
- Time Allocation
- Academic and Personal Development
- Institutional Climate for Diversity
- Plans and Aspirations
- Overall Satisfaction
- Evaluation of the Major
- Background (demographics)

ISE/SA Module. Institutions could choose to include a set of questions (Appendix C) about experiences of international students (seven items) and students who participated in study abroad programs three items). UW elected to administer these items and they were presented to all students who identified themselves as belonging to one of those two groups.

Topical Modules. Institutions could elect to include additional items on four topics. If an institution selected this option, all topics would be covered but each individual student would be asked to respond to only one. UW did not administer these modules. The four topics were:

- Academic Experience and Globalization
- Community and Civic Engagement
- Student Life and Development
- Technology

Wildcard Questions. Institutions could elect to create their own set of questions to be administered to all students. Institutions selecting this option also could choose to administer the ISE/SA Pilot Questions but not the Topic Modules. UW chose this option and developed a set of Wildcard Questions (Appendix D) based on discussions among faculty, staff, and administrators. Items addressed the following topics:

- · Campus Climate
- Leaving the UW
- Paid Employment
- Departmental Advising

STUDENT PARTICIPATION

The survey population included all undergraduate students enrolled at the Seattle campus on the tenth day of winter quarter 2015. Excluded were: 1) exchange students and university employees enrolled using a faculty or staff exemption (i.e., special program code between 59 and 61, n = 170), 2) those who were younger than 18 years old on March 31, 2015 (n = 139), and 3) those who had no email address on file (n = 4). Thus, the final population included N = 27, 952 students.

The primary means of recruitment for the survey consisted of five email messages (with links to the online survey) sent by the survey administrators at U of M and bearing the signature of Ed Taylor, Vice Provost and Dean of Undergraduate Academic Affairs (UAA). (Email text is shown in Appendix E.) The first email was sent on the fourth day of spring quarter, and subsequent emails were sent every eight-to-ten days to non-respondents. Supplemental recruitment methods included a dedicated SERU

website³ containing information about the project and a link to the online questionnaire. Because of the length and complexity of the survey, significant incentives were offered to motivate student participation. Weekly prizes were pairs of Seattle CityPass ticket booklets, fifteen \$100 UW Bookstore gift cards, and fifteen \$50 Regal Cinema gift cards.

Access to the questionnaire was controlled by students' unique university network identification (UW NetID) to ensure that only authorized students could respond and that each student could respond only once. After logging in, students were asked to read a consent statement and either affirm their consent or decline to participate. Students who declined to participate did not receive further emails. In all, 50 students formally declined to participate.

Response Rate

A total of 6,541 students returned completed questionnaires by the July 15 survey close, representing an overall response rate of 23%.

Response rate varied significantly by college of the first major. As shown in Figure 1, the highest response rates were observed among majors in Medicine (31%), Public Health (31%), and Social Work (38%).

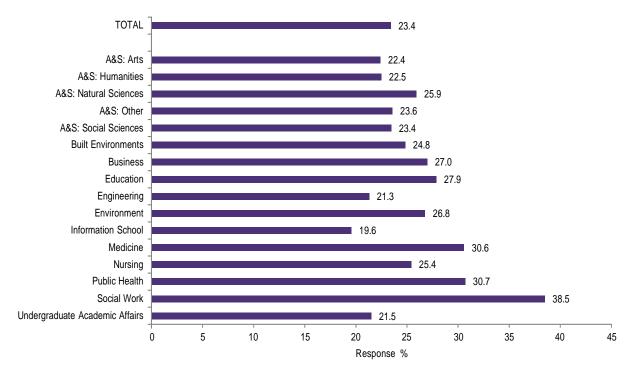


Figure 1. Response rate by college of student's first major

³ http://surveys.uw.edu/about-the-seru/

Representativeness

The sample of survey participants differed from the population of students surveyed on a number of key characteristics. As shown in Table 1, women were significantly over-represented (62% of participants vs. 52% of population), $\chi^2(2, N=27,947)=368, p<.001$. First-year and sophomore students were under-represented and seniors over-represented, $\chi^2(3, N=27,952)=74.4, p<.001$. Transfer students were significantly more likely to participate than their first-time, first-year (FTFY) entrant peers, $\chi^2(1, N=27,952)=105, p<.001$. Among various ethnicity-residency groups, the lowest response rates were observed among African American (18%) and Pacific Islander (17%) students; in contrast, the rate among Asian American students (26%) was much higher than all other groups, $\chi^2(7, N=27,592)=53.0, p<.001$.

Table 1. Characteristics of survey participants

	Population		<u>Participated</u>		As percentage of participants
Characteristic	N	%	n	%	%
TOTAL	27,952	100.0	6,541	23.4	100.0
Sex					
Female	14,347	52.0	4,080	28.1	62.4
Male	13,410	48.0	2,460	18.3	37.6
Unknown	5	0.0	1	20.0	0.0
Class					
First-year	4,363	15.6	889	20.4	13.6
Sophomore	5,844	20.9	1,239	21.2	18.9
Junior	7,934	28.4	1,868	23.5	28.6
Senior	9811	35.1	2,545	25.9	38.9
Entry Type					
First-time first-year	22,739	81.4	5,039	22.2	77.0
Transfer	5,213	18.6	1,502	28.8	23.0
Other	0				
Ethnicity					
African American	978	3.5	171	17.5	2.6
Asian American	7,806	27.9	1,991	25.5	30.4
Hispanic American	2,001	7.2	454	22.5	6.9
Native American	368	1.3	76	20.7	1.2
Pacific Islander	301	1.1	52	17.3	0.8
White American	12,142	43.4	2,846	23.4	43.5
Other/Unknown	357	1.3	83	23.2	1.3
International	3,999	14.3	871	21.8	13.3

CONCLUSIONS

Despite a concerted student recruitment effort, the overall response rate (23%) for the 2015 UW SERU administration was fairly low. In general, survey response rates have been decreasing over the past several years, at least in part due to student survey fatigue, and they were further depressed in the current study due to the length of the SERU questionnaire. Additionally, the pattern of student response showed under-representation of men, lower-division students, first-time first-year entrants, and under-represented minority students.

The pattern of low response rate and under-representation of specific student groups is consistent with what is commonly observed for other surveys. Nevertheless, these limitations should be kept in mind when interpreting SERU response data, particularly in the context of programmatic decision-making.

Appendix A. Association of American Universities (AAU) Member Institutions⁴

The Association of American Universities (AAU) includes 62 public and private research universities in the United States and Canada. It was founded in 1900 to advance the international standing of U.S. research universities and focuses on issues that are important to research-intensive universities, such as funding for research, research policy issues, and graduate and undergraduate education. Membership is by invitation. Institutions participating in the 2015 SERU administration are shown in bold type.

