

2003 “Daily Life in Uzbekistan” Survey: Topline Results

Data collection period: March-April 2003
Sample size: 317 adults, age 18 and older
Data analysis: Mary Evans, Alicia McBride, Carolyn Wei, Jan Spyridakis for the Central Asia + Information and Communication Technologies (CAICT) Project, Department of Technical Communication, University of Washington, Seattle, WA, USA
Project website: http://depts.washington.edu/caict
Data analysis completed: December 9, 2003

Introduction

The following document reports topline results of a survey administered in Uzbekistan in March and April 2003 by a team of researchers from the University of Washington in Seattle, WA, USA. The survey is part of a multi-year, multi-phase project on patterns of ICT adoption and adaptation in Central Asia. Given the low rate of current Internet penetration in Uzbekistan, the 2003 survey was designed to focus on pre-existing patterns of information use. These results will be used as a baseline for future comparisons, allowing researchers to track change over time as ICT use in the region becomes more widespread.

The survey, containing over 300 variables, was administered in Uzbek, Russian, and Karakalpak languages to residents throughout the country. Areas of survey administration included Tashkent, Samarkand, Bukhara, Nukus, Karshi, Ferghana, and Kokand. Approximately 50% of respondents were drawn from rural areas outside each of the regional cities. The survey sample was based on demographic information released by the Uzbekistan government for age, gender, ethnicity, and location.

The survey was developed by Jan H. Spyridakis, Carolyn Y. Wei, and Beth E. Kolko. The toplines were assembled by Mary B. Evans, Alicia A. McBride, Carolyn Y. Wei, and Jan H. Spyridakis. For more information on the Central Asia + Information and Communication Technologies (CAICT) Project, please see <http://depts.washington.edu/caict>. This research was funded by the US National Science Foundation, award #219350. The results from the survey are made available for public use with the understanding that appropriate attribution for the research be included. Please direct inquiries to Beth Kolko at bkolko@u.washington.edu.

Part I. Personal Information

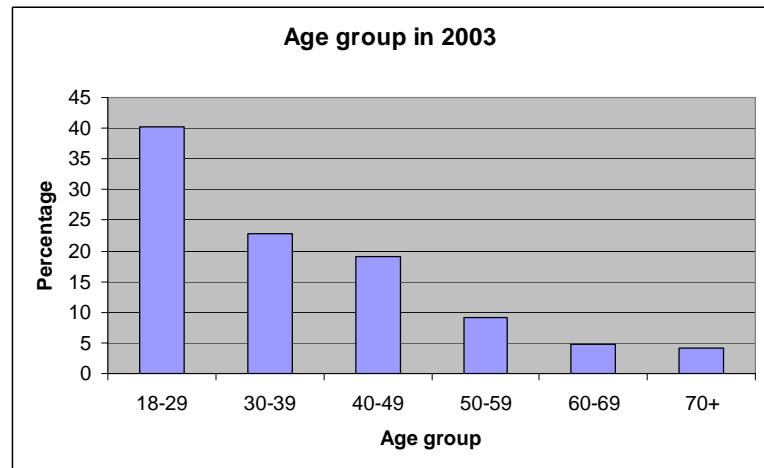
Q1. What year were you born? (Data presented as age in 2003)

	Mean	SD	N
Age in 2003	36.54	14.70	316

Age group in 2003

N=316

	Percent (number)
18-29	40.2% (127)
30-39	22.8% (72)
40-49	19.0% (60)
50-59	9.2% (29)
60-69	4.7% (15)
70+	4.1% (13)



Q2. What is your gender?

N=316

	Percent (number)
Female	50.3% (159)
Male	49.7% (157)

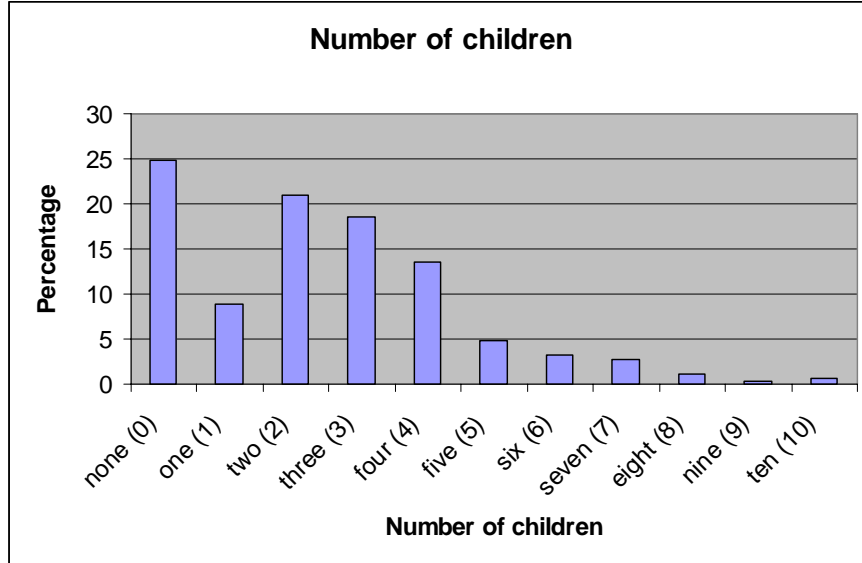
Q3. Are you married?

N=316

	Percent (number)
Yes	67.4% (213)
No	32.6% (103)

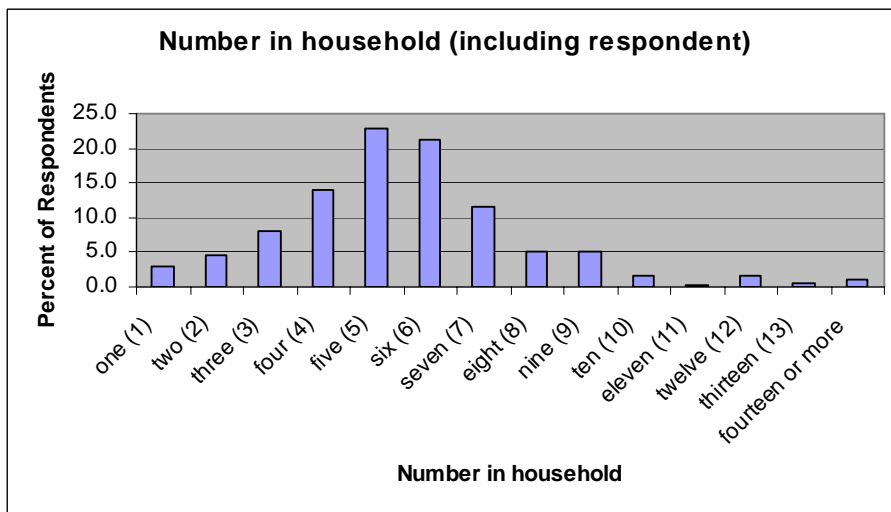
Q4. How many children do you have?

	Mean	SD	N
Number of children	2.43	2.07	285



Q5. How many people are in your household?

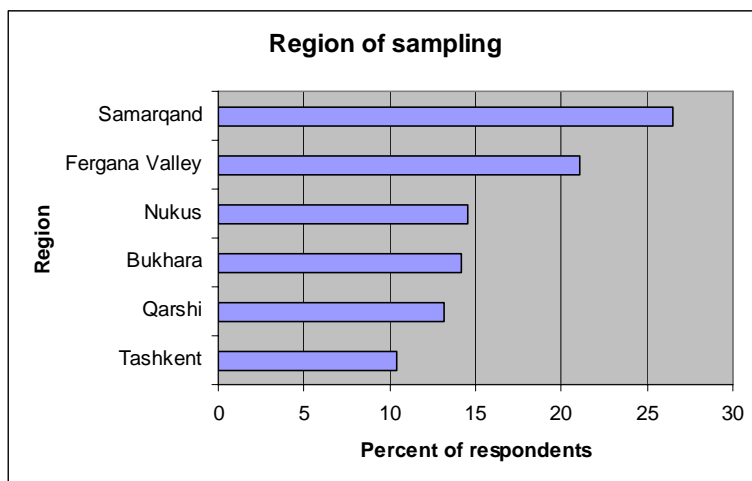
	Mean	SD	N
Size of household	5.64	2.54	315



Q6. General region of sampling

N=317

	Percent (number)
Samarqand	26.5% (84)
Fergana Valley	21.1% (67)
Nukus	14.5% (46)
Bukhara	14.2% (45)
Qarshi	13.2% (42)
Tashkent	10.4% (33)



Q7. Of what country are you a citizen?

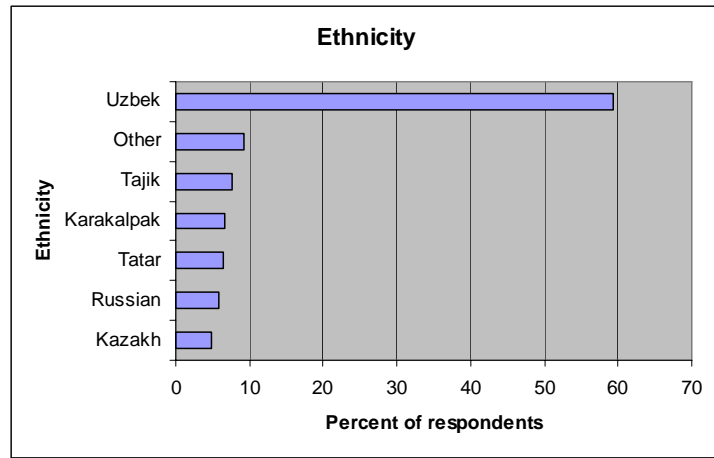
N=311

	Percent (number)
Uzbekistan	94.2% (293)
other	5.8% (18)

Q8. What is your ethnicity?

N=313

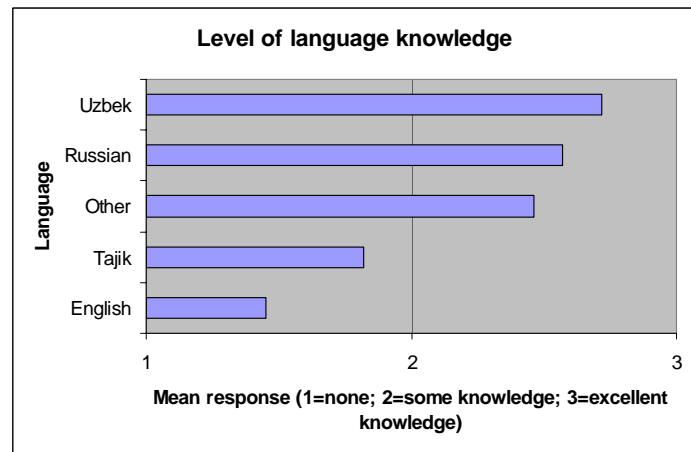
	Percent (number)
Uzbek	59.4% (186)
Other	9.3% (29)
Tajik	7.7% (24)
Karakalpak	6.7% (21)
Tatar	6.4% (20)
Russian	5.8% (18)
Kazakh	4.8% (15)



Q9. What is your level of knowledge of the following languages?

(1=none, 2=some knowledge, 3=excellent knowledge)

	Mean	SD	N
Uzbek	2.72	0.53	313
Russian	2.57	0.58	310
Tajik	1.82	0.87	250
English	1.45	0.60	258
Other	2.46	0.56	61



Q10. Have you traveled or lived outside of Uzbekistan for more than one month?

N=313

	Percent (number)
No	57.8% (181)
Yes	42.2% (132)

If yes, where have you traveled or lived?

