

**Curriculum Vitae for
Thomas H. Gallagher, M.D.**

Personal Data

Place of Birth Pasadena, California
Citizenship USA
Office Department of Medicine, Box 354981
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 University of Washington
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Education

1986 B.A. (magna cum laude, religion), Carleton College, Northfield, Minnesota
1990 M.D., Harvard University, Cambridge, Massachusetts

Post Graduate Training

1990-1993 Internship and residency (internal medicine)
 Barnes Hospital, Washington University, St. Louis
1993-1995 Fellowship, Robert Wood Johnson Clinical Scholars Program
 University of California, San Francisco

Faculty Positions Held

Washington University

1995-1998 Assistant Director, Program for the Humanities in Medicine, Washington University School of
 Medicine
1995-1999 Instructor in Medicine, Washington University School of Medicine
1998-2002 Associate Director, Program for the Humanities in Medicine, Washington
 University School of Medicine
1999-2002 Assistant Professor of Medicine, Washington University School of Medicine

University of Washington

2002-2003 Director, Research Subject Advocate Program, General Clinical Research Center, University of
 Washington Medical Center
2002-2006 Assistant Professor of Medicine and Medical History & Ethics, University of Washington School
 of Medicine, Seattle, WA
2006-present Associate Professor of Medicine and Medical History & Ethics, University of Washington School
 of Medicine, Seattle, WA

Hospital Positions Held

Washington University

1995-2002 Attending physician, Barnes-Jewish Hospital, St. Louis, Missouri

University of Washington

2002- present Attending physician, General Internal Medicine Clinic, University of Washington Medical Center
– Roosevelt

Honors and Awards

1986 Phi Beta Kappa
1996 Milton W. Hamolsky Junior Faculty Award for outstanding junior faculty abstract, Society of
General Internal Medicine Annual National Meeting
2000 Society of General Internal Medicine Initial Mentorship Award
2001 Samuel L. Goldstein Leadership Award in Medical Student Education, Washington University
School of Medicine. Inaugural recipient.
2002 David E. Rogers Junior Faculty Education Award for outstanding workshop presented by a junior
faculty member, Society of General Internal Medicine Annual National Meeting
2003 Greenwall Foundation Faculty Scholars in Bioethics Award
2003 Marion E. Smith Junior Faculty Research Award, University of Washington School of Medicine
2004 Best Published Research Paper of the Year, Society of General Internal Medicine
2004 Fellow, American College of Physicians

Board Certification

1993 Diplomate, American Board of Internal Medicine
2003 Recertification, American Board of Internal Medicine

Current Licensure

1995 Missouri Medical License #MD109199
2002 Washington Medical License #MD41054

Professional Organizations

Member, American College of Physicians
Member, American Society of Law, Medicine, and Ethics
Member, Society of General Internal Medicine
Member, American Society of Bioethics and Humanities

Teaching Responsibilities

Washington University

- 1995-1999 Course Director, "Contemporary Issues in Biomedical Ethics," Washington University School of Medicine
- 1995-1999 Assistant coursemaster, "Physicians and Patients: Medicine Moves Towards the 21st Century," Washington University School of Medicine. Required course for all first-year students
- 2000-2002 Coursemaster, The Practice of Medicine I, a longitudinal, 300-hour long course addressing the interfaces between patient, physician and society

University of Washington

- 2002-present Inpatient attending one month/year, University of Washington Medical Center
- 2002-present Lecturer, multiple medical school and university courses

Editorial Responsibilities

Editorial board, *American Journal of Medical Quality*

Special National Responsibilities

- 2003-2004 Treasurer, Society of Research Subject Advocates
- 2003-2005 Chair, Membership Committee, Society of General Internal Medicine