AAU Member Institutions and Years of Admission

University at Buffalo, SUNY (1989) University Boston University (2012) Brandeis University (1985) of California, Berkeley (1900) University of California, Davis (1996) University of Brown University (1933) California Institute of Technology (1934) California, Irvine (1996) University of Carnegie Mellon University (1982) California, Los Angeles (1974) University of Case Western Reserve University (1969) California, San Diego (1982) University of Columbia University (1900) California, Santa Barbara (1995) The Cornell University (1900) University of Chicago (1900) University of Colorado Boulder (1966) Duke University (1938) University of Florida (1985) Emory University (1995) University of Illinois at Urbana-Champaign (1908) Georgia Institute of Technology (2010) The University of Iowa (1909) Harvard University (1900) The University of Kansas (1909) Indiana University (1909) University of Maryland, College Park (1969) Iowa State University (1958) The Johns Hopkins University (1900) University of Michigan (1900) University of Minnesota, Twin Cities (1908) Massachusetts Institute of Technology (1934) McGill University (1926) University of Missouri-Columbia (1908) The University of North Carolina at Chapel Hill (1922) Michigan State University (1964) University of Oregon (1969) New York University (1950) Northwestern University (1917) University of Pennsylvania (1900) The Ohio State University (1916) University of Pittsburgh (1974) University of Rochester (1941) The Pennsylvania State University (1958) Princeton University (1900) University of Southern California (1969) The University of Texas at Austin (1929) Purdue University (1958) University of Toronto (1926) Rice University (1985) Rutgers, The State University of New Jersey (1989) University of Virginia (1904) Stanford University (1900) University of Washington (1950) The University of Wisconsin-Madison (1900) Stony Brook University, SUNY (2001) Texas A&M University (2001) Vanderbilt University (1950) Washington University in St. Louis (1923) Tulane University (1958)

Yale University (1900)

The University of Arizona (1985)

⁴ Information on this page is taken from the AAU website: http://www.aau.edu/

Appendix B. SERU Core Questions⁵

PART I. Academic Engagement, Time, Student Development, Campus Climate, Plans and Aspirations, Satisfaction, and Evaluation of the Educational Experience

Academic Engagement

1. During this academic year, how often have you done each of the following?

(Q6)

	Never (1)	Rarely (2)	Occasion- ally (3)	Somewhat often (4)	Often (5)	Very often (6)
Contributed to a class discussion (1)	О	О	О	О	О	О
Brought up ideas or concepts from different courses during class discussions (2)	О	О	О	О	0	О
Asked an insightful question in class (3)	О	О	О	О	О	О
Found a course so interesting that you did more work than was required (4)	О	О	О	О	0	О
Chosen challenging courses, when possible, even though you might lower your GPA by doing so (5)	О	О	О	О	О	О
Made a class presentation (6)	О	О	О	О	О	О
Had a class in which the professor knew or learned your name (7)	О	О	О	О	О	О

2. How frequently have you engaged in these activities so far this academic year?

(Q7)

	Never (1)	Rarely (2)	Occasion- ally (3)	Somewhat often (4)	Often (5)	very often (6)
Taken a small research-oriented seminar with faculty (1)	О	О	О	О	О	О
Communicated with a faculty member by e-mail, texting, or in person (2)	О	О	О	О	О	0
Talked with the instructor outside of class about issues and concepts derived from a course (3)	О	О	О	О	О	О
Interacted with faculty during class sessions (4)	О	О	О	О	О	О
Worked with a faculty member on an activity other than coursework (e.g., student organization, campus committee, cultural activity) (5)	0	О	O	0	O	0

⁵ SERU question numbers are shown in right margin.

3	How frequently	during this academic y	ear have vo	ou done each	of the following?
o.	I IOW II CAUCITLIY	duillig tills acadellile y	cai nave ye	ou aono caci	

	Never (1)	Rarely (2)	Occasion- ally (3)	Somewhat often (4)	Often (5)	Very often (6)
Turned in a course assignment late (1)	О	О	О	О	О	О
Gone to class without completing assigned reading (2)	О	О	О	О	О	О
Gone to class unprepared (3)	О	О	О	О	О	О
Skipped class (4)	О	О	О	О	О	О
Raised your standard for acceptable effort due to the high standards of a faculty member (5)	0	0	О	О	0	О
Extensively revised a paper before submitting it to be graded (6)	0	0	О	О	0	О
Sought academic help from instructor or tutor when needed (7)	О	О	О	О	О	О
Worked on class projects or studied as a group with classmates outside of class (8)	0	О	О	О	0	0
Helped a classmate better understand the course material when studying together (9)	0	0	О	О	0	0

20. Thinking back over your coursework this academic year, how often were you REQUIRED to do the following? (Q35)

	Never (1)	Rarely (2)	Occasion- ally (3)	Somewhat often (4)	Often (5)	Very often (6)
Recognize or recall specific facts, terms, and concepts (4)	О	О	О	О	О	О
Explain methods, ideas, or concepts and use them to solve problems (5)						
Break down material into component parts or arguments into assumptions to see the basis for different outcomes and conclusions (6)						
Judge the value of information, ideas, actions, and conclusions based on the soundness of sources, methods, and reasoning (7)						
Create or generate new ideas, products, or ways of understanding (8)						

21. Thinking back on this academic year, how often have you done each of the following?

Very Rarely Occasion-Often Never Somewhat often (2) ally (3) often (4) \mathbf{o} O O O Used facts and examples to support your viewpoint (4) O O Incorporated ideas or concepts from different courses when completing assignments (5) Examined how others gathered and interpreted data and assessed the soundness of their conclusions (6)

		ed your own position on at of others (7)	topic after assess	ing the					
4.	On ave	erage, how much of your	assigned cours	e reading have you	completed t	his acad	lemic year?		(Q9)
	О	0-10% (1)	О	41-50% (5)		О	81-90% (9)		
	Ο	11-20% (2)	0	51-60% (6)		Ο	91-100% (1	10	
	О	21-30% (3)	О	61-70% (7)					

O 71-80% (8

O 31-40% (4

(Q36)

(Q8)

Time Allocation

5.	How many hours do you spend in a typical v for none)	week (7 c	days) on t	he follow	ring activi	ities? (Mu	ust be nu	meric, er	nter 0	
Q11. Paid employment (including internships) on campus (1):										
	Q12. Paid employment (including internshi	ps) off ca	ampus (2)):					(Q1	12)
	[If student answers "0" to both of the above	e questio	ns, SKIP 1	TO #7]						
6.	Of your total hours spent working for pay, a (Must be numeric, enter 0 for none)	about hov	w many h	ours wer	e related	to your a	academic	interest	s? (Q1	13)
7.	How many hours do you spend in a typical v	week (7 c	days) on t	he follow	ing activi	ities?			(Q1	14)
		0 (1)	1-5 (2)	6-10 (3)	11-15 (4)	16-20 (5)	21-25 (6)	26-30 (7)	More than 30 (8)	
Att	ending classes, discussion sections, or labs (1)	О	О	О	О	О	О	О	О	
		_	_	_	_	_	_	_	_	

	0(1)	1-5 (2)	6-10 (3)	11-15 (4)	16-20 (5)	21-25 (6)	26-30 (7)	More than 30 (8)
Attending classes, discussion sections, or labs (1)	О	О	О	О	0	О	О	0
Studying and other academic activities outside of class (2)	О	О	0	О	0	О	0	0
Attending movies, concerts, sports, or other entertainment events (3)	0	О	O	О	0	О	0	0
Performing community service or volunteer activities (4)	О	О	0	О	0	О	О	0
Participating in physical exercise, recreational sports, or physically active hobbies (5)	О	О	0	О	0	О	О	О
Participating in spiritual or religious activities (6)	О	О	0	О	0	О	О	0
Participating in student clubs or organizations (7)	О	О	О	О	О	О	О	О
Socializing with friends (8)	О	О	О	О	О	О	О	О
Partying (9)	О	О	О	О	О	О	О	О
Spending time with family (10)	О	О	О	О	О	О	О	0
Using the computer/tablet/smartphone for non-academic purposes and entertainment (e.g., gaming, social media, shopping, streaming video) (11)	O	O	Ο	O	О	O	0	О
Watching TV, streaming movies/TV on computer or tablet (12)	О	О	О	О	О	О	О	О
Commuting to school and/or to work (13)	О	О	О	О	О	О	О	О

