

GENERAL ANSWER KEY

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|-------|-------|
| 1. D | 13. A |
| 2. C | 14. D |
| 3. A | 15. B |
| 4. B | 16. D |
| 5. D | 17. B |
| 6. A | 18. A |
| 7. B | 19. D |
| 8. A | 20. D |
| 9. B | 21. D |
| 10. B | 22. D |
| 11. B | 23. B |
| 12. C | 24. A |
| | 25. B |

CLINICAL ANSWER KEY

1. C
2. D
3. A
4. A
5. C



Name _____

Date _____

Department _____

Organization _____

Instructor /
Supervisor _____

Score _____

Directions: After reviewing the CWH Non-Typical Employee Orientation Materials, complete the following post-test. Score your own test using the answer key on the back cover of this booklet, and record your score on the front cover. Return the booklet to your instructor, who will then return it to the Educational Services department at Central Washington Hospital.

Those in **clinical areas** (patient contact) need to complete both the General and Clinical questions. Those in **non-clinical areas** (no patient contact) only need to complete the General questions.



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General Questions

- According to HIPAA, which of the following is considered protected health information:
 - Medical Records
 - Patient Name
 - Patient Address
 - All of the above
- What code is utilized if you are threatened with violence:
 - Code Red
 - Code Purple
 - Code Green
 - Code Violence
- Which of the following staff behavior may trigger anger or violence:
 - Blaming the patient for overdosing
 - Assisting the patient to find a location
 - Helping a visitor who has fallen
 - Addressing formally until given permission to call by first name
- In the event of a bomb threat, the overhead announcement would be:
 - Code Orange
 - Code Black
 - Code Blue
 - Code Red
- Important pieces of information to gather from a bomb threat caller would be:
 - Asking who is calling
 - Asking where the bomb is located
 - Noticing speech pattern, gender, etc.
 - All of the above
- A Code Pink indicates:
 - Infant or child abduction
 - Fire
 - Bomb threat
 - All of the above
- A Code Red indicates:
 - Infant or child abduction
 - Fire
 - Bomb threat
 - All of the above
- Which of the following is the best method of lowering the risk of unsafe radiation exposure:
 - Limiting exposure time
 - Remaining close to radiation source
 - Not using shielding
 - None of the above
- MSDS stands for:
 - Material Security Data Sheets
 - Material Safety Data Sheets
 - Medical Safety Data Sheets
 - None of the above
- You can access information on chemicals utilized at the hospital by:
 - Contacting your Director
 - Calling 1-800-451-8346 listed on the back of CWH ID Badges, on iCentral, and on the Yellow Flip Charts, to obtain a hardcopy of the MSDS
 - Contacting Employee Health
 - None of the above
- The acronym RACE stands for:
 - Retreat, Alarm, Confine, Escape
 - Rescue, Activate, Call, Extinguish
 - Realize, Any, Combustion, Explodes
 - None of the above
- When utilizing the closest fire extinguisher to control a minor fire, it is important to remember:
 - Never pull the pin
 - Begin at the top of the fire
 - Pull, Aim, Squeeze, Sweep
 - All of the above
- If you are injured while working you ALWAYS report IMMEDIATELY to:
 - Your supervisor
 - Your co-worker
 - Your Physician
 - None of the above
- What is the healthcare provider requirement for TB testing?
 - On hire only
 - 2 years after hiring
 - On exposure
 - On hire, and every year
- Select the correct order/process for hand washing:
 - Wet hands, rub, apply soap, rinse
 - Wet hands, apply soap, create lather/ use friction for 15 seconds, rinse and pat dry
 - Wet hands, utilize no soap, rub for 35 seconds, and pat dry
 - There is no need for washing hands in the healthcare environment
- If exposed to blood or body fluids the following must be carried out:
 - Wash affected area
 - Report immediately to supervisor/ manager
 - Report to the Emergency Room (non-typical employees)
 - All of the above
- To reduce the risk of blood borne pathogen exposure, CWH supplies equipment such as masks, gloves, gowns and eye shields. This equipment is known as:
 - Personal Patient Equipment
 - Personal Protective Equipment
 - Patient's Personal Equipment
 - Personal Primary Equipment
- Each patient is assessed for fall risk twice daily and placed in one of two categories – High Risk or Low Risk.
 - True
 - False
- The definition of "impairment" is:
 - Drugs
 - Alcohol
 - Sleep deprivation
 - Anything impairing ability to safely care for patients
- A visitor approaches you in the hallway and hands you an infant stating, "Please take care of my baby, I know he will be safe here and I cannot deal with him anymore". Your response would be to:
 - Refuse to take the infant
 - Direct the parent to the ER
 - Accept the infant only if the parent leaves information
 - Accept the infant and go the Emergency room
- Examples of poor body mechanics include:
 - Bad posture
 - Bending from the waist when lifting
 - Bending at the knees when lifting
 - A and B
- Why is employee awareness of a patient's culture essential to his/her overall quality of care?
 - Because people of varying cultures have different issues related to pain and illness
 - To avoid making judgments that may be incorrect and lead to inappropriate or lack of quality care
 - Because a lack of cultural awareness could delay or inhibit the patient's ability to heal
 - All of the above
- Individuals subject to the corporate compliance program at Central Washington Hospital:
 - Supervisors
 - Every staff member
 - Patients
 - Physicians
- In general, information about a patient can be shared_____.
 - When it is directly related to treatment
 - Only when it is not related to treatment
 - Only when the patient authorizes it specifically
 - Only with other medical personnel
- It is acceptable to use "cheaters"- that convert 3-pronged plugs into 2- pronged plugs in the hospital setting.
 - True
 - False

Clinical Questions

- In regards to a telephone/verbal Physician's order or critical lab result, it is important to understand that verification includes:
 - The Physician/Lab stating that this order is a "read back" before giving the order/results.
 - The Nurse stating that at CWH no verbal orders are allowed to be taken.
 - The Nurse writing down the order/lab result and reading it back for confirmation.
 - The Physician/Lab faxing the order instead of calling.
- Why are "Dangerous Abbreviations such a big concern?
 - High potential for negative patient outcome
 - Incorrect medication administered
 - Medication given at the wrong time
 - All of the above
- Potential risk of bed rail use includes:
 - Strangulation and suffocation
 - Decreased fall rate
 - Preventing patients from leaving the hospital
 - None of the above
- The mode of transmission for Tuberculosis is:
 - Respiratory/Airborne
 - Saliva only
 - Blood and body fluids
 - Contact only
- The mode of transmission for Hepatitis B is:
 - Respiratory/Airborne
 - Saliva only
 - Blood and body fluids
 - Contact only