Special Local Responsibilities

- 1998-2002 Member, Committee on Academic Evaluation of Students, Washington University School of Medicine
- April, 1998 Conference Organizer, "Future Directions in Managed Care: Academic and Industry Perspectives," Washington University School of Medicine
- 1998-Present Chair, Working Group on the Doctoring Curriculum, Washington University School of Medicine
- 1999-2002 Member, Committee on Student Abuse, Washington University School of Medicine
- 1990-1993 Member, Ethics Committee, Barnes Hospital, St. Louis, Missouri
- 1993-1995 Member, Ethics Committee, Moffitt-Long Hospital, University of California, San Francisco
- 1995-2002 Member, Ethics Committee, Barnes-Jewish Hospital, St. Louis, Missouri
- 2000-2002 Chair, Barnes-Jewish Hospital Bioethics Committee
- 2000-2002 Chair, Barnes-Jewish Hospital Palliative Care Task Force
- 2000-2002 Chair, Barnes-Jewish Hospital Ethics Committee
- 2003-2004 Medical History & Ethics Faculty Search Committee
- 2003-present Member, UWMC Risk Management Advisory Committee, University of Washington
- 2003-present Editor, UW Medicine Patient Safety Newsletter
- 2003-present Member, UW Medicine Patient Safety Committee

Research Funding

A. Governmental Support-Current

Title: Using Team Simulation to Improve Error Disclosure to Patients and Safety Culture (1U18HS016658)
Role: Principal Investigator
Period: September 30, 2006 to September 30, 2008
Amount: \$598,963
Source: Agency for Healthcare Research and Quality

Title: Enhancing the Disclosure of Medical Errors to Patients (1K08HS14012-01)
Role: Principal Investigator
Period: October 1, 2003 to October 1, 2007
Amount: \$377,718
Source: Agency for Healthcare Research and Quality

Title: Feasibility of MD Education for IDM (3U48DP000050-01S1; SIP 22-04)
Role: Co-investigator (Fryer-Edwards, PI)
Period: September 30, 2004-September 29, 2007
Amount: \$130,071
Source: Centers for Disease Control and Prevention

Title: Mind the Gap: Understanding Scientists' Perspective on Research with Dual Use Implications (subproject of "WWAMI RCE for Biodefense and Emerging ID, U54A1074141, Miller)
Role: Co-investigator
Period: September 4, 2003-February 29, 2008 (subproject 10/1/06-8/31/08)
Amount: \$89,808
Source: NIAID

B. Non-Governmental Support – Current

Title: Greenwall Foundation Faculty Scholars Award
Role: Principal Investigator
Period: 7/1/03-6/30/08
Amount: \$261,311
Source: Greenwall Foundation

Title: Understanding Public and Physicians' Attitudes Regarding Specialty Boards making Greater Physician-specific Information Publicly Available
Role: Principal Investigator
Period: 7/1/07-6/30/08
Amount: \$165,000
Source: American Board of Internal Medicine Foundation

C. Pending support

Title: Training doctors to disclose unanticipated outcomes to patients: Randomized trial
Role: Principal Investigator
Period: 12/1/07-11/30/11
Amount: \$1,096,520

Source: AHRQ
Title: Institute for Translational Health Sciences (ITHS)
Role: Coinvestigator
Period: 9/30/07-9/29/12
Amount: \$13,061,104
Source: NCRR

D. Non-Governmental Support - Past

Title: Surveillance, Analysis, and Interventions to Improve Patient Safety (Fraser, V)
Role: Co-Investigator
Period: October 1, 2001 to October 1, 2005
Amount: \$5,550,892
Source: Agency for Healthcare Research and Quality

Title: General Clinical Research Center (Ramsey, P)
Role: Director, Research Subject Advocate Program (.25 FTE)
Period: August 1, 2002 to September 30, 2003
Amount: \$4,176,271
Source: NIH/NCRR

Title: Promoting Strong Patient-Physician Relationships in an Era of Managed Care
Role: Principal Investigator
Period: October 1, 2000 to October 1, 2003
Amount: \$98,773
Source: Open Society Institute

Title: Resolving Disagreements in the Managed Care Doctor-Patient Relationship
Role: Principal Investigator
Period: September 1, 2000 to December 31st, 2001
Amount: \$74,989
Source: Contemporary Education Initiative

Title: How Do Physicians Discuss Managed Care Conflicts of Interest with their Patients?
Role: Principal Investigator
Period: January 1, 2000 to December 31, 2000
Amount: \$50,000
Source: Barnes-Jewish Hospital Foundation