О	0	О	О	0	О	0	0	
О	0	О	О	0	О	О	0	
О	0	О	О	О	О	О	О	
О	0	О	О	О	О	О	О	
О	0	О	О	О	О	О	0	
О	О	О	О	О	О	О	0	
O	Ο	O	O	Ο	O	Ο	Ο	
О	Ο	0	О	О	О	Ο	О	
О	0	0	0	0	О	О	0	
verage nui	mber of	hours pei	night yo	u slept o	n weekni	ghts?	(Q	15)
O 6(3)				O 8	(5)			
O 7(4)						۵۱		
	O O O O O O O O O O O O O O O O O O O	O O O O O O O O O O O O O O O O O O O	O O O O O O O O O O O O O O O O O O O	O O O O O O O O O O O O O O O O O O O	O O O O O O O O O O O O O O O O O O O	O O O O O O O O O O O O O O O O O O O	O O O O O O O O O O O O O O O O O O O	O O O O O O O O O O O O O O O O O O O

Watching TV, streaming movies/TV on computer or tablet (12) Commuting to school and/or to work (13) O O O O O O O O O O O O O O O O O O	Using the computer/tablet/smartphone for non- academic purposes and entertainment (e.g., gaming, social media, shopping, streaming video) (11))	O	O	O	O	O	O	O	
8. During this academic year, what was the average number of hours per night you slept on weeknights? O 4 or less (1) O 6 (3) O 8 (5)		О	0	0	0	0	0	О	О	
O 4 or less (1) O 6 (3) O 8 (5)	Commuting to school and/or to work (13)	О	О	О	О	О	О	О	О	
	8. During this academic year, what was the	average nu	ımber of	hours pe	r night yo	u slept o	n weekni	ghts?	(Q ²	15
O 5 (2) O 7 (4) O 9 or more (6)	O 4 or less (1)	O 6(3)				O 8	3 (5)			
	O 5 (2)	O 7(4)				O 9	or more ((6)		

Academic and Personal Development

9. Please rate your level of proficiency in the following areas when you started at this campus and now. (Q17,18)

		WHE	N YOU S	TARTED	HERE			CU	RRENT A	BILITY LE	VEL	
	Very poor (1)	Poor (2)	Fair (3)	Good (4)	Very good (5)	Excel- lent (6)	Very poor (1)	Poor (2)	Fair (3)	Good (4)	Very good (5)	Excel- lent (6)
Analytical and critical thinking skills (1)	О	О	О	О	О	0	О	Ο	О	О	О	О
Ability to be clear and effective when writing (2)	О	О	0	0	О	0	0	Ο	0	0	О	О
Ability to read and comprehend academic material (3)	О	О	О	О	О	О	О	Ο	О	О	О	О
Foreign language skills (4)	О	О	О	О	О	О	О	О	О	О	О	О
Understanding your field of study (i.e., college major) (5)	О	О	О	О	О	О	О	Ο	О	О	О	О
Quantitative (mathematical and statistical) skills (6)	О	О	О	О	О	О	О	О	О	О	О	О
Ability to speak clearly and effectively in English (7)	0	О	0	0	О	0	0	Ο	0	0	О	О
Ability to understand international perspectives (economic, political, social, cultural) (8)	O	O	O	O	O	O	O	O	O	O	O	0
Leadership skills (9)	О	О	О	О	О	О	О	О	О	О	О	О
Library research skills (e.g. finding books, articles, evaluating information sources) (1)	0	0	Ο	O	0	O	O	O	Ο	O	0	О
Other research skills (2)	О	О	О	О	О	О	О	О	О	О	О	О
Ability to prepare and make a presentation (3)	О	О	О	О	О	О	О	О	О	О	О	О
Interpersonal (social) skills (4)	О	Ο	О	О	О	О	О	Ο	О	О	Ο	О

10. Similarly, please rate your abilities now and when you first began at this campus on the following dimensions. (Q19)

		WHE	N YOU S	STARTED	HERE		CURRENT ABILITY LEVEL					
	Very poor (1)	Poor (2)	Fair (3)	Good (4)	Very good (5)	Excel- lent (6)	Very poor (1)	Poor (2)	Fair (3)	Good (4)	Very good (5)	Excel- lent (6)
Ability to appreciate and understand racial and ethnic diversity (1)	0	О	О	О	О	О	О	О	О	О	О	О
Ability to appreciate the fine arts (e.g., painting, music, drama, dance) (2)	О	О	O	0	О	О	0	О	0	О	О	О
Ability to appreciate cultural and global diversity (3)	О	О	О	О	О	О	О	О	О	О	Ο	О

Campus Climate for Diversity

11. Please indicate how strongly you agree or disagree with the following statements in terms of yourself.

(Q21,22)

	Strongly disagree (1)	Disagree (2)	Somewhat disagree (3)	Somewhat agree (4)	Agree (5)	Strongly agree (6)
I feel free to express my political beliefs on campus (1)	О	О	О	О	Ο	О
I feel free to express my religious beliefs on campus (2)	О	О	О	О	О	О
Students of my race/ethnicity are respected on this campus (3)	О	О	О	О	0	О
Students of my socio-economic status are respected on this campus (4)	О	О	О	О	O	О
Students of my gender are respected on this campus (5)	О	О	О	О	О	О
Students of my religious beliefs are respected on this campus (6)	О	О	О	О	O	О
Students of my political beliefs are respected on this campus (7)	О	О	О	О	O	О
Students of my sexual orientation are respected on this campus (8)	О	О	О	О	О	О
Students of my immigration background are respected on this campus (1)	0	О	О	О	О	О
Students with a physical, psychological, or learning disability like mine are respected on this campus (2)	О	О	О	О	O	О

O Education (5)

like mine a	re respected on this campus (2)		,						
Plans and	Aspirations								
12. Which	of the following BEST represents yo	ur p	lans for after gra	duation? (Select only	one)		((Q24)
О	Enroll in graduate or	О	Study or work ab	road (5)	C	Take a y	ear off (9)		
	professional school (1)	Ο	Join armed forces	s (6)	C	Do som	ething else ((10)	
О	Work full-time (2)	О	O Join armed forces (6) O O Paid internship (7) O) I have n	o idea at th	is point	
Ο	Work part-time (3)	О	Unpaid internship) /		(11)			
О	Be self-employed (4)		volunteer (8)		C	Other (12)		
13. What	career do you hope to eventually ha	ve a	fter you have co	mpleted yo	our educati	on?		((Q25)
О	Agriculture/agribusiness (1)	О	Engineering, cor	nputer	C	D Psycho	logy, helping	g	
О	Artistic, creative professions		programming (6)		profess	ions (10)		
	(2)	О	Law (7)		(D Resear	cher, scienti	st (11)	
0	Business, finance-related professions (3)	О	Medicine, health professions (8)	n-related	(1 have r (12)	no idea wha	tsoever	
О	Civil Service/government (4)	О	Military (9)		(Other (13)		

