



Addressing Health Disparities: Faculty Development for Cultural Competency Education

February 27 and 28, 2004

*A workshop
for health care professionals*

Facilitated by

Sunita Mutha, MD, FACP
University of California, San Francisco

Tomás A. Magaña, MD, MA
Children's Hospital and Research Center at Oakland

This workshop is designed to prepare clinicians and clinical educators to teach the knowledge and communication skills needed for providing culturally competent health care. Participants will develop skills for teaching the components of culturally responsive health care, and strategies for creating and implementing training programs. Through a series of lectures, case studies, and interactive exercises, participants will learn the core components of cultural competency education, including: health disparities data, eliciting patients' health beliefs, and working with medical interpreters. There will be an emphasis on appropriate teaching strategies and methodologies for training clinicians. This program is intended for health care professionals with a commitment to teaching cultural competency to clinicians. Space is limited and applicants will be screened to determine readiness to implement trainings in their organizations.



*This educational activity is supported in part by a grant from the Aetna Foundation
as part of an initiative to improve the quality of care for diverse populations.*

Workshop Objectives

At the conclusion of the workshop, participants will be able to:

- Describe cultural differences in health beliefs that may exist between patients and clinicians;
- Demonstrate methods for eliciting patients' health beliefs;
- Demonstrate strategies for working effectively with interpreters;
- Describe essential components of cultural competency training programs;
- Specify effective skills for teaching cultural competence in a health care setting;
- Develop strategies for incorporating cultural competency trainings into institutional settings.

Intended Audience

This workshop is intended for health care professionals with clinical experience who are committed to teaching cultural competency in health care settings. All registrants will be screened for 1) prior teaching or facilitation experience and 2) current responsibilities or plans for developing cultural competency training.

Accreditation Statement

The University of California School of Medicine, San Francisco (UCSF), is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

UCSF designates this educational activity for a maximum of 15.5 hours in Category 1 credit toward the AMA Physician's Recognition Award. Each physician should claim only those hours of credit that he/she actually spent in the activity.

To receive continuing medical education credit participants must complete both days of the workshop.

Workshop Facilitators

Sunita Mutha, MD, FACP

Dr. Mutha is the lead author of “Toward Culturally Competent Care: A Toolbox for Teaching Communication Strategies.” She has facilitated workshops for health professionals on topics of diversity, health disparities, cross-cultural communication, clinical teaching, conflict negotiation and other aspects of professional development.

She is a faculty member in the Division of General Internal Medicine, Department of Medicine at the University of California, San Francisco (UCSF). As a practicing internist, she is actively involved in educational activities for primary care residents. Dr. Mutha directs The Network program in the Center for the Health Professions at UCSF.

Dr. Mutha graduate from Albany Medical College and completed her residency and chief residency at the University of Pittsburgh Medical Center, followed by a fellowship in the Robert Wood Johnson Clinical Scholars program at Stanford University. Prior to joining UCSF, she was a faculty member at Washington University School of Medicine in St. Louis, Missouri where she received the school’s Distinguished Service Teaching Award. She is a Fellow of the American College of Physicians and a member of the Board of Directors for Brown and Toland Medical Group. Her scholarly work focuses on medical education, practice behavior, effective curriculum design and program evaluation.

Tomás A. Magaña, MD, MA

Dr. Magaña is a member of the pediatric medical staff at Children’s Hospital and Research Center in Oakland, California and is medical director of Silva Pediatric Clinic and Mobile Van in Hayward, California which serves predominately underinsured, uninsured and immigrant patients. He is the co-founder and co-director of FACES for the Future: Health Professions Internship Partnership (HPIP), a grant-funded collaborative program designed to motivate, prepare and mentor underrepresented minority students for careers in the health and biomedical research professions.

Dr. Magaña completed his undergraduate degree at Cornell University and his master’s degree in Endocrinology at the University of California, Berkeley. He received his medical degree from the University of California, San Francisco, where he was awarded the Gold-Headed Cane Award, the highest honor given to a graduating medical student. Dr. Magaña completed his pediatric internship and residency at Children’s Hospital Oakland, where he received the Kerry Spooner-Dean Memorial Award for community service.

A native of East Los Angeles, California, a predominately Mexican-American neighborhood, Dr. Magaña has remained close to his cultural Latino roots, and has dedicated much of his life to working with underserved communities. He was founder and program director of the Kaiser Hospital Mentorship Program in 1995, a program designed to expose high-risk minority youth to career opportunities in healthcare. Currently he serves on a number of advisory boards that focus on pediatric health issues and youth leadership including the International Board and Medical Team for Amigos de las Americas, a program which promotes youth and community development in the U.S. and Latin America. Much of Dr. Magaña’s work focuses on health issues affecting multicultural communities both domestically and internationally.

About The Network

The Network is a program of the Center for the Health Professions at the University of California, San Francisco. Its mission is to bring together health care organizations and academic centers to develop and disseminate knowledge and resources to improve the quality of medical practice through education. The Network is a project funded by the California HealthCare Foundation, a non-profit philanthropic organization whose goal is to ensure that all Californians have access to affordable, quality health care.