Title: Society of General Internal Medicine Initial Mentorship Award
Role: Mentee; Wendy Levinson, MD is the mentor
Period: January 15, 2000 to January 15, 2001
Amount: \$2,400
Source: Society of General Internal Medicine

Title: Revitalizing the Barnes-Jewish Hospital Ethics Committee
Role: Project Director
Period: April 13, 2000 to April 13, 2001
Amount: \$36,900
Source: Barnes-Jewish Hospital Foundation

Title: A Model Curriculum to Strengthen the Doctor-Patient Relationship
Role: Principal Investigator
Period: March 1, 1999 to March 1, 2000
Amount: \$69,160
Source: Arthur Vining Davis Foundations

Title: Improving Patient Satisfaction with the Patient-Provider Interaction
Role: Principal Investigator
Period: March 1, 1998 to March 1, 1999
Amount: \$19,500
Source: BJC Innovations in Healthcare Program

Title: Patients' Attitudes Towards Financial Incentives for Managed Care Physicians
Role: Principal Investigator
Period: April 1, 1997 to January 1, 1999
Amount: \$72,000
Source: Charles E. Culpeper Foundation

Title: The Coin of Hope: A Physician Dying of Cancer Talks with Students
Role: Technical Advisor
Period: April 15, 1997
Amount: \$35,000
Source: Matilda E. Cohen Fund and New Medical Foundation

Title: How Do Managed Care Physicians Respond to Patients' Requests for Costly, Unindicated Services?
Role: Principal Investigator
Period: December 19, 1996 to December 18, 1997
Amount: \$42,000
Source: Barnes-Jewish Foundation

Title: How Do Managed Care Physicians Approach Patients' Requests for Medically Unindicated Services?
Role: Co-Principal Investigator
Period: October 1, 1994 to June 30, 1996
Amount: \$15,000
Source: Walter and Elise Haas Fund

Bibliography

A. Peer-Reviewed Manuscripts

1. Dunn PM, Gallagher TH, Hodges MO, Prendergast TJ, Rubinfeld GD, Tolle S, Lo B. Medical ethics: an annotated bibliography. *Annals of Internal Medicine*, 1994; 121:627-32.
2. Gallagher TH, Klahr S. Health Care in Sweden: "The Devil's in the Details." *American Journal of Kidney Diseases*, 1996; 27(2):299-301.
3. Gallagher TH, Lo B, Chesney M, Christensen K. How do managed care physicians respond to patients' requests for costly, unindicated services? *Journal of General Internal Medicine*, 1997; 12:663-668.
4. Gallagher TH, Alpers A, Lo B. HCFA's new regulations for financial incentives in Medicaid and Medicare managed care: One step forward? *American Journal of Medicine*, 1998; 105:409-415.
5. Gallagher TH, Pantilat SZ, Papadakis M, Lo B. Teaching medical students to discuss advance directives: A standardized patient curriculum. *Teaching and Learning in Medicine*, 1999; 11(3):142-147.