14. What	s the HIGHEST academic degree or	cred	ential that you plan to eventually earn	?				(Q26)
O	Bachelor's degree (B.A., B.S., etc.) (1)	Ο	Academic master's (M.A., M.S., etc.) (5)		Doctorate etc.) (9)	(Ph.D., Ed	d.D.,	
0 0	Teaching credential (2) Business master's (M.B.A.)		Law degree (L.L.B. or J.D.) (6)		Multiple d	D.) (10)		
O	(3) Other professional master's (M.Ed., M.PP., M.PH., M.FA., M.LIS., M.SN., M.SW., M.ARCH., etc.) (4)	0	Medical doctorate other than M.D. (D.O., D.D.S., D.V.M., etc.) (7) Medical doctor (M.D.) (8))	I do not kr If other, p (12)		-	
	te the following scholarship, resear eted as a University of Washington		nd creative activities that you are curre ent.	en [.]	tly doing	or have		(Q27
					now	doing or have ne (1)	No (0)	
A research	project or research paper as part of yo	ur co	ursework (1)			O	О	
At least one a topic) (2)		which	you learned research methods or research	hed	t	О	Ο	
At least on	e independent study course (3)					O	О	
Assist facul	ty in research with course credit (4)					o	Ο	
Assist facul	ty in research for pay without course c	redit	(5)			O	О	
Assist facul	ty in research as a volunteer without co	ourse	credit (6)			O	О	
A creative a	activity as part of your coursework (7)					O	О	
Work on cr	eative projects under the direction of f	acult	with course credit (8)			O	О	
Work on cr	eative projects under the direction of f	acult	y for pay without course credit (9)			O	О	
Work on cr	eative projects under the direction of f	acult	y as a volunteer without course credit (10)			O	O	
	atisfaction and Agreement atisfied are you with the following	aspe	cts of your campus experiences/educa					(Q29)
			Very Somewhat	So	mewhat		Very	

	Very dissatisfied (1)	Dissatisfied (2)	Somewhat dissatisfied (3)	Somewhat satisfied (4)	Satisfied (5)	Very satisfied (6)
My University of Washington grade point average (1)	О	О	О	О	О	О
Overall social experience (2)	0	О	О	О	О	О
Overall academic experience (3)	0	О	О	О	О	О
Value of your education for the price you are paying (4)	О	О	0	0	О	О

17. Please select your level of agreement with the following statements.

	Strongly disagree (1)	Disagree (2)	Somewhat disagree (3)	Somewhat agree (4)	Agree (5)	Strongly agree (6)
I feel that I belong at the University of Washington (1)	О	О	О	О	О	О
Knowing what I know now, I would still choose to enroll at the University of Washington (2)	О	О	О	О	0	О

(Q30)

Evaluation of the Major / Evaluation of the Educational Experience

The next section of this questionnaire asks you to evaluate your major based on your experience. Below are listed your major(s) according to campus records. Please select the major that you will evaluate. If you do not want to evaluate the first major listed, then you will need to make another selection. If you have changed majors and would like to evaluate your new major, please select the "Other" option and then choose your new major from the subsequent list. For those with a second major listed below, you will have an opportunity to evaluate the second major, if you wish.

Please select the major you wish to evaluate:⁶

(Q32)

- O (student's first declared major)
- O (student's second declared major)
- O Other -- Please select your new major from the following list:

Accounting BSB

✓ [SKIF

[SKIP TO #19]

18. Were the following factors very important to you in deciding on your major?

(Q33)

		Yes (1)	No (0)
Intellectual curiosity (1)	[SKIP TO #20]	О	О
Leads to a high paying job (2)	[SKIP TO #20]	О	О
Prepares me for a fulfilling career (3)	[SKIP TO #20]	О	О
Parental/family desires (4)	[SKIP TO #20]	О	О
Allows time for other activities (5)	[SKIP TO #20]	О	О
Provides international opportunities (6)	[SKIP TO #20]	О	О
Prestige (7)	[SKIP TO #20]	О	О
Could not get into my first choice of major (8)	[SKIP TO #20]	О	О
Prepares me for graduate/professional school (9)	[SKIP TO #20]	О	О
Compelled to choose a major by school requirements or deadlines (10)	[SKIP TO #20]	О	О
Other, please elaborate (11)	[SKIP TO #20]	О	О

[SKIP TO #20]

19. Which of the following factors do you consider to be very important to you in deciding on your major?

(Q34)

	Yes (1)	No (0)
Intellectual curiosity (1)	О	О
Leads to a high paying job (2)	О	О
Prepares me for a fulfilling career (3)	О	О
Parental/family desires (4)	0	О
Allows time for other activities (5)	О	О
Provides international opportunities (6)	0	О
Prestige (7)	О	О
Prepares me for graduate/professional school (8)	0	О
Other, please elaborate (9)	О	О

[Students without official, declared major SKIP TO #23b]

•

⁶ See Appendix F for Major Code.

22. Please answer the following questions about your major.

(Q37)

	Yes (1)	No (0)
Do you understand how the requirements of your major combine to produce a coherent understanding of a field of study? (4)	О	О
Are the program requirements well defined? (5)	О	О
Are department rules and policies clearly communicated? (6)	О	О
Is the description of the major in the catalog accurate? (7)	О	О
Is the website (and/or social media) used to facilitate communication between students and the program? (8)	О	О

- 23a. Please answer the following questions about your experiences in the major.
- 23b. Please answer the following questions about your educational experience overall.

How often have you experienced the following?

(Q40)

	Never (1)	Rarely (2)	Occasion- ally (3)	Somewhat often (4)	Often (5)	Very often (6)
Open channels of communication between faculty and students regarding student needs, concerns, and suggestions (4)	О	О	О	О	О	О
Students treated equitably and fairly by the faculty (5)	О	О	О	О	О	О
Faculty clearly explaining what constitutes plagiarism and its consequences (6)	О	О	О	О	0	О
Faculty providing prompt and useful feedback on student work (7)	О	О	О	О	0	0

[Students without official, declared major SKIP TO #25]

24. How satisfied are you with each of the following aspects of your educational experience in the major?

(Q41)

	Very dissatisfied (1)	Dissatisfied (2)	Somewhat dissatisfied (3)	Somewhat satisfied (4)	Satisfied (5)	Very satisfied (6)	Not applicable- No courses taken (99)
Variety of courses available in your major (4)	О	О	O	O	О	О	
Quality of lower-division courses in your major (5)							
Quality of upper-division courses in your major (6)							

25. How satisfied are you with each of the following aspects of your educational experience overall?

(Q42)

	Very dissatisfied (1)	Dissatisfied (2)	Somewhat dissatisfied (3)	Somewhat satisfied (4)	Satisfied (5)	Very satisfied (6)
Advising by faculty on academic matters (1)	О	О	О	О	О	О
Advising by school or college staff on academic matters (2)						
Advising by departmental staff on academic matters (3)						
Quality of faculty instruction (4)						
Quality of teaching by Graduate Students (TA's, Al's) (5)						
Availability of courses for general education or breadth requirements (6)						
Availability of courses needed for graduation (7)						
Access to small classes (8)						
Access to faculty outside of class (9)						
Ability to get into a major that you want (10)						
Opportunities for research experience or to produce creative products (11)						
Educational enrichment programs (e.g., service-learning, study abroad, internships) (12)						
Availability of library research resources (13)						

,		
	many professors do you know well enough to ask for a letter of recommendation in sujcation for a job or for graduate or professional school?	pport of an (Q43
О	2 Zero (0)	
Ο	D 1(1)	
Ο	D 2(2)	
Ο	D 3(3)	
Ο	9 4 or more (4)	
[Students	ts without official, declared major, or with only one major SKIP TO PART 2]	
Would yo	ou like to evaluate another major?	(Q44
О	Yes (1) Please select your second major to evaluate from the following list: Accounting	BSB ♥ (Q46
Ο	No, skip to next part of questionnaire (0) [SKIP TO PART 2]	

27. Were the following factors very important to you in deciding on your major?

(Q47)

	Yes (1)	No (0)
Intellectual curiosity (1)	О	О
Leads to a high paying job (2)	О	О
Prepares me for a fulfilling career (3)	О	О
Parental/family desires (4)	О	О
Allows time for other activities (5)	О	О
Provides international opportunities (6)	О	О
Prestige (7)	О	О
Could not get into my first choice of major (8)	О	О
Prepares me for graduate/professional school (9)	О	О
Compelled to choose a major by school requirements or deadlines (10)	О	0
Other, please elaborate (11)	О	О

28. Please answer the following questions about your major.

(Q48)

	Yes (1)	No (0)
Do you understand how the requirements of your major combine to produce a coherent understanding of a field of study? (4)	О	0
Are the program requirements well defined? (5)	О	О
Are department rules and policies clearly communicated? (6)	О	О
Is the description of the major in the catalog accurate? (7)	О	О
Is the website (and/or social media) used to facilitate communication between students and the program? (8)	О	0

Please answer the following questions about your experience in the major.