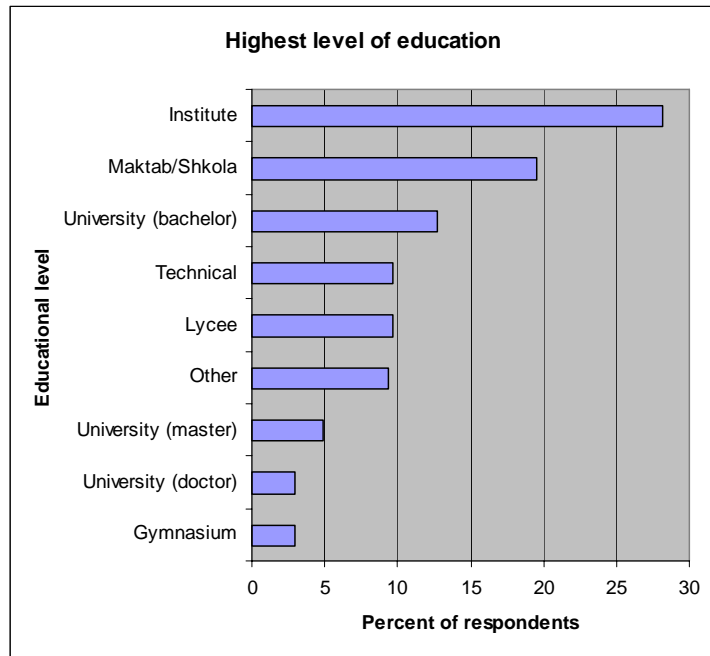
N=132

	Percent (number) who have traveled or lived there
Russia	53.8% (72)
Kazakhstan	11.4% (15)
Ukraine	6.1% (8)
Turkmenistan	4.5% (6)
USA/America	3.8% (5)
Kyrgyzstan	2.3% (3)
Korea	2.3% (3)
Tajikistan	1.5% (2)
Turkey	1.5% (2)
Bulgaria	1.5% (2)
Latvia	0.8% (1)
USSR	0.8% (1)
Azerbaijan	0.8% (1)
Germany	0.8% (1)
France	0.8% (1)
England	0.8% (1)
Saudi Arabia	0.8% (1)

Q11. What is your highest level of education?

N=308

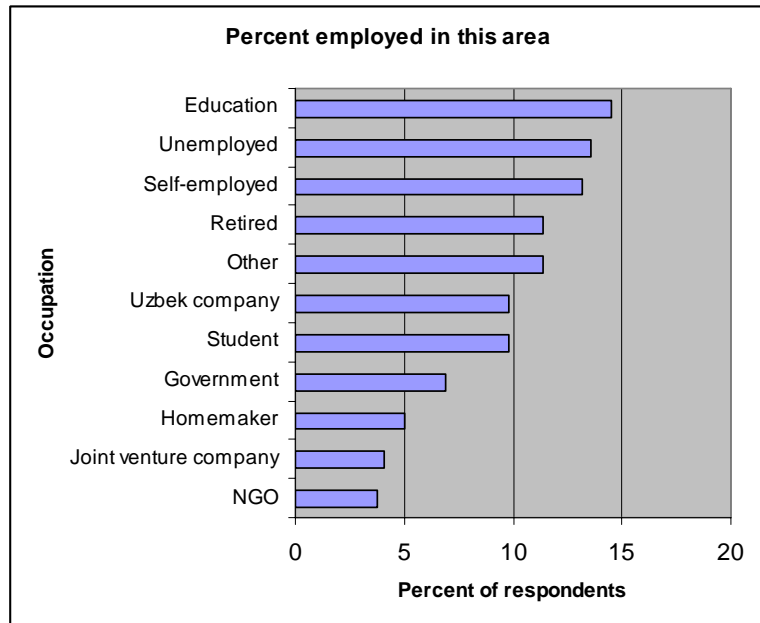
	Percent (number)
Gymnasium	2.9% (9)
Lycee	9.7% (30)
Institute	28.2% (87)
University (bachelor)	12.7% (39)
University (master)	4.9% (15)
University (doctor)	2.6% (8)
Other	9.4% (29)
Maktab/Shkola (includes those who did not graduate)	19.5% (60)
Technical	9.7% (30)



Q12. Where do you work? (check all that apply)

N=317

	Percent (number)
Education	14.5% (46)
Unemployed	13.6% (43)
Self-employed	13.2% (42)
Other	11.4% (36)
Retired	11.4% (36)
Student	9.8% (31)
Uzbek company	9.8% (31)
Government	6.9% (22)
Homemaker	5.0% (16)
Joint venture company	4.1% (13)
NGO	3.8% (12)

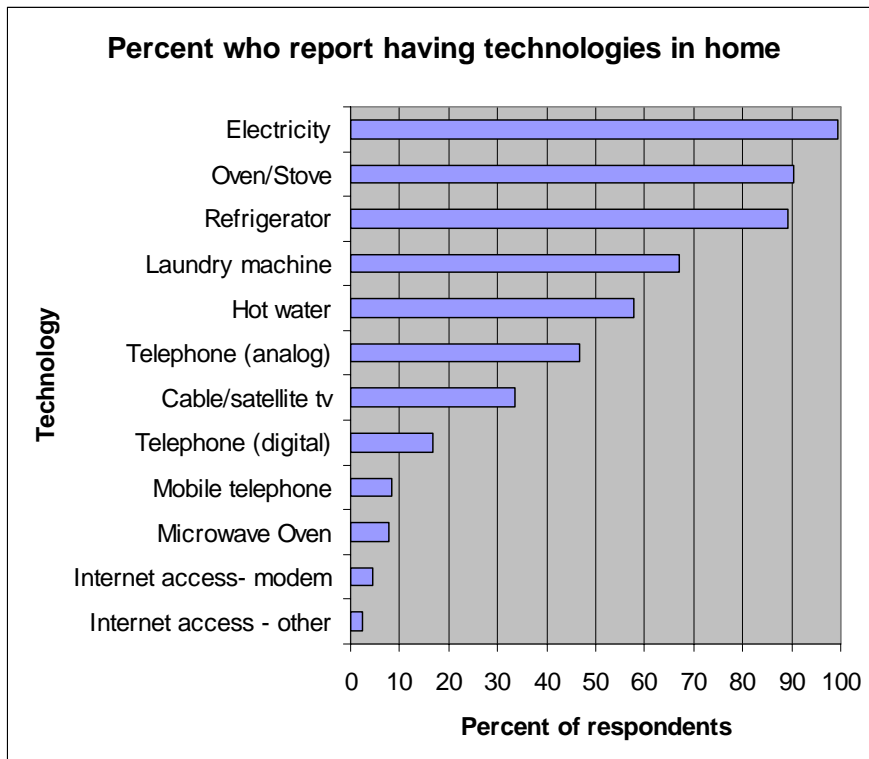


Part II. Tell us about the equipment that you use

Q1. Which of the following do you have in your home? Check all that apply.

N=317

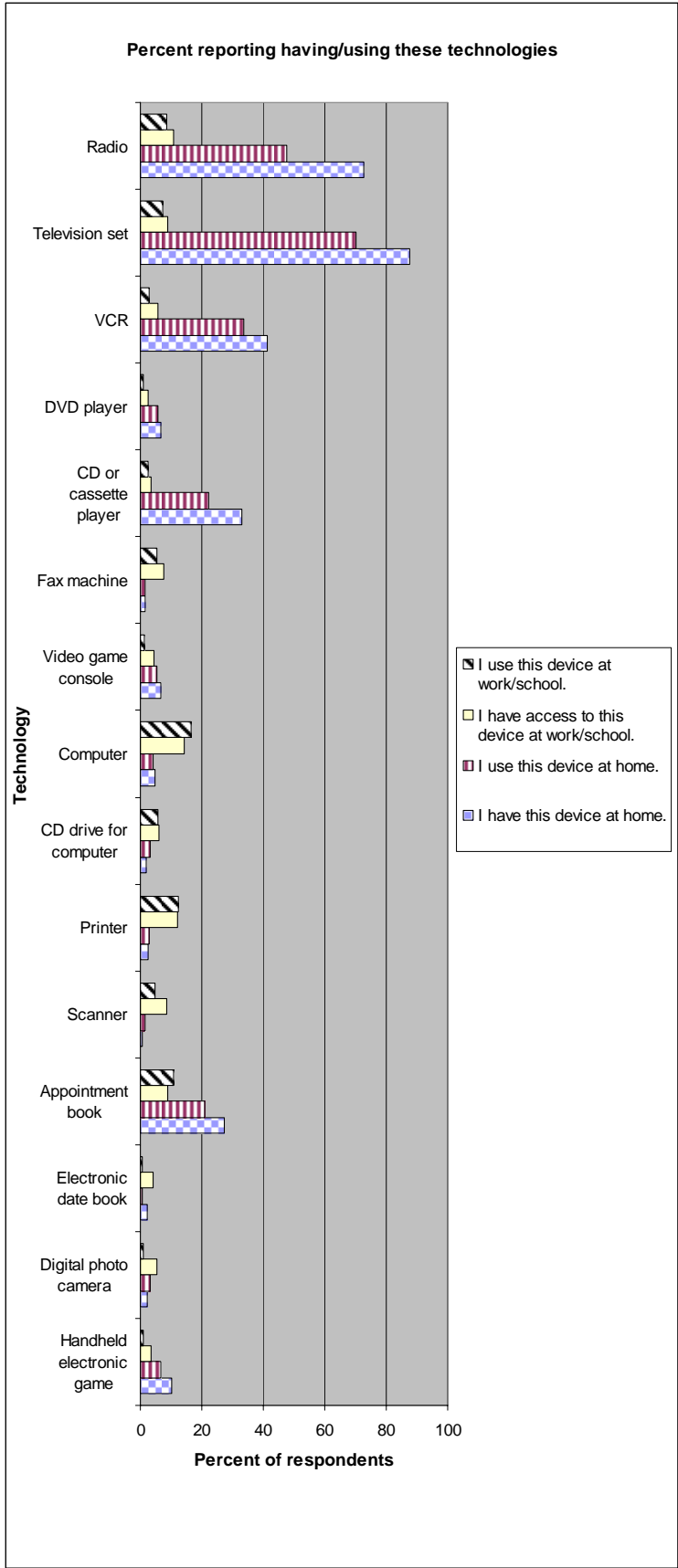
	Percent (number)
Electricity	99.4% (315)
Oven/Stove	90.2% (286)
Refrigerator	89.0% (282)
Laundry machine	66.9% (212)
Hot water	57.7% (183)
Telephone (analog)	46.7% (148)
Cable/satellite TV	33.4% (106)
Telephone (digital)	16.7% (53)
Mobile telephone	8.5% (27)
Microwave Oven	7.9% (25)
Internet access- modem	4.4% (14)
Internet access - other	2.5% (8)



Q2. What equipment or devices do you have in your home or use at home, work, or school?
Check all that apply.