Workshop Fee

The registration fee for the workshop is \$400.00. This fee includes a copy of the curriculum, "Toward Culturally Competent Care: A Toolbox for Teaching Communication Strategies," all training materials, breakfast, lunch and snacks, parking for two days and 15.5 hours of Category 1 continuing medical education credit.

[Continuing Medical Education units will be available only to those who complete both days of the workshop.](#)

Registration Information

We encourage you to register by **January 30 2004**, as only 40 participants will be accommodated. Registrations will not be processed without payment. **You may fax your application with credit card payment to: (415) 502-1795 or send it with your check, payable to UC Regents, to:**

Office of CME (Registration)
University of California, San Francisco
Box 0742, LH-450
San Francisco, CA 94143-0742

University of California Faculty and Staff may pay registration fees by recharge. Please specify departmental Fund/DPA and include authorized departmental signature on the registration form.

Cancellation/Refund Policy: Notice of cancellation must be made in writing to the UCSF Office of Continuing Medical Education and sent to the fax number listed above. Cancellations and full refunds will be granted until February 6, 2004. After February 6, full refunds will be made for cancellations if we are able to fill your space. A \$75.00 processing fee will be deducted from the refund for cancellations, if we are unable to fill your space on or after February 7, 2004. There will be no refunds for cancellations made after February 13, 2004. A registrant may substitute a different person to attend in their place if approved by the course facilitators.

11/10/03 - 2/6/04	Full Refunds will be granted
2/6/04	Registration close date
2/7/04 - 2/13/04	Full Refunds will be granted if we are able to fill your space. If we are unable to fill your space, refund will be granted less a \$75.00 processing fee.
2/13/04	No refunds for cancellations after February 13, 2004

For questions about your registration, please call the Office of CME at (415) 476-5808. Please note you are not officially registered for the workshop until you receive your confirmation notice from the UCSF Office of Continuing Medical Education.

Lodging Information

A small block of guestrooms has been reserved from February 26 -29 at the **Laurel Inn**, the **Stanyan Park Hotel** and **Inn 1890**. Please mention that you will be attending the “**UCSF Addressing Health Disparities**” workshop to secure lodging and the room rates mentioned below. Hotel rooms are at a premium in the winter and you are urged to make your hotel accommodations as soon as possible. All rates are subject to hotel room and tax charges. Reservations at the special rates must be received by reservation cut-off dates listed below.

Stanyan Park Hotel 750 Stanyan Street San Francisco, CA 94117 P (415) 751-1000 F (415) 668-5454 www.stanyanparkhotel.com	Room Rate: \$130.00-\$165.00 This Victorian Hotel offers modern amenities with touches of past elegance. It is in close proximity to the UCSF Campus and an assortment of neighborhood restaurants. To receive a 10% discount, please mention that you will be attending the “ UCSF Addressing Health Disparities ” workshop. Please note that the check-in time is 3:00 PM and the check-out time is 12:00 noon. Reservation cut-off date: January 26, 2004
The Laurel Inn 444 Presidio Avenue San Francisco, CA 94115 P (415) 567-8467 or (800) 552-8735 www.thelaurelinn.com	Room Rate: \$155.00 (discounted rate) This hotel represents a contemporary take on Mid-Century style to create a sophisticated and comfortable interior drenched in rich colors, and relaxed textures. Located in the Pacific Heights neighborhood it is a 15 minute cab ride away from the UCSF Campus. Please note that the check-in time is 3:00 PM and the check-out time is 12:00 noon. Reservation cut-off date: January 26, 2004
Inn 1890 1890 Page Street San Francisco, CA 94117 P (415) 386-0486 or (888) Inn 1890 www.inn1890.com	Room Rate: \$89.00-\$159.00 This historic hotel built in 1890 offers the comfort of a European-style bed and breakfast. Located in a residential area of the Haight neighborhood, it is close in proximity to the UCSF Campus and Golden Gate Park. Please note that the check-in time is flexible with prior notice of arrival and check out time is 11:00AM. Reservation cut-off date: January 10, 2004

For questions about the program, lodging or parking, please contact Lisa Leiva, Program Assistant, at The Network at lisao@itsa.ucsf.edu or (415) 514-2853.

Registration Form (MMC04009)

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Faculty Development for
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The UCSF Office of Continuing Medical Education will send you confirmation of your registration and the location of the workshop on the UCSF campus. You are NOT officially registered for the workshop until you receive your confirmation notice.

Please mail 1) Registration form, 2) Registrant Information Form and 3) your payment of \$400.00 to the address below or fax with credit card payment to (415) 502-1795.

Office of CME (Registration)
University of California, San Francisco
Box 0742, LH-450
San Francisco, CA 94143-0742

Name: _____ Degree: _____

Title: _____

Name of Organization: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Email: _____ Phone: _____ Fax: _____

If paying by check, please make your check payable to UC Regents and enclose with your registration.

If paying by credit card, please complete the following information:

Please charge my: _____ Visa _____ MasterCard
No. _____ / _____ / _____ / _____ /
Exp. Date _____ For \$ _____
Authorized Signature _____

UC Faculty/Staff may pay fee by recharge. Please complete the following:

Fund _____ DPA _____

Authorized UC signature: _____

Please complete the attached registration form and submit with your registration