29. How often have you experienced the following?

(Q49)

	Never (1)	Rarely (2)	Occasion- ally (3)	Somewhat often (4)	Often (5)	Very often (6)
Open channels of communication between faculty and students regarding student needs, concerns, and suggestions (4)	О	0	О	О	О	О
Students treated equitably and fairly by the faculty (5)	О	О	О	О	О	О
Faculty clearly explaining what constitutes plagiarism and its consequences (6)	О	0	О	О	0	О
Faculty providing prompt and useful feedback on student work (7)	О	О	О	О	0	О

30. How satisfied are you with each of the following aspects of your educational experience in the major? (Q50)

	Very dissatisfied (1)	Dissatisfied (2)	Somewhat dissatisfied (3)	Somewhat satisfied (4)	Satisfied (5)	Very satisfied (6)	Not applicable- No courses taken (99)
Variety of courses available in your major (4)	О	0	О	Ο	О	О	
Quality of lower-division courses in your major (5)							
Quality of upper-division courses in your major (6)							

najor (6)	apper-division codises in your								
PART II	Your Background and Per	sonal Char	acteristics						
	•			0				(6	_O\
31. VVIII yc	ou complete a bachelor's deg	ree this sprii	ng or summe	er?				(Q	(52)
Ο	Probably yes (1) [SK	IP TO #33]							
О	Probably no (0)								
32. How c	oncerned are you about payi	ng for your i	undergradua	ate educatio	n NEXT YEA	R?		(Q	(54)
О	Not concerned (1)								
О	Somewhat concerned (2)								
О	Concerned (3)								
О	Very concerned (4)								
[SK	IP TO #35]								
33. How c	oncerned HAVE YOU BEEN at	oout paying	for your und	lergraduate	education u	p to now?	?	(Q53	,55)
О	Not concerned (1)								
Ο	Somewhat concerned (2)								
Ο	Concerned (3)								
Ο	Very concerned (4)								
34. How c	oncerned are you about your	accumulate	ed education	al debt?				(C	(56)
О	Not concerned (1)								
Ο	Somewhat concerned (2)								
Ο	Concerned (3)								
Ο	Very concerned (4)								
35. Which	of the following best describ	es your part	ticipation in	a study abro	ad program	this year	?		
О	I have completed, am currently	, or will be th	nis summer or	n a study abro	ad program	(1)			
О	I did not consider studying abro	oad (2)							
О	I considered study abroad but	decided agair	nst it because	of the cost (3	3)				
О	I considered study abroad but	decided agair	nst it for anotl	ner reason. Pl	ease elabora	te: (4)			

(Q58)

	Never (1)	Rarely (2)	Occasion- ally (3)	Somewhat often (4)	Often (5)	Very often (6)
Skipped meals to save money (1)	О	О	О	О	О	О
Cut down on personal / recreational spending (2)	О	О	О	О	О	О
Worried about my debt and financial circumstances (3)	0	О	О	О	О	О

37. To what extent do you agree or disagree with this statement: Given the grants and scholarships, if any, that yo	u
receive, the total cost of attending the University of Washington is manageable.	(Q59)

- O Strongly disagree (1)
- O Disagree (2)
- O Somewhat disagree (3)
- O Somewhat agree (4)
- O Agree (5)
- O Strongly agree (6)

38. Have you ever received a Pell grant?

- O No (1)
- O Yes (2)

39. When did you come to the United States to live?

(Q61)

- O I was born in the U.S. (1)
- O 2003 (7)

O 2009 (13)

- O 1998 or earlier (2)
- O 2004 (8)

O 2010 (14)

O 1999 (3)O 2000 (4)

O 2005 (9)O 2006 (10)

O 2011 (15)O 2012 (16)

O 2001 (5)O 2002 (6)

O 2007 (11)O 2008 (12)

O 2013 or later (17)

40. When did you learn to speak English?

(Q62)

- O English is my native language (1)
 - O Before I was 6 years old (2)
 - O When I was 6 to 10 years old (3)
 - O When I was 11 to 15 years old (4)
 - O After turning 16 years old (5)

41. Please identify, to the best of your knowledge, where the following relatives were born.

(Q63)

	In U.S. (1)	Outside the U.S. (0)	Do not know (99)
My mother (1)	О	О	О
My father (2)	О	0	О

42. Which of the following best describes the educational experience of your parents?

- O Neither parent attended college (1)
- O Neither parent has a four-year degree but one or both attended college (2)
- O One or both parents have a four-year degree (3)

45. Which of the following best describes your social class when you were growing up?					(Q67)	
О	Wealthy (5)					
О	Upper-middle or professional-middle (4)					
О	Middle-class (3)					
О	Working-class (2)					
O	Low-income or poor (1)					
Studen	u considered a financially independent s t Aid (FAFSA)? Note: The FAFSA is used ne US federal and state governments.					
	Yes (1) [SKIP to #48]					
0	No (0)					
	best of your knowledge, which category taxes in 2014?	inc inc	ludes the total ar	nnual com	bined inc	come of your parent(s) (Q69)
О	Less than \$10,000 (1)		О	\$80,000 to	\$99,999	(7)
О	\$10,000 to \$19,999 (2)		О	\$100,000 t	o \$124,99	9 (8)
О	\$20,000 to \$34,999 (3)		О	\$125,000 t	o \$149,99	9 (9)
О	\$35,000 to \$49,999 (4)		О	\$150,000 t	o \$199,99	9 (10)
О	\$50,000 to \$64,999 (5)		О	\$200,000 c	or more (1	1)
О	\$65,000 to \$79,999 (6)					
[SKIP TO#	49]					
48. To the in 2014	best of your knowledge, which category	inc inc	ludes your house	hold's tota	al annual	combined income before taxes (Q70)
О	Less than \$10,000 (1)		0	\$80,000 to	\$00 000	(7)
0				\$100,000 to		
0	<u> </u>			\$125,000 t		` ,
0				\$150,000 t		
0	<u> </u>			\$200,000 c		
О	.			. ,	•	,
49. What is	s your religious/spiritual preference?					(Q71)
О	Spiritual but not associated with	О	Episcopalian (10)		О	Seventh Day Adventist (20)
	a major religion (1)	o	Hindu (11)		Ο	Sikh (21)
О	Not particularly spiritual (2)	O	Jewish (12)		Ο	Taoist (22)
О	No preference (3)	O	Lutheran (13)		Ο	Unitarian/Universalist (23)
О	Agnostic (4)	O	Methodist (14)		Ο	United Church of
О	Atheist (5)	О	Mormon (15)			Christ/Congregational (24)
О	Baptist (6)	O	Muslim (16)		Ο	Other Christian (25)
О	Buddhist (7)	О	Presbyterian (17)		О	Other religion (26)
О	Christian Church (Disciples) (8)	О	Quaker (18)			
О	Eastern Orthodox (9)	\mathbf{O}	Roman Catholic (19)		