6. **Gallagher TH, St. Peter RF, Chesney M, Lo B. Patients' attitudes towards cost-control bonuses for managed care physicians. *Health Affairs*, 2001, 20;2:186-192.
7. Clayman RV, Gallagher TH. Technical evaluation and its ethics for new interventional treatments. *Recent Advances in Endourology*, 2003;4:33-39.
8. Bhat RG, Gallagher TH, Levinson W. Patient-Provider Discussions About Conflicts of Interest in Managed Care: Physicians' Perceptions. *American Journal of Managed Care*. 2003;9:564-571.
9. Gallagher TH. Medical Errors in the Outpatient Setting: Ethics in Practice. *Journal of Clinical Ethics*, 2002;13:4:291-300.
10. **Gallagher TH, Waterman A, Ebers A, Fraser V, Levinson W. Patients' and physicians' attitudes towards the disclosure of medical errors. *JAMA*, 2003;289:1001-1007.
11. Gallagher TH, Levinson W. A prescription for protecting the doctor-patient relationship. *Am J Managed Care*. 2004;10(part 1):61-68.
12. Jeffe DB, Dunagan WC, Garbutt J, Burroughs TE, Gallagher TH, Hill PR, Harris CB, Bommarito K, Fraser, VJ. Physicians' and Nurses' Perspectives on Error Reporting in Hospitals. *Joint Commission Journal on Quality and Safety*, 2004;30:471-479.
13. Gallagher TH, Munro J, Kahl LE. Development and implementation of a clerkship counseling hotline. *Teaching and Learning in Medicine*, 2005;17:80-84.
14. Burroughs TE, Waterman AD, Gallagher TH, Waterman BM, Adams D, Jeffe DB, Dunagan WC, Garbutt J, Cohen MM, Cira J, Inguanzo J, & Fraser VJ. Patient Concerns about Medical Errors in Emergency Departments. *Academic Emergency Medicine*, 2005. Jan;12(1):57-64.
15. Gallagher TH, Lucas M. Should we disclose harmful medical errors to patients? If so, how? *J Clin Outcomes Manage* 2005;12:253-259.
16. **Gallagher TH, Levinson W. Disclosing harmful medical errors to patients: A call for professional action. *Archives of Internal Medicine*, 2005;165:1819-1824.
17. Chan D, Gallagher TH, Reznick R, Levinson W. How surgeons disclose medical errors: A study using standardized patients. *Surgery*, 2005;138:851-8.
18. Waterman AD, Gallagher TH, Garbutt J, Waterman BM, Dunagan WC, Fraser V, Burroughs TE. Hospitalized patients' attitudes about and participation in error prevention. *J Gen Intern Med*, 2006;21:367-370.
19. Gallagher TH, Waterman A, Garbutt J, Krygiel J, Chan D, Dunagan WC, Fraser V, Levinson W. US and Canadian Physicians' Attitudes Towards Patient Safety and Error Disclosure. *Arch Intern Med*. 2006;166:1605-1611.
20. **Gallagher TH, Garbutt JM, Waterman AD, Flum DR, Larsen EB, Waterman BM, Dunagan WC, Fraser VJ, Levinson W. Choosing your words carefully; how physicians would disclose harmful errors to patients. *Arch Intern Med*. 2006;166:1585-1593.
21. Gallagher TH, Brundage G, Bommarito KM, Summy EA, Ebers AG, Waterman AD, Fraser VJ, Dunagan WC. Risk managers' attitudes and experiences regarding patient safety and error disclosure: A national survey. *Journal of Healthcare Risk Management*. 2006;26:11-16.
22. Garbutt JM, Brownstein DR, Klein EJ, Waterman AD, Krauss MJ, Marcuse EK, Hazel E, Dunagan WC, Fraser VJ, Gallagher TH. Reporting and disclosing medical errors; pediatricians' attitudes and behaviors. *Archives of Pediatric and Adolescent Medicine*. 2007;161:179-185.
23. Burroughs TE, Gallagher TH, Waterman AD et al. Patients' concerns about medical errors during hospitalization. *Joint Commission Journal on Quality and Safety*, 2007;33:5-14
24. Surbonne AS, Rowe M, Gallagher TH. Confronting medical errors in oncology and disclosing them to cancer patients. *Journal of Clinical Oncology*. 2007;12:1463-1467.
25. **Gallagher TH, Studdert DM, Levinson W. Disclosing harmful medical errors to patients. *N Engl J Med* 2007;356:2713-9.

26. Waterman AD, Garbutt JM, Kapp JM, Hazel E, Dunagan WC, Levinson W, Fraser V, Gallagher TH. How Medical Errors Affect Physicians' Occupational Stress. *Joint Commission Journal on Quality and Safety* 2007;33:467-476.
27. Levinson W, Gallagher TH. Disclosing medical errors to patients: A status report in 2007. *CMAJ* 2007;177(3):265-267.
28. Gallagher TH, Denham C, Leape L, Amori G, Levinson W. Disclosing unanticipated outcomes to patients: The art and practice. In press, *Journal of Patient Safety*. 2007.