N=317

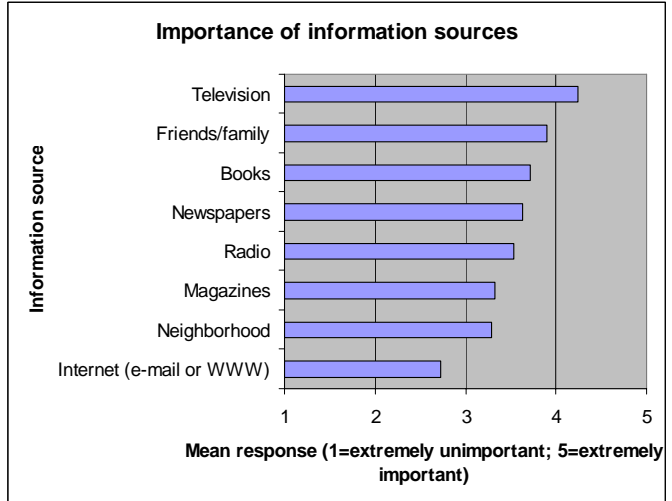
	Percent (number) of respondents			
	I have this device at home	I use this device at home	I have access to this device at work/school	I use this device at work/school
Radio	72.6% (230)	47.6% (151)	10.7% (34)	8.5% (27)
Television set	87.7% (278)	70.0% (222)	8.8% (28)	7.3% (23)
VCR	41.3% (131)	33.8% (107)	5.7% (18)	2.8% (9)
DVD player	6.6% (21)	5.7% (18)	2.5% (8)	0.9% (3)
CD or cassette player	33.1% (105)	22.1% (70)	3.5% (11)	2.5% (8)
Fax machine	1.6% (5)	1.6% (5)	7.6% (24)	5.4% (17)
Video game console (such as Playstation)	6.6% (20)	5.4% (17)	4.4% (14)	1.3% (4)
Computer	4.7% (15)	4.1% (13)	14.2% (45)	16.4% (52)
CD drive for computer	1.9% (6)	3.2% (10)	6.0% (19)	5.7% (18)
Printer	2.5% (8)	2.8% (9)	12.0% (38)	12.3% (39)
Scanner	0.6% (2)	1.6% (5)	8.5% (27)	4.7% (15)
Appointment book	27.4% (87)	21.1% (67)	8.8% (28)	10.7% (34)
Electronic date book	2.2% (7)	0.6% (2)	4.1% (13)	0.6% (2)
Digital photo camera	2.2% (7)	3.2% (10)	5.4% (17)	0.9% (3)
Handheld electronic game	10.1% (32)	6.6% (21)	3.5% (11)	0.9% (3)



Part III. Tell us how you get information

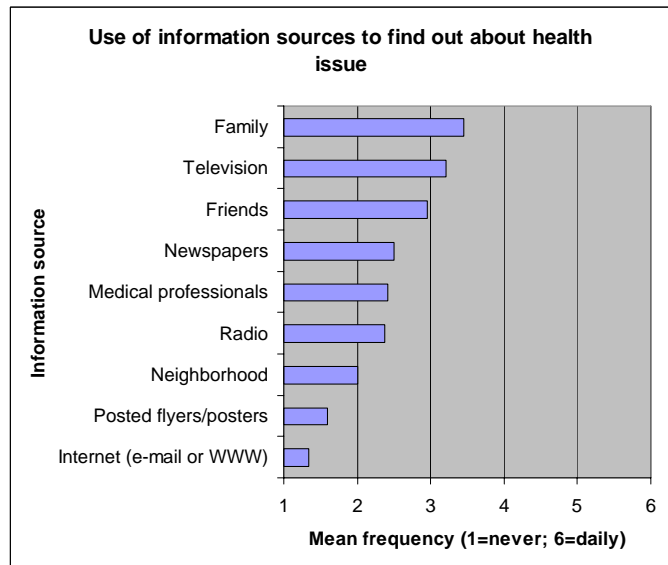
Q1. Please rate the importance of the following sources of information for you. (1 = extremely unimportant; 2 = unimportant; 3 = moderately important; 4 = important; 5 = extremely important)

	Mean	SD	N
Books	3.72	1.08	304
Radio	3.53	1.08	300
Television	4.24	0.81	312
Newspapers	3.63	1.08	303
Magazines	3.33	1.17	301
Friends/family	3.90	0.98	303
Neighborhood	3.29	1.18	301
Internet (e-mail or WWW)	2.73	1.45	252



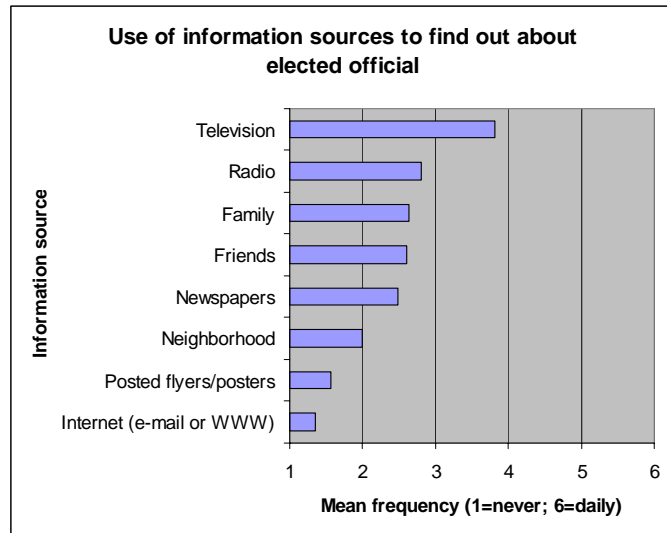
Q2. How frequently do you use the following sources to find information about a health issue? (1 = never; 2 = rarely; 3 = about monthly; 4 = about weekly; 5 = a few times a week; 6 = daily)

	Mean	SD	N
Newspapers	2.50	1.47	310
Family	3.45	1.90	307
Neighborhood	2.00	1.36	301
Friends	2.95	1.67	301
Medical professionals (for example, a doctor or nurse)	2.42	1.03	306
Television	3.21	1.87	312
Radio	2.38	1.76	302
Posted flyers/posters	1.59	1.11	295
Internet (e-mail or WWW)	1.34	0.92	287



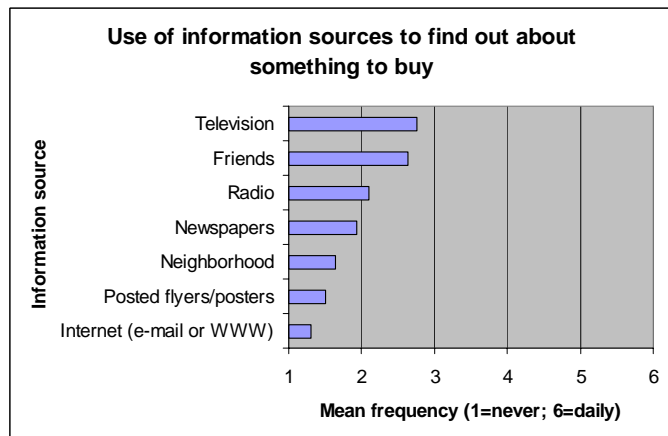
Q3. How frequently do you use the following sources to find out about an elected official? (1 = never; 2 = rarely; 3 = about monthly; 4 = about weekly; 5 = a few times a week; 6 = daily)

	Mean	SD	N
Newspapers	2.48	1.39	308
Family	2.64	1.79	304
Neighborhood	1.99	1.32	300
Friends	2.61	1.67	303
Television	3.82	1.96	313
Radio	2.80	1.93	308
Posted flyers/posters	1.56	1.07	297
Internet (e-mail or WWW)	1.35	0.97	286



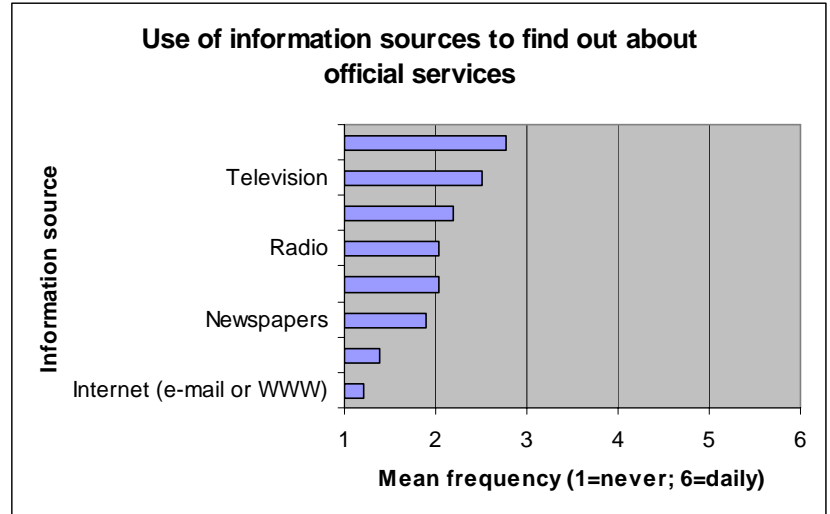
Q4. How frequently do you use the following sources to find out about something you want to buy such as a television set? (1 = never; 2 = rarely; 3 = about monthly; 4 = about weekly; 5 = a few times a week; 6 = daily)

	Mean	SD	N
Newspapers	1.94	1.30	309
Family	3.00	1.82	305
Neighborhood	1.64	1.05	302
Friends	2.63	1.55	305
Television	2.76	1.93	309
Radio	2.10	1.66	305
Posted flyers/posters	1.51	1.06	297
Internet (e-mail or WWW)	1.30	0.90	288



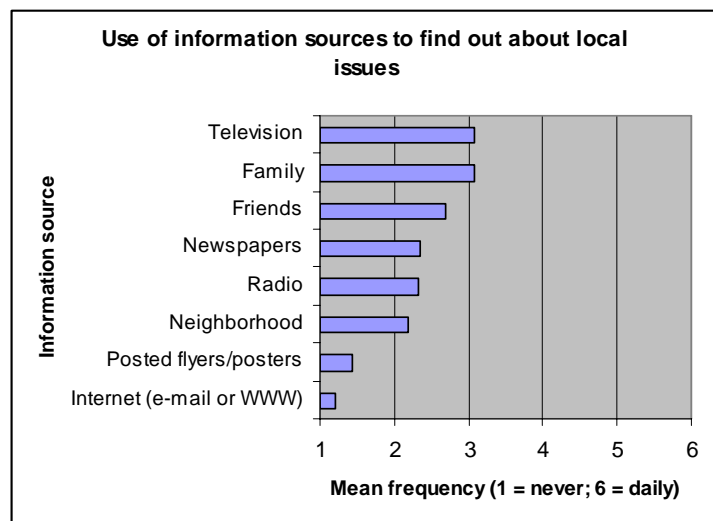
Q5. How frequently do you use the following sources to find out about official services (for example, paying a telephone bill, or finding out about gas or other utility services)? (1 = never; 2 = rarely; 3 = about monthly; 4 = about weekly; 5 = a few times a week; 6 = daily)

	Mean	SD	N
Newspapers	1.89	1.31	307
Family	2.77	1.78	307
Neighborhood	2.04	1.20	300
Friends	2.19	1.40	297
Television	2.51	1.80	305
Radio	2.04	1.64	307
Posted flyers/posters	1.39	0.88	297
Internet (e-mail or WWW)	1.21	0.78	288