50. Do you	u have any physical disabilities that affect how you access or use campus facilities?	(Q72)				
О	Yes (1)					
О	No (0)					
51. Do you	u have any learning disabilities that affect how you read, study, or do your coursework?	(Q73)				
O Yes (1)						
Ο	No (0)					
[Students	are asked to respond to the following two questions if they answered "Yes" to either #50 or 51.]					
52. Do you currently receive accommodations from campus due to your disability?						
О	Yes (1)					
О	No (0)					
53. ls ther	re anything else you would like to tell us about how your disability affects your experiences as a student					
on this	s campus?	(Q75)				
54. What	is your current gender identity?					
О	Male (1)					
О	Female (2)					
О	Trans Male/Trans Man (3)					
О	Trans Female/Trans Woman (4)					
О	Genderqueer/Gender Non-Conforming (5)					
О	Decline to state (6)					
0	Other, please elaborate (7)					
55. What	sex were you assigned at birth, such as on an original birth certificate?					
О	Male (1)					
О	Female (2)					
О	Decline to state (3)					
О	Other, please elaborate (4)					
54. What	is your sexual orientation?	(Q76)				
О	Heterosexual or straight (1)					
О	Gay or lesbian (2)					
О	Bisexual (3)					
О	Questioning (4)					
О	Decline to state (5)					
О	Other, please elaborate (6)					

56. How w	ould you characterize your political orientation?	(Q78)
О	Very liberal (1)	
О	Liberal (2)	
О	Slightly liberal (3)	
О	Moderate or middle of the road (4)	
Ο	Slightly conservative (5)	
Ο	Conservative (6)	
Ο	Very conservative (7)	
59. Where	are you living this term?	(Q81)
О	Campus residence hall (1)	
О	Campus owned apartment or house (on- or off-campus) (2)	
О	Sorority or fraternity (4)	
О	Co-op student housing (5)	
О	Off-campus in an apartment (6)	
О	Off-campus in a house (7)	
О	Other, please elaborate (8)	
60. How fa	ar do you live from campus?	(Q82)
О	On campus or < 1 mile (1)	
О	1 mile to 2 miles (2)	
О	3 miles to 10 miles (3)	
О	11 to 20 miles (4)	
О	21 miles or more (5)	
61. What i	s your primary mode of transportation to campus during the spring term?	(Q83)
О	Walk (1)	
О	Bicycle (2)	
О	Campus Bus (3)	
О	City bus (4)	
О	Subway train or other train (e.g., Amtrak) (5)	
О	Carpool (2 or more) (6)	
О	Drive alone (7)	
О	Motorcycle, motorized scooter, or moped (8)	
О	Rollerblade, skateboard, skate, or scooter (9)	
О	Mobility scooter, powered wheelchair, or wheelchair (10)	
О	Other, please elaborate (11)	

62.With v	vhom do you live?	(Q84)
О	No one, I live alone (1)	
Ο	I share an apartment, house or residence hall room with at least one other (University Name) University student (2	:)
Ο	I share an apartment or house with peers who are not (University Name) University students (3)	
Ο	I live with at least one family member (4)	
Ο	I am a single parent living with children (5)	
Ο	I live with my spouse or domestic partner and children (6)	
О	I live with my spouse or domestic partner without children (7)	

O Other, please elaborate (8)

Appendix C. ISE/SA Module⁷

International students only

1. How easy or difficult have the following been for you as an international student at the University of Washington?

(Q85)

	Very Easy		Neither easy or		Very
	(1)	Easy (2)	difficult (3)	Difficult (4)	Difficult (5)
Understanding classroom lectures (1)	О	О	О	О	О
Keeping up with my writing assignments and writing clearly in English (2)	О	0	0	О	0
Participating in classroom or study group discussions (3)	О	О	О	О	О
Making friends with Americans (4)	О	О	О	О	О
Learning how to understand and respond to Americans of the opposite sex (5)	О	О	О	О	О
Fitting into the social scene and finding organizations and groups of students where I feel comfortable and can socialize (6)	0	0	0	0	О

2. How satisfied are you with each of the following?

(Q86)

	Very dissatisfied (1)	Dissatisfied (2)	Somewhat dissatisfied (3)	Somewhat satisfied (4)	Satisfied (5)	Very satisfied (6)
The interest in and attention to international students shown by professors (1)	О	О	О	О	О	0
The interest in and attention to international students shown by American students (2)	О	О	О	О	О	О
The campus services provided specifically for international students; services such as help with visas, arrival orientation, English language resources, etc. (3)	О	O	0	0	O	О
The campus services provided for all students; services such as academic advising, career services, housing, food services, etc. (4)	О	О	О	О	О	0
The quality of information provided to you about campus rules, regulations, degree requirements, and resources on campus (5)	0	0	0	0	O	О
The opportunities to explore American life and culture outside the university (6)	0	0	0	0	0	О

⁷ SERU question numbers are shown in right margin.

3. How much of a concern are or have been each of the following for you?

(Q87)

	Not a concern (1)	Somewhat a concern (2)	A serious concern (3)
Finding satisfactory housing (1)	О	О	О
Obtaining an ATM or bank card (2)	О	О	О
Violence and personal security on and around the campus (3)	О	О	О
Having adequate financial support (4)	О	О	О
Understanding U.S. medical insurance and obtaining health services (5)	О	О	О
Securing a job in the U.S. after graduation (6)	О	О	О

4. Is your interaction primarily with American students or other international students during each of the following?
(Q88)

	All or almost all international (1)	Mostly international (2)	About half and half (3)
When studying or doing homework with other students (1)	О	О	О
When socializing (parties, going to movies, recreation) (2)	О	О	О
Of the students you consider to be personal friends (3)	0	0	О

- 5. What are your plans after you complete your undergraduate degree? (Select all that apply)
- (Q89)

- O To pursue an advanced degree in the U.S. (1)
- O To pursue an advanced degree at home or in a country other than the U.S. (2)
- O To work temporarily in the U.S. (3)
- O To remain in the U.S. indefinitely (4)
- O To eventually become a U.S. Permanent Resident (5)
- 6. What were the primary reasons for your decision to pursue your undergraduate studies in the U.S.? (Select up to three)
 - O The international reputation of this campus (1)
 - O An interest in understanding the U.S. and its culture (2)
 - O Desire to increase your English language proficiency (3)
 - O An appreciation for the quality of teaching at U.S. campuses (4)
 - O An interest in working in the U.S. in the future. (5)
 - O Have family members living in the U.S. (6)

Other than international students

1. While a student at the University of Washington, have you completed or are you now participating in any of the following? If so, check yes. (Q91)

	Yes (1)	No (0)
A study abroad program lasting a full academic year (1)	О	О
A study abroad program for a semester or at least 4 months (2)	О	О
A short-term study abroad program or tour lasting less than 3 months (3)	О	О
An intensive language only study program (4)	О	О
An international internship or work abroad experience (5)	О	О
A service learning or volunteer service opportunity in another country (6)	О	О
A research project or field placement in another country (7)	О	О

I	Students are presented with	the following guestion	s foreachprogram for which	h they checked "Yes".	.] (Q92)
	locadorico aro procoricoa micri	tile lene tillig queetiell	o <u>rorodomprogrami</u> ror mino	in thing of tookou hoo i	·

- 2. Select all that apply:
 - O Organized and sponsored by the University of Washington?
 - O Did you/will you receive academic credit?
 - O Did or does the program entail intensive foreign language?
- 3. In which country were/are you located?