B. Book Chapters

29. Patients' and physicians' attitudes regarding the disclosure of harmful medical errors. American Society of Clinical Oncology 2005 Educational Book.
30. Sara Kim, PhD, Doug Brock, PhD, Tom Gallagher, MD, Peggy Odegard, PharmD, CDE, BCPS, Carolyn Prouty, DVM, Lynne Robins, PhD, Sarah E Shannon, PhD, RN. Developing On-Line Cases for Teaching Critical Thinking Skills: A Session in Survey of Educational Technology. In Teaching Critical Thinking and Clinical Judgment in the Health Sciences, Noreen Facione and Peter Facione (Eds.) California Academic Press. In press.
31. Gallagher TH, Prouty CD. A general internist's perspective. In Professionalism in medicine: The case-based guide for medical students. Spandorfer, Pohl, Rattner, and Nasca (Eds). Cambridge University Press, New York, New York. In press, 2008
32. Gallagher TH, Prouty CD. Disclosing medical errors to patients: A challenge for physicians. In Professionalism and ethics in surgical practice. Frezza E (Eds). Cine-Med Inc, Woodbury, CT. In press 2008.

C. Videotapes

33. Technical advisor, "The Coin of Hope." Produced by Kathryn Kiefer in association with the Humanities Program in Medicine. An educational videotape about communicating with terminally ill patients.

D. Other Publications

34. Gallagher TH, Levinson W. Resolving Disagreements in the Managed Care Doctor-Patient Relationships. Curriculum available from The Network, www.futurehealth.ucsf.edu.
35. Brownson C, Gallagher TH. Managing Your Health Care So It Doesn't Manage You. OASIS Institute, St. Louis, MO. 2003.
36. Gallagher TH. Policy forum. Content of medical error disclosures. Virtual Mentor. March 2004. Available at: <http://www.ama-assn.org/ama/pub/category/12053.html>
37. Gallagher TH, Levinson W. Spotlight case commentary, AHRQ web M&M. 6/2004. <http://webmm.ahrq.gov/>
38. Gallagher TH, Levinson W. A prescription for protecting the doctor-patient relationship, response to letter to editor, *Am. J Managed Care*. 2004;10 (in press).
39. Surbone AS, Gallagher TH, Rich KR, Rowe M. To Err is Human 5 Years Later (letter). *JAMA*, 2005;294:1758.

E. Manuscripts Submitted

40. Garbutt JM, Waterman AD, Krygiel Kapp JM, Hazel E, Dunagan WC, Levinson W, Fraser V, Gallagher TH. Lost Opportunities: Physicians' experiences and suggestions for communicating information about errors to improve patient safety. Under review, *Health Affairs*.
41. White AA, Gallagher TH, Garbutt J et al. The attitudes and experiences of trainees regarding disclosing medical errors to patients. Under review, *Academic Medicine*.

42. Loren DJ, Klein EJ, Garbutt J, Krauss MJ, Fraser V, Dunagan WC, Brownstein DR, Gallagher TH. Error disclosure among pediatricians. Under review, *Pediatrics*.

F. Peer-Reviewed Abstracts

43. Gallagher TH, Lo B. How would doctors approach difficult decisions about life-sustaining treatment? *Journal of General Internal Medicine*, 1994; 9(supp 2):93.
44. Gallagher TH, Pantilat SZ, Papadakis M, Lo B. Teaching medical students to discuss advance directives: A standardized patient curriculum. *Journal of General Internal Medicine*. 1998; 13(supp 1): 69.
45. Gallagher TH, Munro J, Lo B. Patients' attitudes towards financial incentives for managed care physicians. *Journal of General Internal Medicine*. 1998; 13(supp 1):73.
46. Gallagher TH, St. Peter RF, Chesney M, Shannon W, Lo B. Patients' attitudes towards financial incentives for managed care physicians. *Journal of General Internal Medicine*. 1999; 14(supp 2):31.
47. Gallagher TH, Munro J. "I'd like to use a lifeline": Development and implementation of a clerkship counseling hotline. *Journal of General Internal Medicine*, 2001, 16 (supp 1):83
48. Gallagher TH, Munro J. Does a half-day workshop in doctor-patient communication improve patient satisfaction with the doctor-patient interaction? *Journal of General Internal Medicine*, 2001, 16 (supp 1):195.