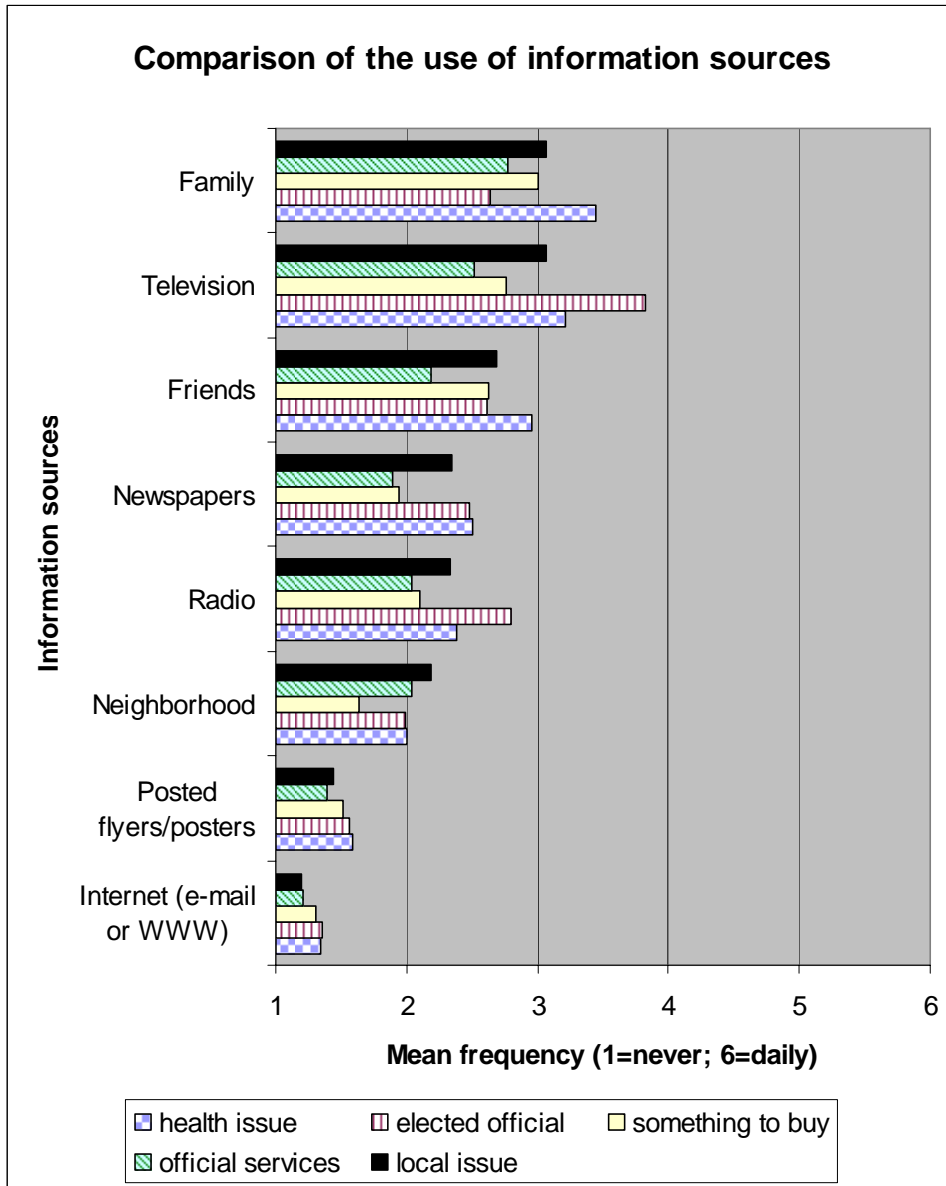


Q6. How frequently do you use the following sources to find information about a local issue (for example, bazaar news, tax news)? (1 = never; 2 = rarely; 3 = about monthly; 4 = about weekly; 5 = a few times a week; 6 = daily)

	Mean	SD	N
Newspapers	2.35	1.55	313
Family	3.07	1.91	308
Neighborhood	2.19	1.40	300
Friends	2.69	1.60	307
Television	3.07	1.88	309
Radio	2.33	1.72	307
Posted flyers/posters	1.44	1.01	297
Internet (e-mail or WWW)	1.20	0.73	288



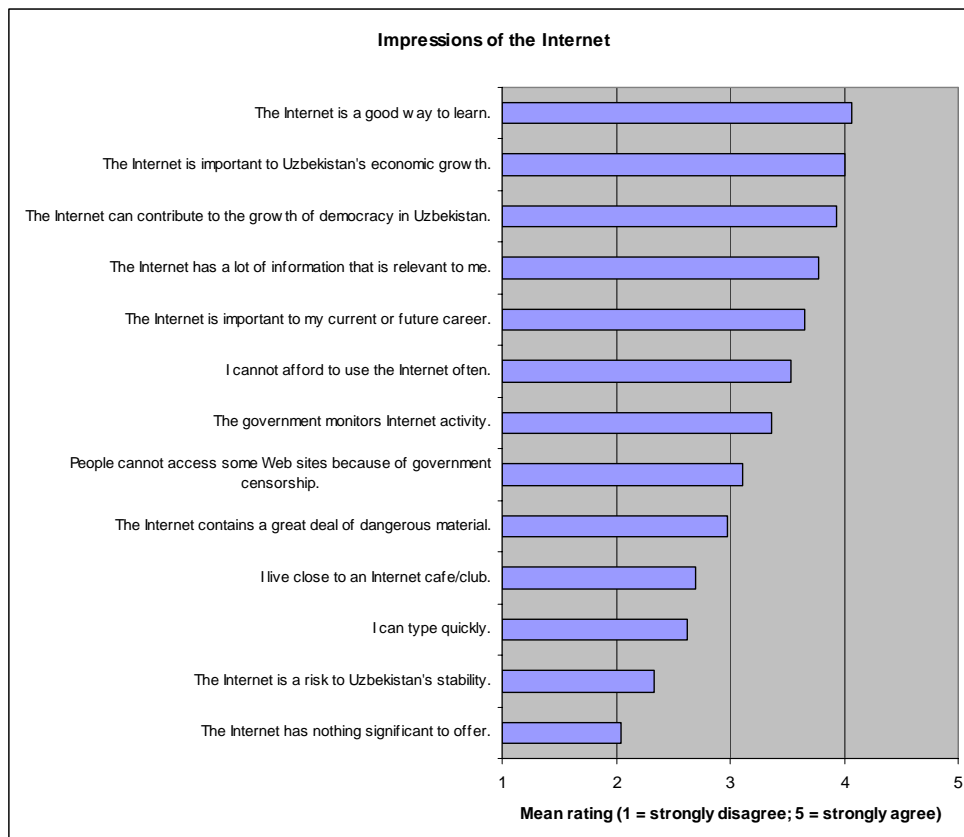
Comparison of the use of information sources across topics



Part IV. Tell us what you think about technology

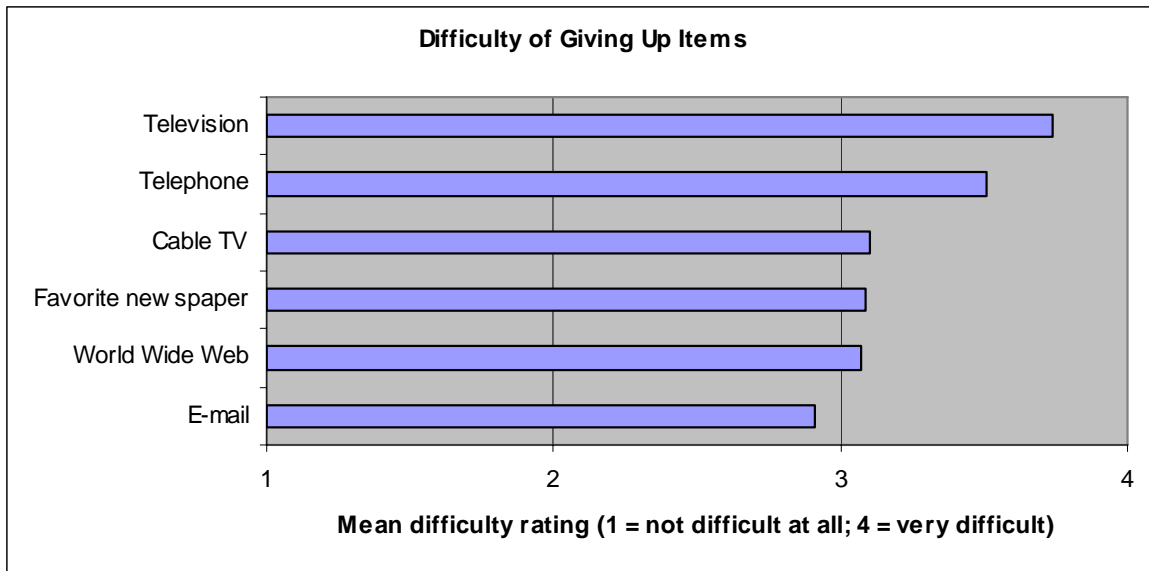
Q1. Please rate your level of agreement with the following statements. (1 = Strongly disagree; 2 = Agree; 3 = Neutral; 4 = Agree; 5 = Strongly agree)

	Mean	SD	N
The government monitors Internet activity.	3.36	.949	258
The Internet has a lot of information that is relevant to me.	3.77	.856	257
People cannot access some Web sites because of government censorship.	3.11	.809	244
The Internet is important to Uzbekistan's economic growth.	4.00	.761	262
The Internet can contribute to the growth of democracy in Uzbekistan.	3.93	.791	260
I live close to an Internet cafe/club.	2.70	1.268	250
The Internet contains a great deal of dangerous material.	2.98	.886	248
The Internet is important to my current or future career.	3.66	.926	254
The Internet is a risk to Uzbekistan's stability.	2.33	.961	246
I can type quickly.	2.63	1.241	255
The Internet has nothing significant to offer.	2.04	.910	253
I cannot afford to use the Internet often.	3.53	1.186	255
The Internet is a good way to learn.	4.07	.819	254



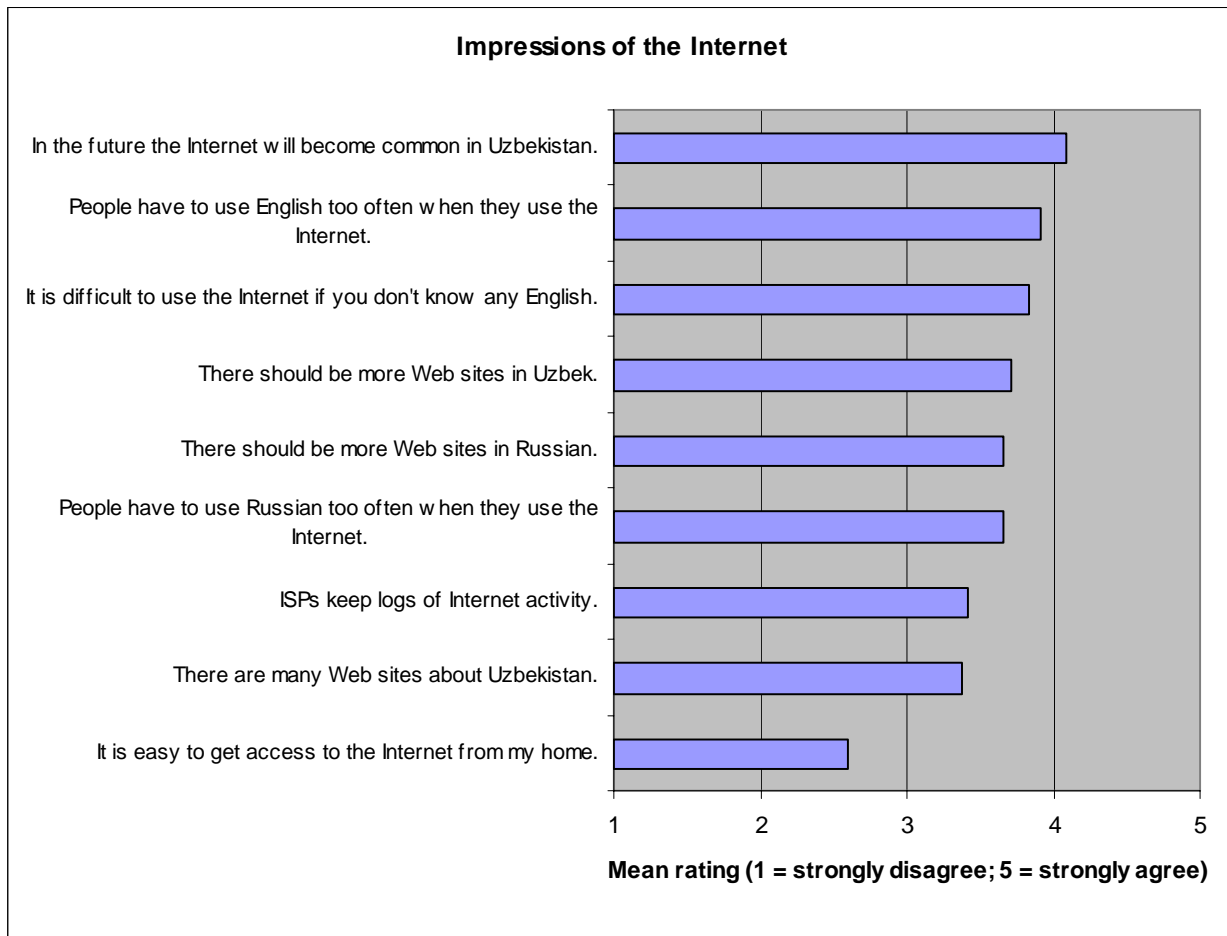
Q2. How difficult would it be for you to give up the following items? (1 = Not at all difficult; 2 = Not too difficult; 3 = Somewhat difficult; 4 = Very difficult; DH = Don't have/don't use)