Afghanistan	\triangle

Appendix D. Wildcard Questions⁸

1. Based on your experience and observation, rate the general climate for students at the UW along the following dimensions. (Q162)

The UW is:

	(1)	(2)	(3)	(4)	(5)	
Friendly	О	О	О	О	О	Hostile (1)
Caring	О	О	О	О	О	Impersonal (2)
Intellectual	О	О	О	О	О	Not Intellectual (3)
Tolerant of diversity	О	О	О	О	О	Intolerant of diversity (4)
Safe	О	О	О	О	О	Dangerous (5)
Too hard academically	О	О	О	О	О	Too easy academically (6)
Affordable	О	О	О	О	О	Not affordable (7)

 How much do you agree or disagree with each of the following statements? Select the answers that best reflect your own feelings and beliefs. (Q163)

	Strongly disagree	Disagree	Somewhat disagree	Somewhat agree	Agree	Strongly agree
I have been exposed to a racist atmosphere on campus. (3)	О	О	О	О	О	О
I have been exposed to sexist attitudes on campus. (4)	О	О	О	О	О	О

3.	Have you ever seriously considered leaving the UW?	(Q164
	O Yes	
	O No	
4.	WINTER quarter, 2015, how many hours did you spend in a typical week (7 days) on the following activities? (Must be numeric, enter 0 for none)	
	Paid employment (including internships) on campus:	
	Paid employment (including internships) off campus:	
5.	AUTUMN quarter, 2014, how many hours did you spend in a typical week (7 days) on the following activities? (Must be numeric, enter 0 for none)	
	Paid employment (including internships) on campus:	
	Paid employment (including internships) off campus:	
6.	SUMMER quarter, 2014, how many hours did you spend in a typical week (7 days) on the following activities? (Must be numeric, enter 0 for none)	
	Paid employment (including internships) on campus:	
	Paid employment (including internships) off campus:	

⁸ SERU question numbers are shown in right margin.

- 7. How many paying jobs do you currently have?
 - O One (1)
 - O Two (2)
 - O Three or more (3)
- 8. Why are you currently working?

	Not a reason (1)	A partial reason (2)	A major reason (3)
To pay housing costs	О	О	О
To pay for food	О	О	О
My family depends on me to contribute to the family's finances.	О	О	О
I am the sole support of my family.	О	О	О
I need extra money for entertainment and clothing.	О	О	О
To pay tuition	О	О	О
To pay for books and supplies required for my classes	О	О	О
I want to get general work experience to improve my resume.	О	О	О
I hope my job will help me better understand my academic classes.	О	О	О
I want to gain experience in the career I hope to enter.	О	О	О

9. Please indicate the extent to which you agree or disagree with the following statements about the relationship between your current job(s) and your academic work.

	Strongly disagree (1)	Disagree (2)	Agree (3)	Strongly agree (4)
I am learning professional expectations, such as punctuality and organization, that help me in my academic classes.	О	0	О	О
I am learning information that links to the information I am learning in my classes.	0	0	О	0
I am learning skills that help me do better in my classes.	О	О	О	О
There is a direct relationship between my job and my academic major.	0	0	0	0
I believe that having this job will help me get a job after college that is related to my academic major.	О	0	О	О

10. Please indicate the extent to which you agree or disagree with the following statements about how you feel about your current job(s).

	Strongly disagree (1)	Disagree (2)	Agree (3)	Strongly agree (4)
Having a job is mostly about the money it brings in.	О	О	О	О
My job is a source of pride for me.	О	О	О	О
The people I work with are also the people with whom I socialize.	О	О	О	О
Having a job forces me to manage my time better in all areas of my life.	О	О	О	О

- 11. Are you currently working as many hours for pay each week as you would like?
 - O Yes, I am working as many hours as I would like each week
 - O No, I would like to work fewer hours
 - O No, I would like to work more hours

If no, what is keeping you from working the number of hours you would prefer?

(O	Once
(О	Twice
(О	Three times
(О	More than three times
13. Wh	y di	d you go to see a departmental adviser? (Please check all that apply.)
(О	To get an add code
(О	To apply for graduation
(O	For help with scheduling problems
(О	To get advice on courses to take
(O	To learn about internships
(O	To find out about research opportunities
(O	To get information about graduate programs
(O	To find out about professional development opportunities
(O	To get information about scholarships
(O	For counseling or general advice
(O	Other (please specify):
14. Hov	v sa	atisfied have you been overall with the following aspects of your interaction with your department

12. How often have you been to see a departmental adviser?

O Never

tal advisers?

	Very dissatisfied (1)	Dissatisfied (2)	Somewhat dissatisfied (3)	Somewhat satisfied (4)	Satisfied (5)	Very satisfied (6)
The extent to which you felt heard	О	О	О	О	О	О
The level of interest the adviser showed in you	0	0	0	0	0	О
The amount of time you were given	О	О	О	О	О	О
The advisers' knowledge about academicservices (getting add codes, scheduling problems, advice on courses to take)	O	0	0	O	0	О
The advisers' knowledge about extracurricular resources available to you (internships, research opportunities, alumni connections)	O	0	0	O	0	О
The advisers' knowledge about professionaldevelopment resources available to you (graduate programs, career opportunities, alumni connections)	O	O	O	O	O	O
The advisers' knowledge about <u>financial</u> <u>resources</u> available to you (scholarships, funding for research)	О	0	0	0	0	О
How accessible the adviser was	О	О	О	О	О	О
Your overall experience with your departmental adviser	0	0	0	0	0	О
The extent to which you felt heard	О	О	О	О	О	О
The level of interest the adviser showed in you	О	О	О	0	0	О

15. If you	could improve one aspect of your departmental advising experience, which of the following would it be
Ο	Nothing, it has been fine.
О	Consistency: I would like to be able to see the same adviser each time.
О	Being able to evaluate departmental advising sessions
О	Advisers' knowledge about resources
Ο	The extent to which I felt welcomed and heard by the departmental adviser
Ο	Accessibility of advising
Ο	Other, please specify
16. Have y	ou found a true intellectual connection to a field of study at the UW?
О	Not at all
Ο	Maybe, but only a little
Ο	Yes, a good connection
О	Yes, a very strong connection
	it be all right for one of our researchers to get in touch with you to ask about your answer? If so, please your contact information (email or phone number).

Appendix E. Email Text

EMAIL 1

TO: [student email address]

FROM: UW Undergraduate Academic Affairs ugrad@uw.edu

SUBJECT: The UW wants your feedback

Dear [Student Name]:

The University of Washington always strives to improve the educational experience for you and future students. Today you can help by completing the Student Experience at the Research University (SERU) survey. The results of the SERU will help us understand how students are spending time in and out of the classroom, and this will guide decisions that will benefit UW students.

Take the survey at: http://surveys.uw.edu/seru/take.

Students who participate will be entered into a drawing for one of several prizes:

- One of five pairs of Seattle CityPass ticket booklets (\$138 value)
- One of fifteen \$100 University Book Store gift cards
- One of fifteen \$50 Regal Entertainment (movie) gift cards

If you have any questions about the project or how we plan to use the results, please contact Debbie McGhee at demcghee@uw.edu or 206-616-0364. You may also visit the SERU project website at http://surveys.uw.edu.

Your feedback is valuable, and I thank you for participating in this important survey.

Sincerely,

Edward Taylor

Dean and Vice Provost, Undergraduate Academic Affairs

EMAIL 2

TO: [student email address]

FROM: UW Undergraduate Academic Affairs ugrad@uw.edu

SUBJECT: REMINDER: Complete the SERU

Dear [Student Name]:

Last week I emailed you regarding the Student Experience at the Research University (SERU) survey. Your response will help me and others at UW improve the experiences of our students.

