Manage daily program activities; provide subject matter expertise for identified content area(s); education and outreach; implement audit/monitoring program(s), respond to internal/external inquiries, review/consultation requests, and complaints. Conduct reviews and risk assessments, plan and coordinate process improvements; engage in fact-finding and investigations, determine findings, maintain program records, issue reports. Coordinate involvement of entity-based operational units; develop program activity reports; monitor regulatory developments and recommend changes in policies, internal controls, and compliance education.