	Mean	SD	N	Don't have or don't use (number)
Telephone	3.51	0.819	249	56
Television	3.74	0.669	302	7
Cable TV	3.10	1.126	149	153
Mobile phone	2.52	1.262	86	214
Favorite newspaper	3.09	1.047	220	78
E-mail	2.91	1.200	88	205
World Wide Web	3.07	1.135	83	208



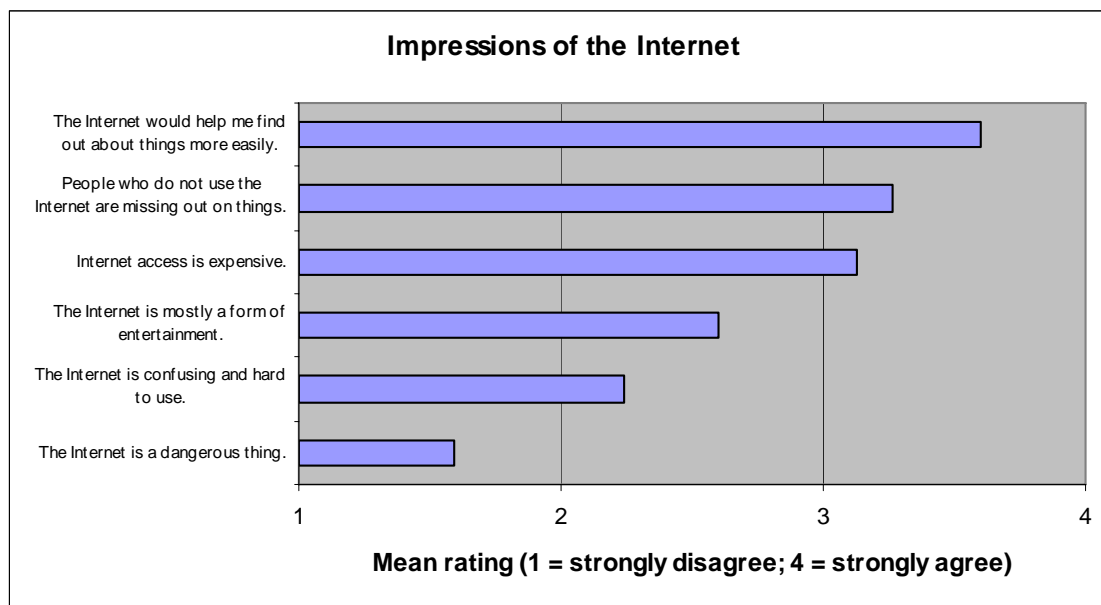
Q3. Please rate your level of agreement with the following statements. (1 = Strongly disagree; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Strongly agree; DK = Don't know)

	Mean	SD	N	Don't know (number)
In the future the Internet will become common in Uzbekistan.	4.09	.775	213	79
It is easy to get access to the Internet from my home.	2.60	1.321	166	118
ISPs keep logs of Internet activity.	3.42	.830	114	170
There are many Web sites about Uzbekistan.	3.37	.853	131	157
People have to use Russian too often when they use the Internet.	3.66	.845	157	126
People have to use English too often when they use the Internet.	3.92	.789	166	124
There should be more Web sites in Uzbek.	3.71	.991	195	95
There should be more Web sites in Russian.	3.66	.839	185	28
It is difficult to use the Internet if you don't know any English.	3.84	.934	178	110



Q4. Here are some things that some people say about the Internet. Based on what you have heard or read about the Internet, please check off the box that best matches your feelings about each statement. (1 = Strongly disagree; 2 = Somewhat disagree; 3 = Somewhat agree; 4 = Strongly agree; DK = Don't know)

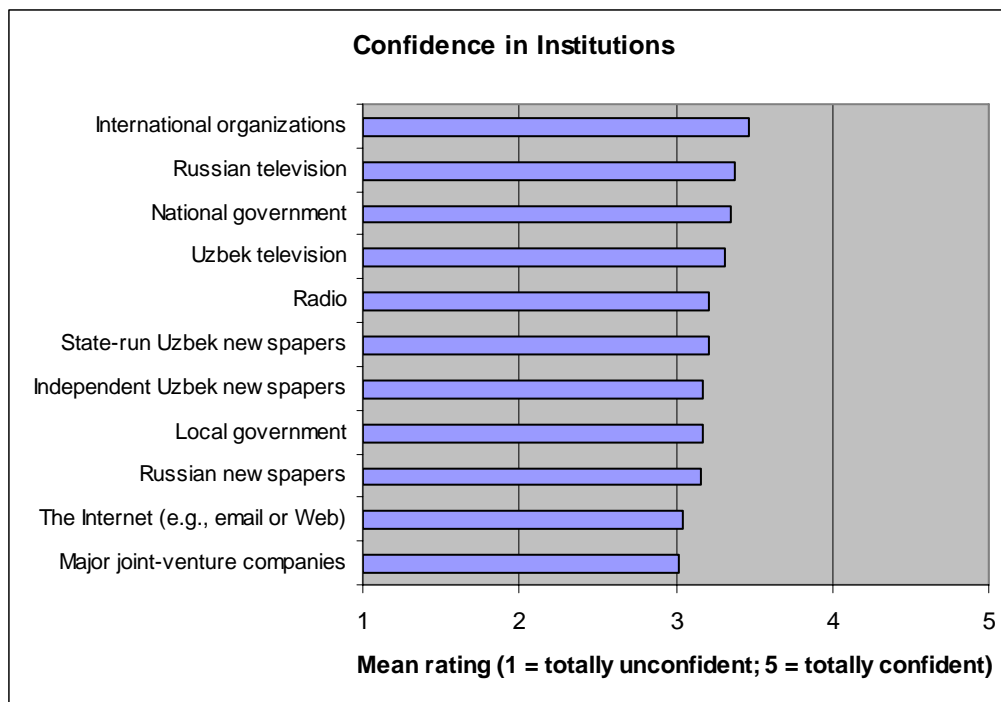
	Mean	SD	N	Don't know (number)
People who do not use the Internet are missing out on things.	3.26	.816	195	97
The Internet is mostly a form of entertainment.	2.60	.920	176	114
The Internet would help me find out about things more easily.	3.60	.581	189	102
The Internet is a dangerous thing.	1.59	.789	165	125
The Internet is confusing and hard to use.	2.24	1.031	160	127
Internet access is too expensive.	3.13	1.005	159	133



Part V. Tell us about your beliefs

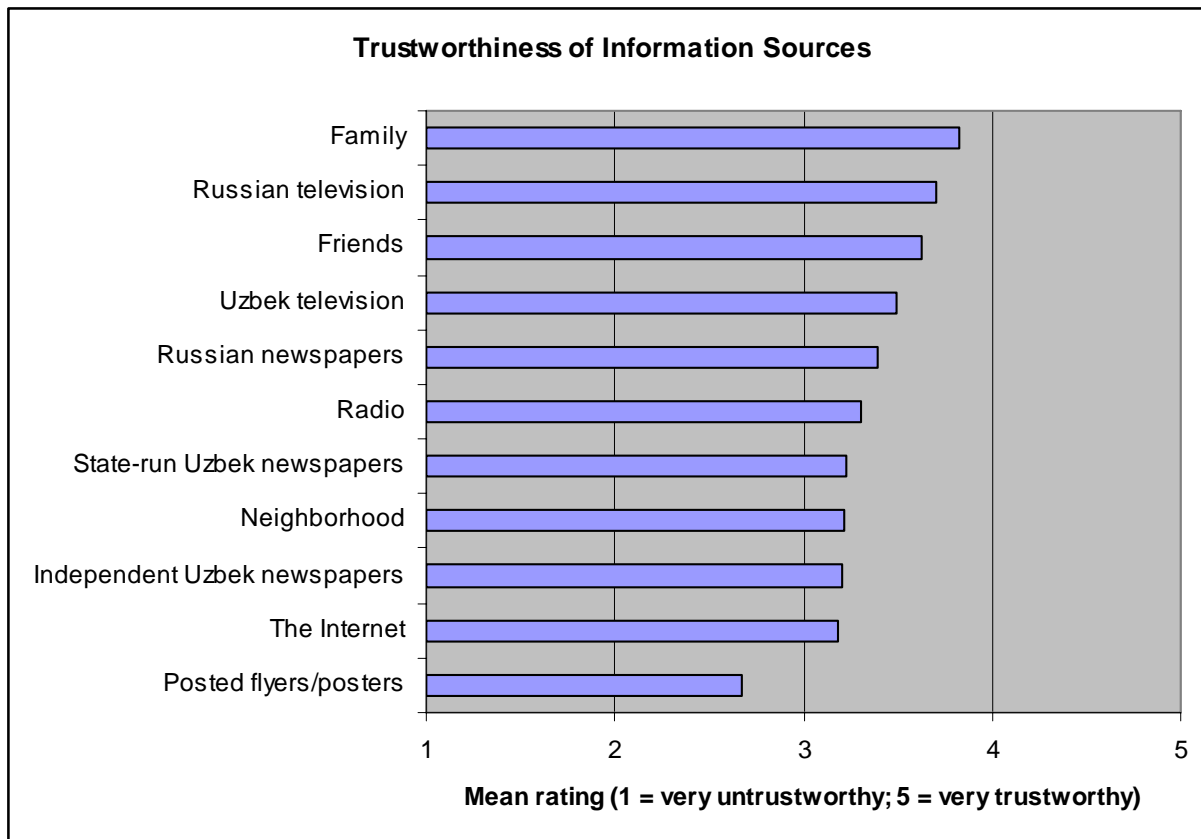
Q1. Please rate your **level of confidence** that the people running these institutions care about the public's interests. (1 = Totally unconfident; 2 = Unconfident; 3 = Neutral; 4 = Confident; 5 = Totally confident)

	Mean	SD	N
Major local companies	2.87	1.028	306
Major joint-venture companies	3.02	.992	306
Local government	3.17	1.125	307
National government	3.35	1.102	307
International organizations	3.47	.917	302
State-run Uzbek newspapers	3.21	1.101	303
Independent Uzbek newspapers	3.17	.992	304
Russian newspapers	3.16	.918	303
Radio	3.21	.982	300
Russian television	3.38	.935	302
Uzbek television	3.31	1.084	301
The Internet (for example, email or the World Wide Web)	3.04	.997	281



Q2. Please rate the level of trustworthiness of information from the following sources.
 (1 = Very untrustworthy; 2 = Untrustworthy; 3 = Neutral; 4 = Trustworthy; 5 = Very trustworthy)

	Mean	SD	N
State-run Uzbek newspapers	3.23	1.039	305
Independent Uzbek newspapers	3.20	.986	303
Russian newspapers	3.39	.825	304
Family	3.83	.858	304
Neighborhood	3.22	.985	303
Friends	3.63	.839	303
Russian television	3.70	.904	305
Uzbek television	3.49	.954	301
Radio	3.30	.938	297
Posted flyers/posters	2.67	.968	289
The Internet (for example, email or the World Wide Web)	3.18	.980	276



Q3. Please rate your **level of agreement** with the following statements. (1 = Strongly disagree; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Strongly agree)

People in my neighborhood usually are reliable when they talk about:	Mean	SD	N
Local issues (bazaar news, etc.)	3.12	1.030	306
Health issues	3.15	1.005	307
Official services (gas service, telephone service, etc.)	3.40	.983	307

Q4. Please rate your **level of agreement** with the following statements. (1 = Strongly disagree; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Strongly agree)

I have access to comprehensive information about:	Mean	SD	N
Local politics	3.03	1.123	299
Politics throughout Central Asia	2.94	1.135	295
Global politics	3.17	1.128	296

Q5. Please rate the **expensiveness** of the following information sources: (1 = Very inexpensive; 2 = Inexpensive; 3 = Neutral; 4 = Expensive; 5 = Very expensive)

	Mean	SD	N
Daily newspapers	3.25	1.077	305
Cable television	3.48	.998	296
The Internet (for example, email or the World Wide Web)	3.76	.927	284
Official directories	3.33	.939	286

Q6. Do you belong to a *gap*?

