

## OurNotes pilot study: Patients Co-authoring their Clinic Notes with Doctors

**What:** Pilot study of a new clinic process, available to patients who are active on eCare and have had 3 or more visits within UW in the last year. The Our Notes questionnaire allows patients to send their interval history and reason for visit via eCare in the week prior to the visit, which can be added by the MD to their visit note.

**Where:** GIMC Roosevelt and the Adult Medicine Clinic at Harborview (and in Boston, Pennsylvania, Dartmouth, Colorado)

**When:** The functionality is available in EPIC now, marketing to patients will begin in June/July, and the study will be ongoing for a year

**Why:** To see if patients use a questionnaire to document their interval history and priorities for their visit, and if this is helpful for patients and providers. Patients and providers who use the “Our Notes” function will be approached for feedback via survey and focus groups after a year.

### FAQs:

**If my patient sends questionnaire information to me via eCare prior to the visit, how will I know?**

There will be a blue banner above the note, you can read it and add it as below:

The screenshot shows the EPIC EHR interface for a patient note. At the top, there is a '+ Create Note' button and a blue banner that reads 'Patient answers are available.' Below the banner, the note title is 'My Note'. A 'Patient Answers' pop-up window is open, displaying the following information:

- Do you want to add the following patient answers to your note?
- Submitted on 4/19/2018
- Question: Please tell your doctor how have you been since last visit.: Answer: Generally feel good, minus my chronic hip pain!
- Question: What issues would you like to focus on at your visit? : Answer: Diet and Nutrition
- Buttons: Add To Note, Do Not Add

The note content includes:

- Follow up: \*\*\*
- Subjective:
- History of Present Illness: \*\*\*
- Additional History Details: I reviewed the patient's recorded medical history, and {confirmed/updated:102991::"confirmed","updated as appropriate"} the {pieces reviewed:109547} with the patient. \*\*\*
- Objective:
- Text: There were no vitals taken for this visit.

**Do I have to re-write what the patient writes to have it count for billing?**

The added patient text will look like this:

The screenshot shows a medical notes interface. At the top, there are tabs for "This Visit" and "Notes". Below the tabs is a "Create Note" button. A blue banner indicates "Patient answers are available." The main note area is titled "My Note" and dated "Yesterday". It includes "Bookmark" and "Share w/ Patient" buttons. A secondary banner also says "Patient answers are available." with a "View Answers" button. Below this is a rich text editor with a toolbar containing icons for bold, italic, text color, background color, bulleted list, numbered list, link, unlink, redo, undo, and insert smart text. The note content includes:

**Answers for HPI/ROS submitted by the patient on 4/23/2018**  
Please tell your doctor how have you been since last visit.: some nausea but generally OK  
What issues would you like to focus on at your visit? : Diet + Nutrition

**Assessment and Plan:**

{Diagnoses - Do not select until diagnoses are accurate in the chart:109383}

---

Follow up: \*\*\*

**Subjective:**

You can use the dot phrase **“.patiententeredintervalhx”** after the patient text, which will bring in the text:

***“I have reviewed the above patient entered information with the patient, and pertinent history includes \*\*\*”***

### **Questions about Our Notes?**

GIMC clinic contact person for Our Notes is Jake Berman ([jacobsb@uw.edu](mailto:jacobsb@uw.edu)). In Jake’s absence, please address any questions to Barak Gaster ([Barakg@uw.edu](mailto:Barakg@uw.edu))