Know Your Benefits Worksheet

Remember that although your family has health insurance, there are still costs associated with getting health care. Know your insurance benefits. Many insurance providers limit certain types of benefits, including mental health and physical therapy.

This brief form provides the questions you need to ask your insurance provider so that you know the limits of your benefits and don’t end up with unwanted and needless service costs.

Hall Health Center’s Tax ID Number is 91-1220843. Make sure to provide this to your insurance carrier when requesting your benefit information.

1. Is Hall Health Center in- or out-of-network? ____
2. Is UW Neighborhood Clinics Ravenna Clinic (urgent care) in- or out-of-network? ____
3. Do I have a deductible? ☐ YES ☐ NO How much is it? ____
4. Do I have a co-insurance? ☐ YES ☐ NO How much is it? ____
5. Do I have a co-payment? ☐ YES ☐ NO How much is it? ____
6. What is my maximum out-of-pocket expense? ____
7. Any services or procedures not covered (i.e., exclusions)? ____
8. Do I need to get prior authorization or a referral for mental health, physical therapy, or other services? ☐ YES ☐ NO
   a. How many of these visits are covered per authorization or year? ____
9. How can you access your insurance plan booklet? ____
10. How can you access a list of contracted providers? ____

Name of insurance representative: _____
Insurance company customer service phone number: _____
Date you called: _____

If you have questions, contact Hall Health Center’s Billing Office at (206) 616-1881