Applicability: UW Medicine

Policy Title: Fraud, Waste and Abuse Prevention

Policy Number: COMP.201

Superseded Policies: NWH, False Claims Liability, Anti-Retaliation Protections, and Detecting and Responding to Fraud

VMC, Fraud and Abuse Policy

Date Established: May 19, 2014

Effective Date: July 12, 2017

Next Review Date: July 12, 2020

PURPOSE
This policy provides information as to the laws prohibiting false claims for reimbursement by government healthcare programs and the UW Medicine activities to comply with those laws.

This policy is applicable to all UW Medicine entities.

DEFINITIONS
See UW Medicine Compliance Glossary.

POLICY
The federal False Claims Act (FCA), 31 U.S.C. §§ 3729-3733, makes it a crime for any person or organization to knowingly make a false record or file a false claim with the government for payment. A violation of the FCA may result in penalties of up to three times the value of each false claim, plus thousands of dollars in additional penalties.

Washington State has similar legislation found in the Medicaid Fraud False Claims Act (Revised Code of Washington (RCW) 74.66). Like the federal laws, the RCW penalizes false claims as well as false records or statements material to the false claim with civil fines.

It is the policy of UW Medicine to comply with all state and federal laws prohibiting false claims for government reimbursement. UW Medicine expects all UW Medicine workforce members and contractors to provide true, complete and accurate information to support every claim for reimbursement, regardless of payer.

UW Medicine workforce members and contractors are expected to report to UW Medicine any concerns about billing issues, or any other issue they feel is illegal or otherwise inappropriate, in accordance with UW Medicine Compliance or their own entity-based policies. Individuals who do not follow this policy may be subject to disciplinary actions, up to and including termination of employment or contractual relationships.
UW Medicine makes the necessary repayments and notifications to applicable healthcare programs or their health plan sponsors for confirmed violations of federal and state fraud, waste and abuse laws.

A provider that is involved in a FCA claim may be required to enter into a Corporate Integrity Agreement with the government. These providers, as well as healthcare professionals, also may be excluded from participating in federal healthcare programs, such as Medicare, and face criminal prosecution.

Under both federal and state law, an individual may initiate a lawsuit under the FCA on behalf of the government. If the government recovers money based on that lawsuit, the whistleblower may receive a portion of the recovered dollars.

Federal and state laws protect those individuals who report fraud to the government. In the case of employees, employers may not retaliate against an employee who raises concerns or reports fraud to the government. If a court finds that an employer has retaliated, the court can order the employer to make the employee whole or even rehire the employee, and to pay the employee two times the amount of back pay plus interest and legal fees.

**REGULATORY/LEGISLATIVE/REFERENCES**

- RCW 74.09.210 Fraudulent Practices – Penalties.
- RCW 74.66 Washington State Medicaid Fraud False Claims Act.

**PROCEDURE ADDENDUM(s)/REFERENCES/LINKS**

1. UW Medicine monitors and audits compliance with billing and coding requirements in order to detect errors and inaccuracies. If errors are detected, UW Medicine will take appropriate actions to correct practices that create billing errors and adjust or repay any overpayments by government payers identified by the auditing process.

2. UW Medicine educates its employees, agents and contractors as necessary to comply with billing requirements and will work cooperatively with employees when problems are identified to resolve those problems as quickly as possible.

3. UW Medicine entities create and maintain policies and procedures intended to assist employees and contractors in avoiding false claims. Please see your entity-specific policies and procedures.

4. UW Medicine provides training on how to detect and prevent fraud, waste and abuse for its workforce members and contractors. The form and extent of that training is designed based on the employee’s role with UW Medicine. Education is monitored to assure completion.
5. UW Medicine workforce members and contractors must report compliance concerns, including potential fraud, to leadership or UW Medicine Compliance. UW Medicine will respond to compliance concerns that are raised and correct any mistakes in billing or statements to the government.

6. If a billing concern is detected or suspected or if there are questions as to any billing practice, individuals should contact UW Medicine Compliance:

   Main line: 206.543.3098 (local) or 855.211.6193 (toll free)
   Anonymous Compliance Hotline: 206.616.5248 (local) or 1.866.964.7744 (toll free)
   Fax: 206.221.5172
   Email: comply@uw.edu

Related Policies
- UW Medicine Compliance Glossary.
- COMP.004 Reporting and Non-Retaliation Policy
- CUMG, 100.016 CUMG Fraud, Waste, and Abuse Prevention
- UWP, C-019 Fraud, Waste and Abuse Prevention

ROLES AND RESPONSIBILITIES
Defined within POLICY.

APPROVALS

Sue Clausen
Chief Compliance Officer, UW Medicine
Associate VP for Medical Affairs, UW

Date