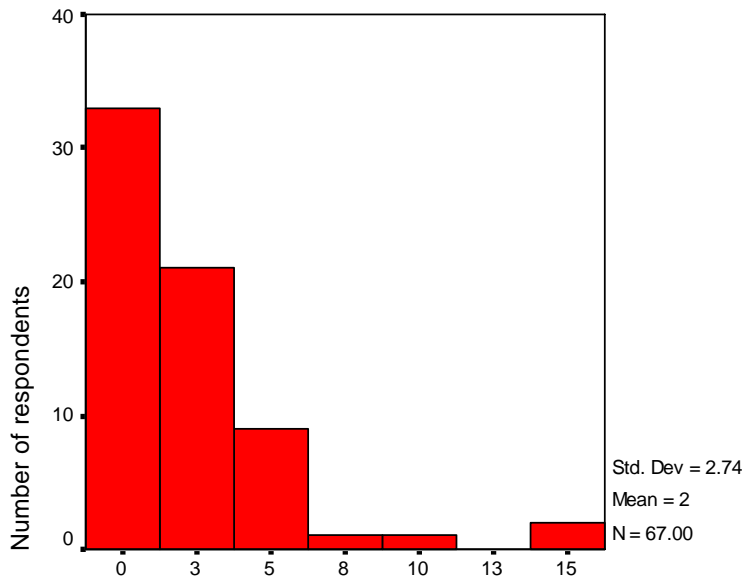
N = 272

Yes, belong to a <i>gap</i> .	No, don't belong to a <i>gap</i> .
26.5 % (72)	73.5% (200)

If yes, how many?

N = 67 (all but five of those respondents who belong to *gaps*)

Number of <i>gaps</i>	Percent (number) of respondents who belong to this many <i>gaps</i>
1	49.3% (33)
2	23.9% (16)
3	7.5% (5)
4	10.4% (7)
5	3.0% (2)
7	1.5% (1)
10	1.5% (1)
15	3.0% (2)



Part VI. Tell us about your use of computers and the Internet

Q1. Do you ever use a computer, at least occasionally?

N = 302

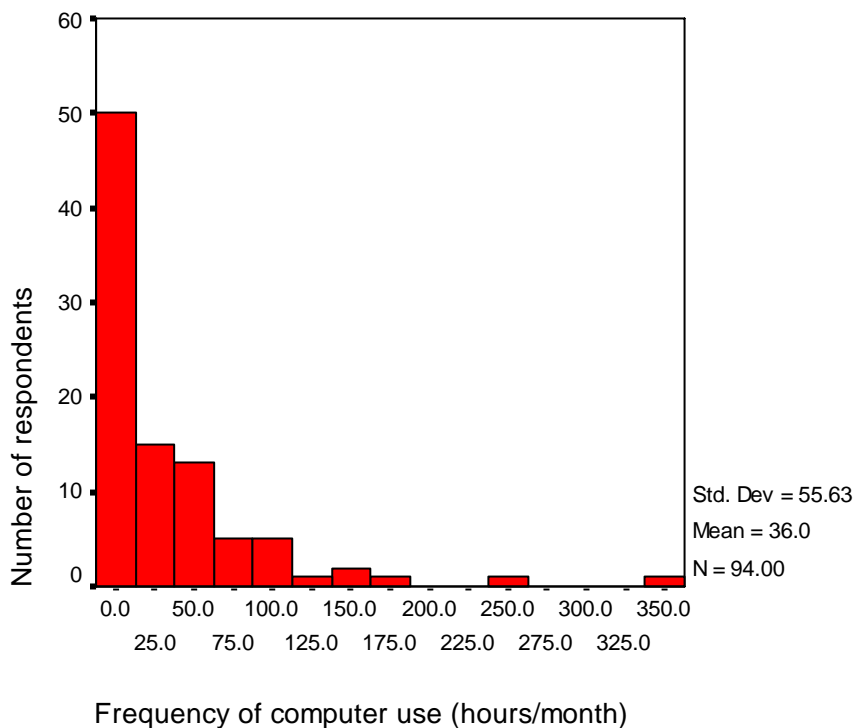
Yes, use computers	No, don't use computers
34.1% (103)	65.9% (199)

NOTE: The following questions were answered only by the 103 respondents who reported using computers, at least occasionally.

Q2. (If yes) How often do you use the computer? (hours per month)

N = 94

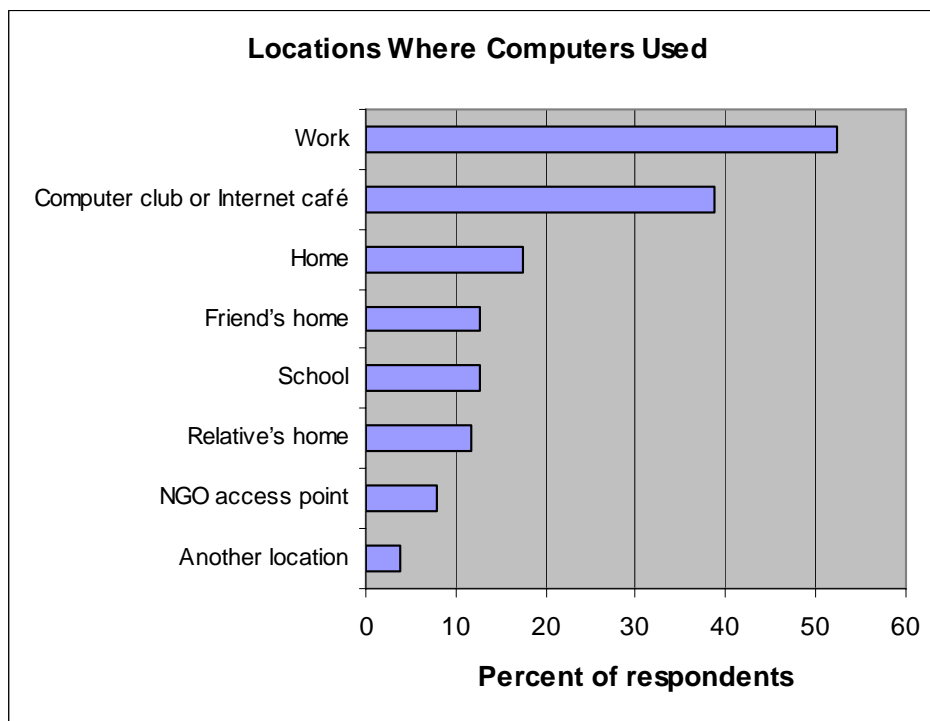
Mean	SD
36.0	55.6



Q3. Where do you use computers?

N = 103

	Percent (number) of respondents who use computers at this location
At work	52.4% (54)
At school	12.6% (13)
At a computer club or Internet café	38.8% (40)
At home	17.5% (18)
At a friend's home	12.6% (13)
At a relative's home	11.7% (12)
At an NGO access point	7.8% (8)
At another location	3.9% (4)



Q4. Do you play games on a desktop computer?

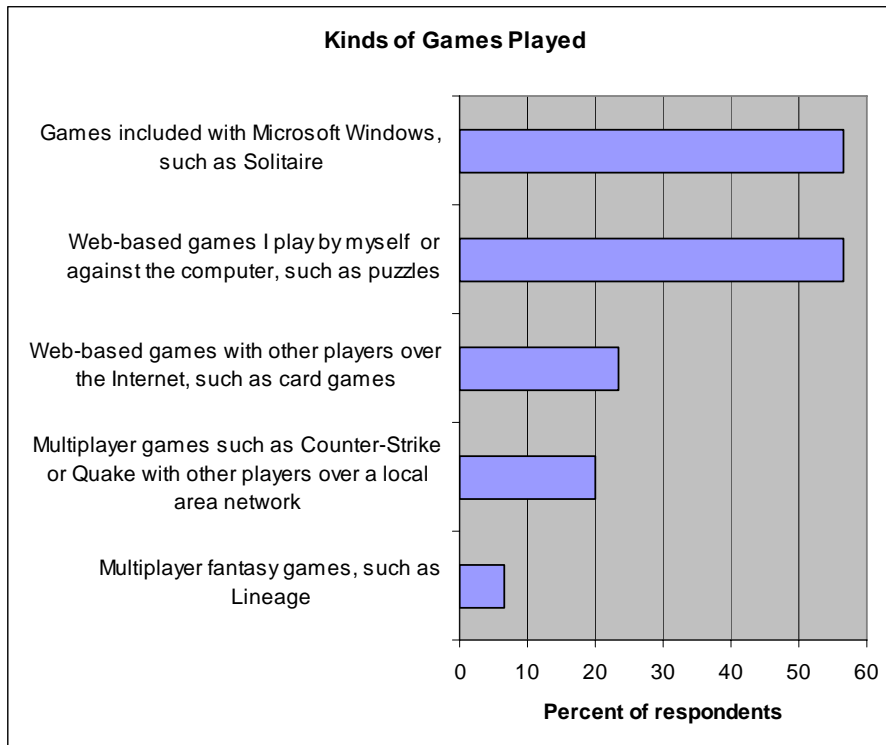
N = 101

Yes, play games	No, don't play games
59.4% (60)	40.6% (41)

If yes, what kind of games do you play?

N = 60 (all respondents who report playing games)

	Percent (number) of game players who play this kind of game
Games included with Microsoft Windows, such as Solitaire	56.7% (34)
Web-based games I play by myself or against the computer, such as puzzles	56.7% (34)
Web-based games with other players over the Internet, such as card games	23.3% (14)
Multiplayer games such as Counter-Strike or Quake with other players over a local area network	20% (12)
Multiplayer fantasy games, such as Lineage	6.7% (4)



Q5. Please describe your use of the Internet.

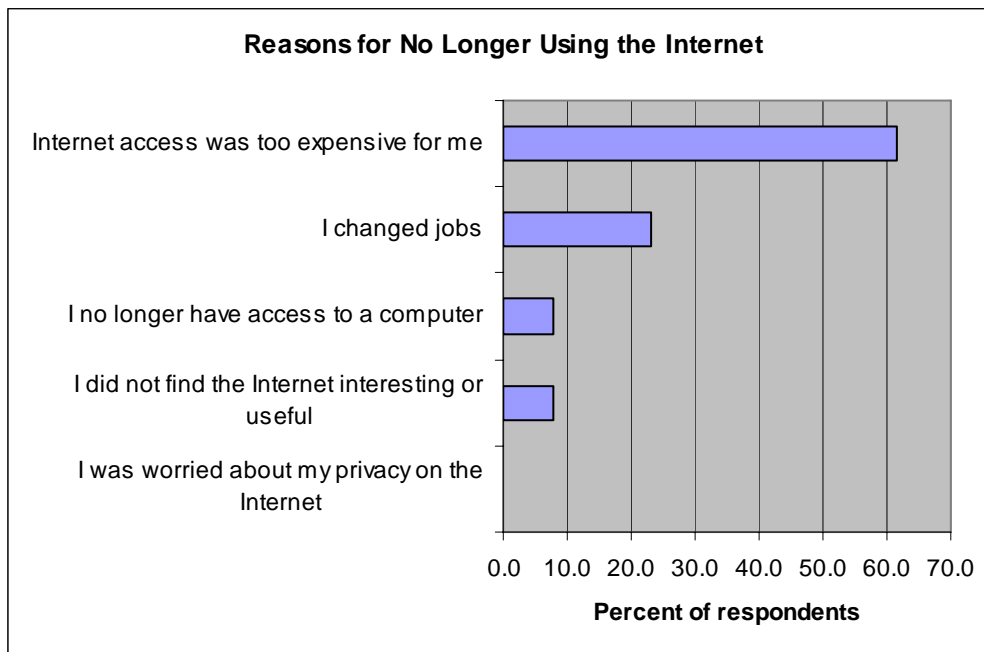
N = 98 (all but five of the 103 respondents who report using a computer)

I use the Internet	I have never used the Internet	I used to use the Internet, but no longer do
46.9% (46)	39.8% (39)	13.3% (13)

Please explain why you no longer use the Internet by checking all that apply.