The survey is available at: http://surveys.uw.edu/seru/take

Last week, several students won prizes. You still have a chance to win:

- One of four pairs of Seattle CityPass ticket booklets (\$138 value)
- One of ten \$100 University Book Store gift cards
- One of ten \$50 Regal Entertainment (movie) gift cards

If you have any questions about the project or how we plan to use the results, please contact Ms. Debbie McGhee at demcghee@uw.edu or 206-616-0364. You may also visit the SERU project website at http://surveys.uw.edu/seru.

Thank you again for your attention and participation!

Sincerely,

Edward Taylor

Dean and Vice Provost, Undergraduate Academic Affairs

EMAIL 3

TO: [student email address]

FROM: UW Undergraduate Academic Affairs ugrad@uw.edu

SUBJECT: REMINDER Complete the SERU

Dear [Student Name]:

I write again to ask you to help UW improve the undergraduate experience by completing the Student Experience at the Research University (SERU) survey. Please complete the survey as soon as possible. Your help is essential to the success of this important initiative.

The survey is available at: http://surveys.uw.edu/seru/take

Several students have won prizes. You still have a chance to win:

- One of three pairs of Seattle CityPass ticket booklets (\$138 value)
- One of nine \$100 University Book Store gift cards
- One of nine \$50 Regal Entertainment (movie) gift cards

If you have any questions about the project or how we plan to use the results, please contact Ms. Debbie McGhee at demcghee@uw.edu or 206-616-0364. You may also visit the SERU project website at http://surveys.uw.edu/seru.

Thank you again for your attention and participation!

Sincerely,

Edward Taylor

Dean and Vice Provost, Undergraduate Academic Affairs

EMAIL 4

TO: [student email address]

FROM: UW Undergraduate Academic Affairs ugrad@uw.edu

SUBJECT: The SERU awaits you

Dear [Student Name]:

I know that students get a lot of requests to complete surveys, but I want to assure you that completing the Student Experience at the Research University (SERU) will provide a valuable service to the UW. I hope you will complete the survey as soon as possible. Your input matters!

The survey is available at: http://surveys.uw.edu/seru/take

All students who complete the survey will be entered into a drawing for one of several prizes. You still have a chance to win!

If you have any questions about the project or how we plan to use the results, please contact Ms. Debbie McGhee at demcghee@uw.edu or 206-616-0364. You may also visit the SERU project website at http://surveys.uw.edu/seru.

Thank you in advance for your participation!

Sincerely,

Edward Taylor

Dean and Vice Provost, Undergraduate Academic Affairs

EMAIL 5

TO: [student email address]

FROM: UW Undergraduate Academic Affairs ugrad@uw.edu

SUBJECT: SERU awaits you

Dear [Student Name]:

This is the final call to complete the SERU survey. The Student Experience at the Research University (SERU) survey will provide a valuable service to the UW. I hope you will complete the survey as soon as possible. Your input matters!

Take the survey at: http://surveys.uw.edu/seru/take.

All students who complete the survey will be entered into a drawing for one of several prizes. You have one last chance to win!

If you have any questions about the project or how we plan to use the results, please contact Debbie McGhee at demcghee@uw.edu or 206-616-0364. You may also visit the SERU project website at http://surveys.uw.edu.

Thank you again for your attention and participation!

Sincerely,

Edward Taylor

Dean and Vice Provost, Undergraduate Academic Affairs

Appendix F. Major Codes

Accounting (177)

Aeronautics & Astronautics (178) American Ethnic Studies (179) American Indian Studies (180)

Anthropology (181)

Applied & Comp Math Sci (182)

Applied Music (183)

Aquatic and Fishery Sciences (184)

Architectural Studies (185)

Art History (186) Astronomy (187)

Atmospheric Sciences (188)

Biochemistry (189) Bioengineering (190)

Biology (191)

Bioresource Science and Engineering (192) Bus Admin (Human Resources Management)

(193)

Bus Admin (Oper & Supply Chain Mgmt) (194)

Business Administration (195)

Business Admin (Entrepreneurship) (196) Business Administration (Finance) (197) Business Administration (Inform Systems) (198)

Business Administration (Marketing) (199)
Certificate in International Business (200)

Chemical Engineering (201)

Chemistry (202) Chinese (203)

Civil Engineering (204) Classical Studies (205)

Classics (206)

Communication (207)

Communication, Evening Degree Program (208) Community, Environment, and Planning (209)

Comparative History of Ideas (210)
Comparative Literature (211)
Comparative Religion (212)
Computer Engineering (213)
Computer Science (214)

Construction Management (215)
Dance: Dance Studies (216)

Danish (217)

Design: Interaction Design (218)

Digital Arts and Experimental Media (219)

Drama (220)

Early Childhood and Family Studies (221)

Earth and Space Sciences (222)

Eastern European Languages, Lit & Culture (223)

Economics (224)

Electrical Engineering (225)

English (226)

English, Evening Degree Program (227)

Environmental Health (228)

Environmental Science and Resource Mgmt

(229)

Environmental Studies (230) Ethnomusicology (231)

Exchange - Arts and Sciences (232)
Exchange - Business administration (233)

Exchange - Engineering (234)

Extended Pre Business Administration (235)

Extended Pre Engineering (236) Extended Pre Major (237)

Finnish (238) French (239)

Gender, Women, and Sexuality Studies (240)

Geography (241) Germanics (242) Greek (243)

Health Informatics & HIth Information Mgmt

(244)

History (245)

History and Philosophy of Science (246)

Human Centered Design and Engineering (247) Humanities, Evening Degree Program (248)

Individualized Studies (249) Industrial Engineering (250)

Informatics (251)

Interdisciplinary Visual Arts (252)

International Studies (253) International Studies (Asia) (254) International Studies (Jewish Studies) (255) International

Studies: Europe (256)

Intl St: Latin America and Caribbean (257)

Italian (258) Japanese (259) Korean (260)

Landscape Architecture (261)

Latin (262)

Law, Societies, and Justice (263)

Linguistics (264)

Materials Science & Engineering (265)

Mathematics (266)

Mechanical Engineering (267)

Medex (Medex Certificate Program) (268)

Medex Oral Health Therapist Certificate (269)

Medical Technology (270)

Medxd (Medex Degree Program) (271)

Microbiology (272)

Music (273)

Near Eastern Languages & Civilization (274)

Neurobiology (275)

Norwegian (276)

Nursing (277)

Oceanography (278)

Philosophy (279)

Physics (280)

Political Science (281)

Pre Architecture & Urban Planning (282)

Pre Arts (283)

Pre Bioresource Science and Engineering (284)

Pre Business Administration (285)

Pre Engineering (286)

Pre Environmental Health (287)

Pre Health Sciences (288)

Pre Humanities (289)

Pre Major (Arts & Sciences) (290)

Pre Major, Evening Degree Program (291)

Pre Nursing (292)

Pre Public Health (293)

Pre Sciences (294)

Pre Social Sciences (295)

Psychology (296)

Public Health (297)

Romance Linguistics (298)

Russian Language, Literature, & Culture (299)

Scandinavian Area Studies (300)

Social Sciences, Evening Degree Program (301)

Social Welfare (302)

Sociology (303)

South Asian Languages (304)

Spanish (305)

Speech and Hearing Sciences (306)

Statistics (307)

Swedish (308)

Visiting Arts & Sciences (309)

Women Studies (310)