

QUALITY OF END-OF-LIFE CARE: QUESTIONNAIRE FOR NURSES

In this questionnaire, we are interested in the care your patient received from his or her doctor or nurse practitioner.

Please rate this clinician on each of the following questions using a scale from 0 (“Poor”) to 10 (“Absolutely Perfect”). The middle of the scale with the value of “5” indicates “Very Good.”

Circle ONE number for each question. If you are unable to rate this doctor or nurse practitioner on a question or if a question does not apply, circle the letters “NA” to indicate that this question does not apply.

Rate the doctor or nurse practitioner on each of the following: (Please circle one number for each question.)

	Poor		Very Good								Absolutely Perfect		Does not apply
	0	1	2	3	4	5	6	7	8	9	10	NA	
1. Listens to the patient...	0	1	2	3	4	5	6	7	8	9	10	NA	
2. Gives enough detailed information so that the patient understands his/her illness and treatment...	0	1	2	3	4	5	6	7	8	9	10	NA	
3. Makes sure someone is available to help when the doctor is not available...	0	1	2	3	4	5	6	7	8	9	10	NA	
4. Respects and uses the expertise of nurses, social workers and other non-physician team members...	0	1	2	3	4	5	6	7	8	9	10	NA	
5. Takes into account the patient's wishes when treating pain and symptoms...	0	1	2	3	4	5	6	7	8	9	10	NA	
6. Admits when he/she (the doctor) does not know something...	0	1	2	3	4	5	6	7	8	9	10	NA	
7. Treats the whole person, not just the disease...	0	1	2	3	4	5	6	7	8	9	10	NA	

8. Provides treatment options and advice about medical care...	0	1	2	3	4	5	6	7	8	9	10	NA
9. Openly and willingly communicates with the patient's family...	0	1	2	3	4	5	6	7	8	9	10	NA
10. Acknowledges and respects the patient's personal beliefs...	0	1	2	3	4	5	6	7	8	9	10	NA
11. Ensures that he/she (the doctor) is accessible in a timely manner...	0	1	2	3	4	5	6	7	8	9	10	NA

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