N = 13 (all respondents who report no longer using the Internet)

	Percent (number) of respondents who report this reason
I changed jobs	23.1% (3)
I no longer have access to a computer	7.7% (1)
I did not find the Internet interesting or useful	7.7% (1)
I was worried about my privacy on the Internet	0% (0)
Internet access was too expensive for me	61.5% (8)



Q6. If you do not currently use the Internet or e-mail, how likely are you to use them in the future? (1 = Very unlikely; 2 = Unlikely; 3 = Neutral; 4 = Likely; 5 = Very likely) (Answered by all but three of the respondents who use computers but either do not use or no longer use the Internet)

	Mean	SD	N
Internet	3.60	1.2	47
Email	3.63	1.3	49

Q7. How often do you use the Internet?

N = 97 (all but six of the 103 respondents who report using a computer)

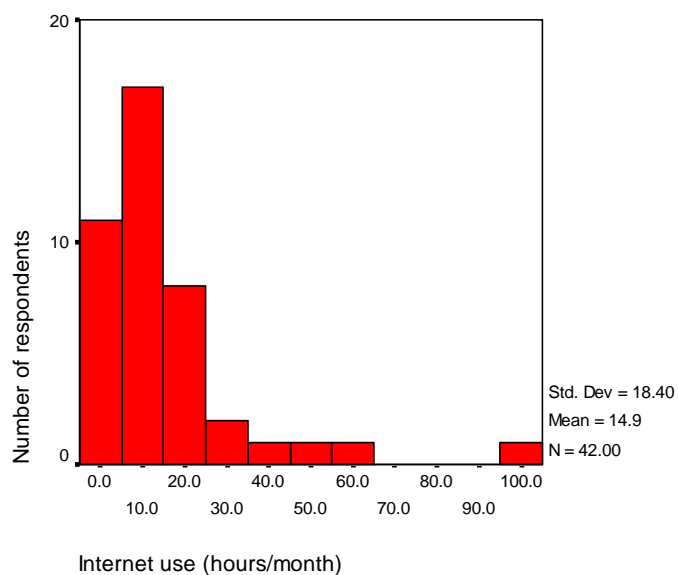
	Percent (number) of respondents
Never	42.3% (41)
I use the Internet	57.7% (56)

NOTE: The following questions were answered only by those respondents who report using the Internet. A total of 56 respondents report Internet use, but not all answered every question below.

I use the Internet __ hours per month.

N = 42

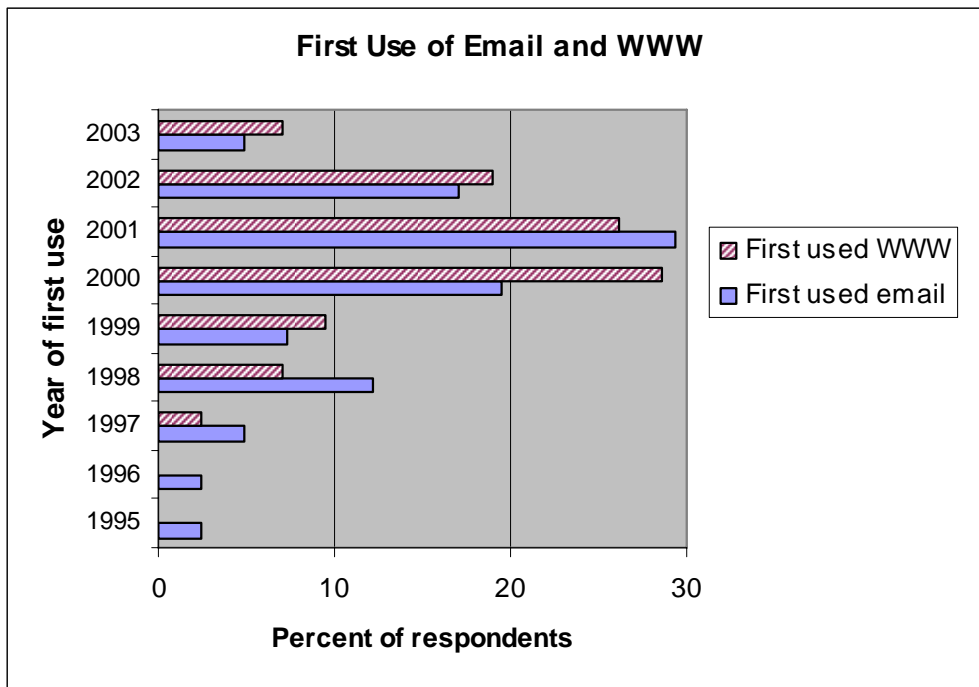
	Mean	SD
Hours/month of Internet use	14.9	18.4



Q8, Q9. What year did you start using e-mail? What year did you start using the World Wide Web?

N = 42

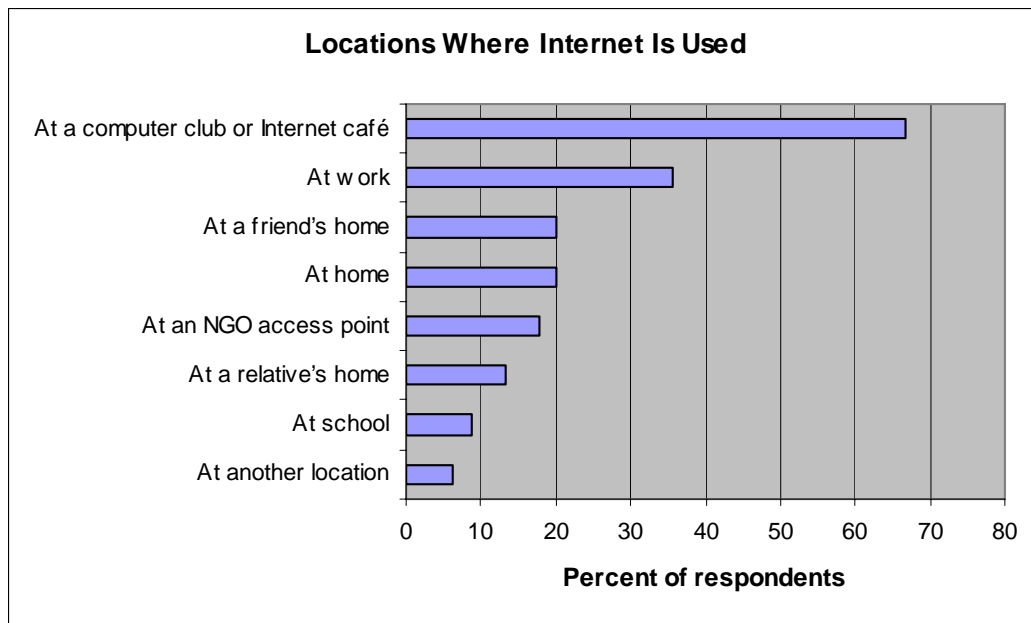
	Year first used email	Year first used Web
Year	Percent (number) of respondents	
1995	2.4% (1)	0.0%
1996	2.4% (1)	0.0%
1997	4.9% (2)	2.4% (1)
1998	12.2% (5)	7.1% (3)
1999	7.3% (3)	9.5% (4)
2000	19.5% (8)	28.6% (12)
2001	29.3% (12)	26.2% (11)
2002	17.1% (7)	19.0% (8)
2003	4.9% (2)	7.1% (3)



Q10. Where do you use the Internet? Check all that apply.

N = 45

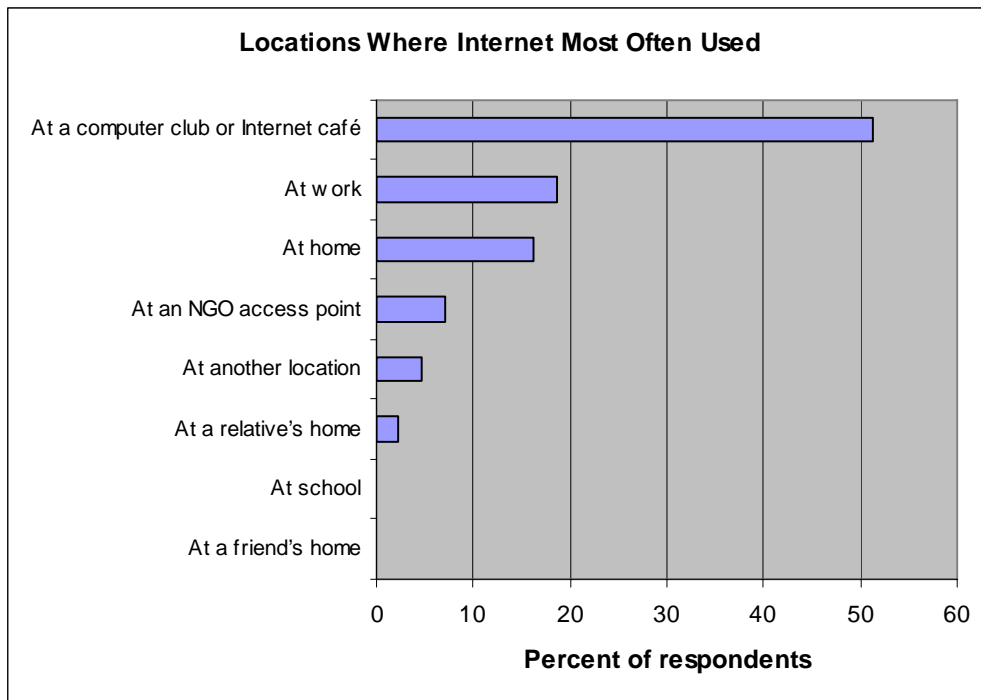
	Percent (number) of respondents who use the Internet at this location
At work	35.6% (16)
At school	8.9% (4)
At a computer club or Internet café	66.7% (30)
At home	20.0% (9)
At a friend's home	20.0% (9)
At a relative's home	13.3% (6)
At an NGO access point	17.8% (8)
At another location that could not be determined	6.7% (3)



Q11. Where do you use the Internet **most often**? Please check only one.

N = 43

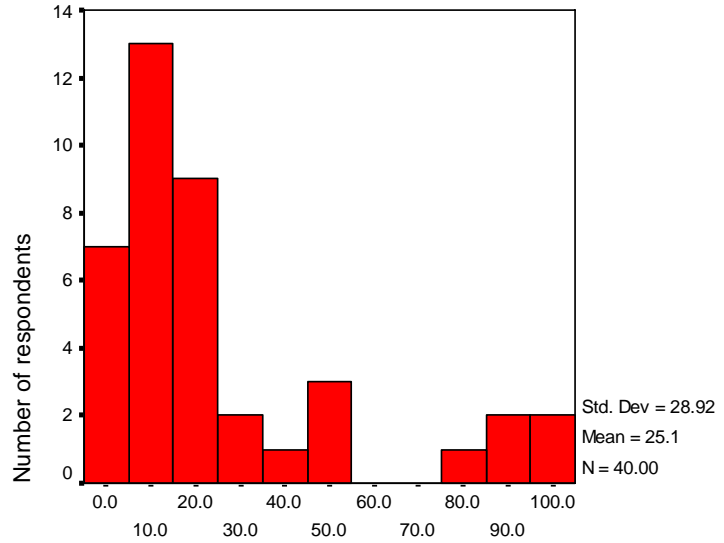
	Percent (number) of respondents who use computers at this location
At work	18.6% (8)
At school	0.0% (0)
At a computer club or Internet café	51.2% (22)
At home	16.3% (7)
At a friend's home	0.0% (0)
At a relative's home	2.3% (1)
At an NGO access point	7.0% (3)
At another location that could not be determined	4.7% (2)



Q12. Please estimate: I work with other people ___% of the time that I am on the Internet.