Major Invited Professorships and Lectureships

- "Doctor, I'd Like A...Responding to Patients' Requests in Managed Care," Workshop co-presenter at Society of General Internal Medicine Annual Meeting, 1995.
- "Financial Incentives for Managed Care Physicians," Department of Medicine Grand Rounds, Barnes Hospital, St. Louis, Missouri, 3/7/96.
- "Financial Incentives and the Doctor-Patient Relationship," Workshop co-presenter at Society of General Internal Medicine Annual Meeting, 1997.
- "Physician Incentives," Conference on "Doctors and Lawyers — Confronting New Challenges in Health Care: Putting Patients First," Bar Association of Metropolitan St. Louis, St. Louis, Missouri, 1/15/98.
- "Practical Strategies for Improving Doctor-Patient Communication," Missouri State Medical Association Annual Meeting, Kansas City, MO, 4/8/00.
- "Responding to Patients' Concerns about Managed Care Conflicts of Interest," Workshop coordinator, Society of General Internal Medicine Annual Meeting, 2000.
- "Disclosing Medical Errors and Adverse Events to Patients," Workshop coordinator, Society of General Internal Medicine Annual Meeting, 2002.
- "Beyond Disclosure: Patient-centered strategies for responding to serious medical errors." Owen S. Kantor Memorial Lecture, Barnes-Jewish West County Hospital, 9/10/02.
- "Disclosure Of Medical Errors To Patients: Ethical And Communication Considerations." Ninth Annual BJC HealthCare Ethical Issues Conference, Christian Hospital Northeast, 10/22/02.
- "Disclosing Adverse Events and Medical Errors to Patients." 19th Annual Washington Health Care Risk Management Society Risk Management Seminar, 4/25/03.
- "Enhancing the Disclosure of Medical Errors to Patients." Patient Safety Conference Series, Seattle Children's Hospital and Regional Medical Center, 5/7/03.
- "Disclosing Adverse Outcomes." Medical Grand Rounds, Swedish Hospital, 9/25/03.
- "Enhancing the Disclosure of Medical Errors to Patients." Annual Medical Staff Dinner, Highline Community Hospital, 11/9/03.
- "Enhancing the Disclosure of Medical Errors to Patients." Grand Rounds, Department of Critical Care, St. Johns Mercy Medical Center, St. Louis, MO. 2/10/04.