N = 40

	Mean	SD
% of time working with others while online	25.1	28.9

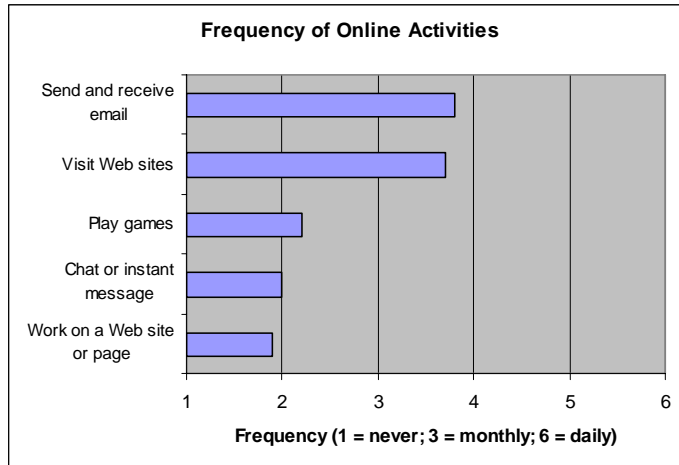


Estimated percent of time working with others while using Internet

Q13. How frequently do you do the following? (1 = never, 2 = rarely, 3 = about monthly, 4 = about weekly, 5 = a few times a week, 6 = daily)

N = 42

	Mean	SD
Send and receive email	3.81	1.60
Visit Web sites	3.66	1.41
Chat or instant message	1.95	1.21
Play games	2.17	1.76
Work on a Web site or home page	1.93	1.23



Q14. Do you ever pay to use the Internet?

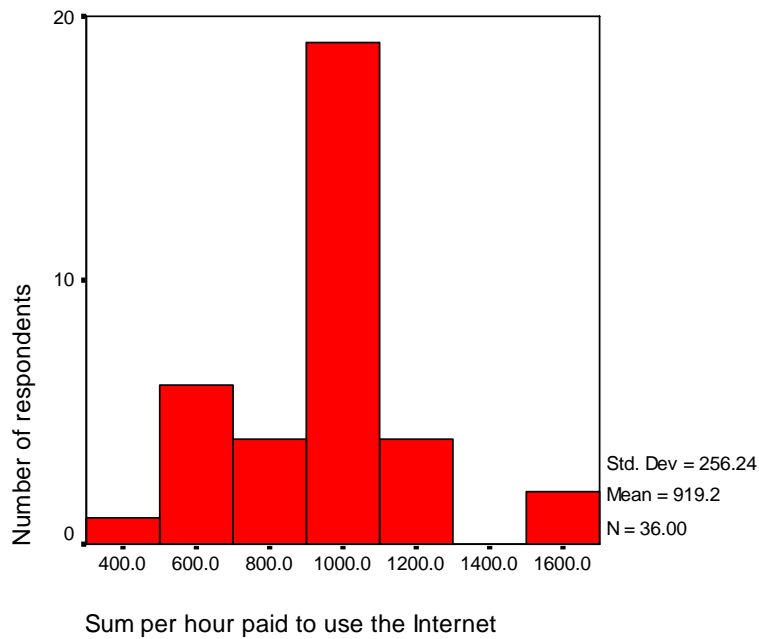
N = 45

	Percent (number) of respondents
Yes	86.7% (39)
No	13.3% (6)

If yes, about how much do you pay per hour? (in sum per hour; there are about 970 sums/USD)

N = 36

	Mean	SD
Sum per hour paid	919	256



Q15. What kind of email accounts do you have? Check all that apply.

N = 45

	Percent (number) of respondents
Work	20.0% (9)
School	4.4% (2)
Free (e.g., Rambler, mail.ru)	53.3% (24)
Paid subscriber email at home	15.6% (7)
Other	18.2% (8)

Explain “other.”

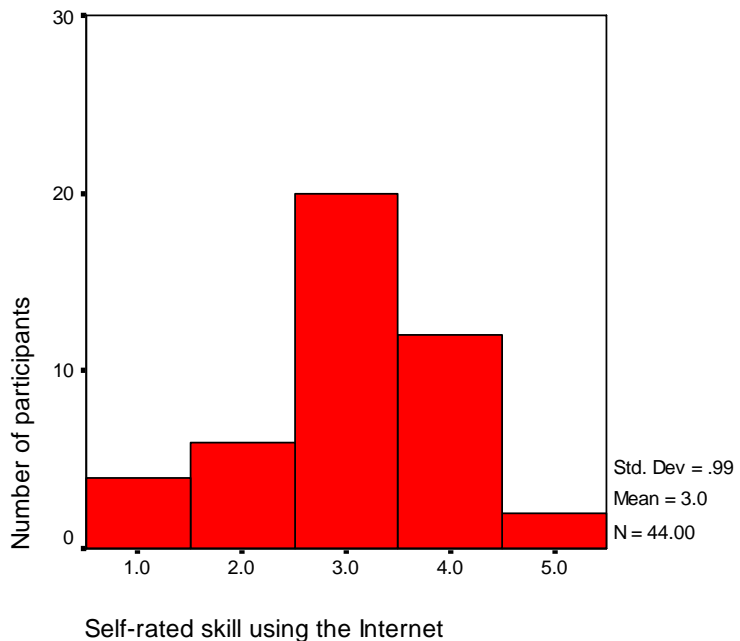
N = 9 (respondents reporting using an “other” email address)

	Percent (number) of respondents with “other” email
Yandex.ru	11.1% (1)
Yahoo.com or hotmail.com	44.4% (4)
Internet café email	11.1% (1)
Undecipherable	33.3% (3)

Q16. Please rate your skill in using the Internet. (1 = very poor; 2 = poor, 3 = moderate, 4 = good, 5 = very good)

N = 44

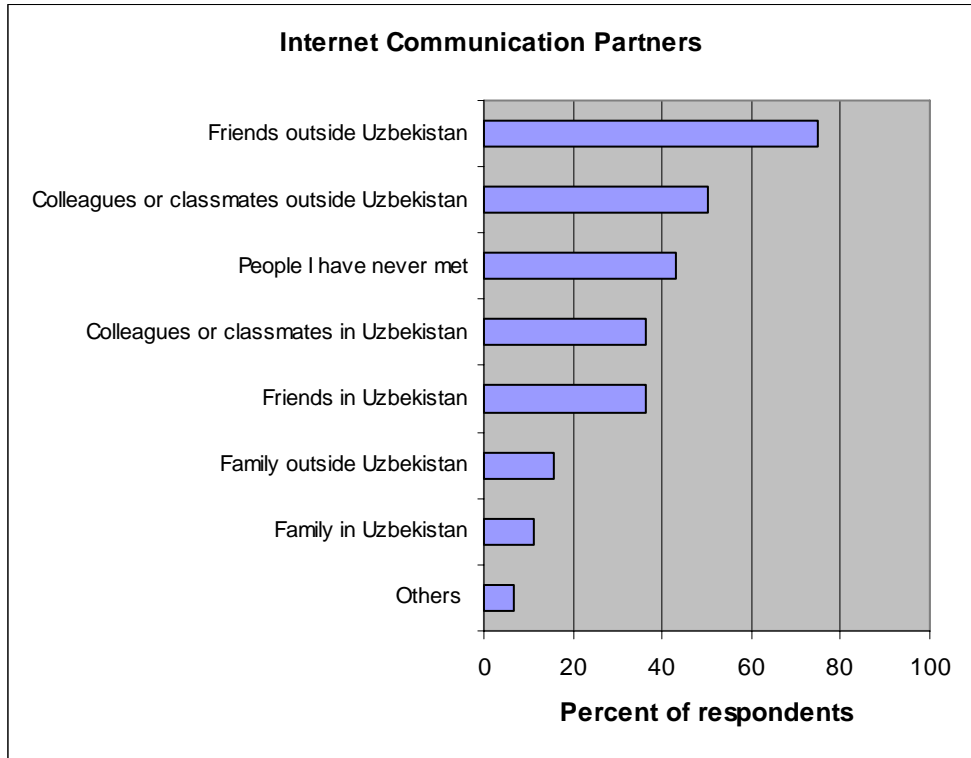
	Mean	SD
Skill	3.05	0.99



Q17. With whom do you communicate on the Internet?

N = 44

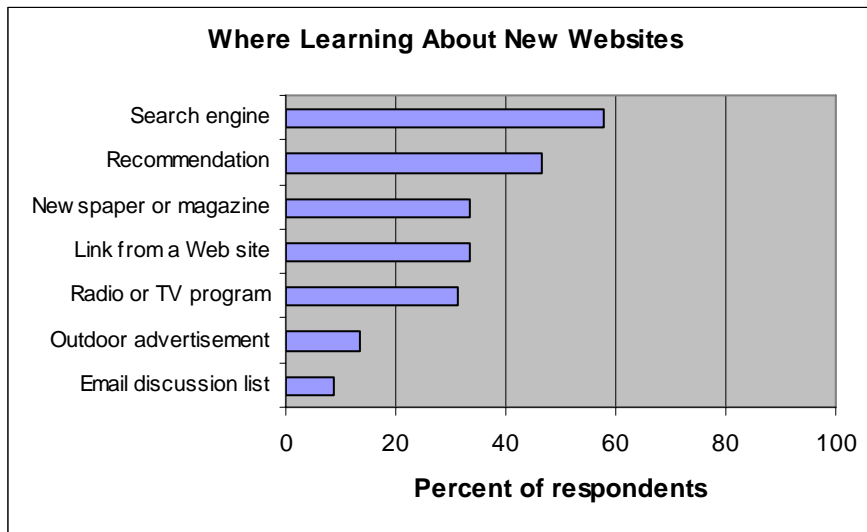
	Percent (number) of respondents
People I have never met in real life	43.2% (19)
Family in Uzbekistan	11.4% (5)
Family outside Uzbekistan	15.9% (7)
Friends in Uzbekistan	36.4% (16)
Friends outside Uzbekistan	75.0% (33)
Colleagues or classmates in Uzbekistan	36.4% (16)
Colleagues or classmates outside Uzbekistan	50.0% (22)
Others who could not be determined	6.8% (3)



Q18. Check all the ways in which you learn about new Web sites.

N = 45

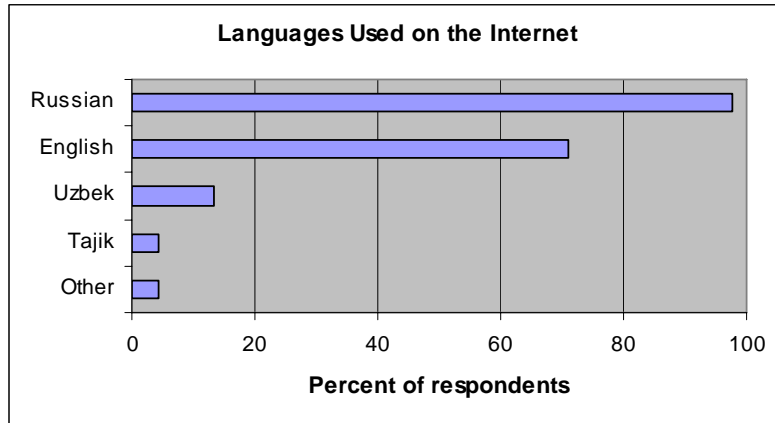
	Percent (number) of respondents
Search engine	57.8% (26)
Link from a Web site	33.3% (15)
Email discussion list	8.9% (4)
Recommended by someone	46.7% (21)
Newspaper or magazine	33.3% (15)
Radio or TV program	31.1% (14)
Outdoor advertisement	13.3% (6)



Q19. Which of the following languages do you use on the Internet? Check all that apply.

N = 45

	Percent (number) of respondents
Uzbek	13.3% (6)
Russian	97.8% (44)
Tajik	4.4% (2)
English	71.1% (32)
Other	4.4% (2)



Q20. Which of the following languages do you use most often on the Internet? Please check only one.

N = 41

	Percent (number) of respondents
Russian	65.9% (27)
English	34.1% (14)