- “Medical Error Disclosure.” Plenary speaker at BC Healthcare Spring 2004 Patient Safety Forum, St. Louis, MO 3/3/2004.
- “Disclosing Medical Errors to Patients: Challenges and Opportunities in Graduate Medical Education.” Plenary Speaker, Patient Safety in GME meeting, University of New Mexico, 3/30/04.
- “Identifying and Safely Overcoming the Barriers to Disclosure.” Invited presentation, 6th Annual NPSF Patient Safety Congress, Boston, MA 5/4/04.
- “Best Practices in Patient Safety Education,” presenter, 11th Congress of Health Professions Educators, Washington DC. 6/8/04.
- “Should We Disclose Harmful Medical Errors to Patients, and If So How?” Invited presentation, Northwest Society of Colon and Rectal Surgeons 45th Annual Meeting, Montana; 8/13/04.
- “Should We Disclose Harmful Medical Errors to Patients, and If So How?” Invited presentation, Seattle Academy of Internal Medicine; 10/12/04.
- “Enhancing the Disclosure of Medical Errors to Patients,” Invited grand rounds speaker, Fred Hutchinson Cancer Research Center, Seattle; 10/12/04.
- “Disclosing Medical Errors: Attitudinal, Regulatory, and Institutional Issues.” Co-presenter, AHRQ 3rd Annual Patient Safety Research Conference, Washington, DC 10/27/04.
- “Teaching Ethics Through Effective Communication,” co-presenter, American Society of Bioethics and Humanities Annual Meeting, Philadelphia 10/28/04.
- “Enhancing the Disclosure of Harmful Medical Errors to Patients” and “Error Disclosure Workshop,” invited presentations, The Patient Safety Imperative, Harvard Medical School CME course, Boston; 10/29/04.
- “Should We Disclose Harmful Medical Errors to Patients, and If So How?” Invited presentation, UW Medicine Board of Trustees, Seattle; 11/1/04.
- “Alternatives to Litigation-Roundtable Discussion,” invited co-presenter, A Prescription for Patient Safety and Medical Liability: New Solutions to an Old Dilemma,” conference convened by the Joint Commission on Accreditation of Healthcare Organizations, Alexandria, VA; 11/8/04.
- “Medical Error Disclosure,” invited presentation, Washington State Obstetrical Association Annual Meeting, Seattle; 12/3/04.
- “Communicating About Medical Errors,” invited presentation, St. Johns Mercy Medical Center, St. Louis, MO; 1/4/05.
- “Enhancing the Disclosure of Medical Errors,” grand rounds, department of anesthesiology, University of Washington School of Medicine, Seattle; 1/26/05.
- “Should We Disclose Harmful Medical Errors to Patients, and If So How?” Invited presentation, ACGME Annual Meeting, Chicago, IL; 2/13/05
- “Enhancing the Process for Disclosing Harmful Medical Errors to Patients,” keynote speaker, Baptist Health South Florida, 3/9/05.
- “Searching for Safer Healthcare: A Leadership Forum,” Keynote speaker, SUNY Buffalo, 3/30/05.
- “Talking With Your Patients About Medical Mistakes,” Invited presentation, American College of Physicians Annual Meeting, San Francisco, 4/14/05.
- “Medical Errors in Oncology: Patients’ and Physicians’ Attitudes and Management Strategies,” Invited presentation, American Society of Clinical Oncology Annual Meeting, Orlando 5/13/05.
- “US and Canadian Surgeons’ Attitudes Towards Disclosing Harmful Medical Errors to Patients.” Invited Grand Rounds presentation, Dept. of Surgery, Emory University, 7/27/05.
- “Should We Disclose Harmful Surgical Errors to Patients? If So, How?”, Invited presentation, Seattle Surgical Society Annual Scientific Program, 9/16/05.
- “Practical Strategies for Disclosing Adverse Events and Errors to Patients and/or Families”, Invited workshop presentation, BJC Healthcare, St. Louis, MO, 9/28/05.

“Error Disclosure and Apology Workshop”, Invited presentation, The Patient Safety Imperative, Harvard Medical School CME Course, Boston, 10/21/05.

“Risk Managers’ and Physicians’ Attitudes Regarding Error Disclosure”, Invited presentation, ASHRM Annual Meeting, San Antonio, 10/24/05

“Should Surgeons Disclose Harmful Medical Errors to Patients?, If So, How?”, Invited presentation, Surgical Caucus of the AMA, Dallas, 11/5/05.

“What to Do With the Unanticipated Outcome? Does Apologizing Make A Difference? How Does Early Resolution Impact Settlement Outcome?” Invited presentation, Medical Liability and Healthcare Loss Seminar, Defense Research Institute Annual Meeting, 3/1/06.

“Should We Disclosure Harmful Medical Errors to Patients?, If So, How?”, Invited presentation, American Association of Psychiatry Annual Meeting, 3/4/06.

“Patients and Physicians Attitudes Regarding Disclosure of Harmful Medical Errors”, Invited presentation, Urologic Oncology Update, Coastal Bend Health Education Center, Corpus Christy, TX, 4/22/06.

“Surgeons’ Disclosure of Harmful Errors to Patients: What is the data telling ?” Parviz Kamangar Humanities In Surgery Lectureship”, American Society of Colon and Rectal Surgeons Annual Meeting, 6/6/06.

Visiting Professor, Department of Anesthesia, Dartmouth-Hitchcock Medical Center, Lebanon NH 10/3-4/06

Invited speaker, Society of University Otolaryngologists Annual Meeting, 10/13/06. Presented half-day precourse on error disclosure.

“Using Simulation to Enhance Communication Skills in GME.” Invited speaker, AAMC Annual Meeting, Seattle WA 10/31/06.