Delete your cookies!

After a RIS upgrade, you should delete your browser cookies to avoid problems. This is a user specific setting. Each user will have to do this under their own AMC user logins for each PC they use.

Delete IE Cookies steps:.

1. Launch Internet Explorer.

   Internet Explorer

2. Press CTRL + SHIFT + Delete

   +

3. **UNCHECK** the first box and **CHECK** all the rest.
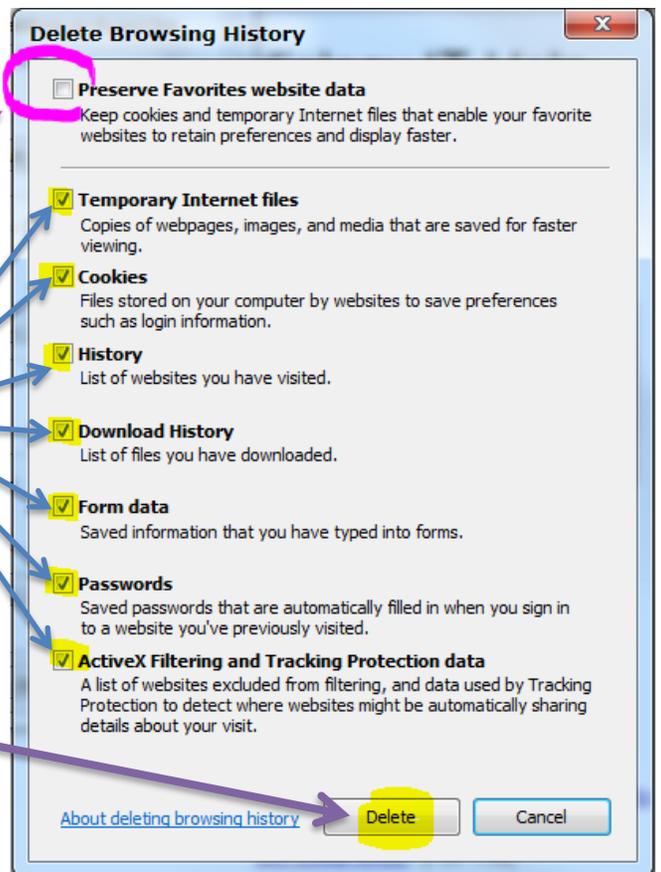
4. Click Delete

5. Close all IE Browsers

6. Restart the PC

Delete Browsing History

☐ Preserve Favorites website data
Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.

☑ **Temporary Internet files**
Copies of webpages, images, and media that are saved for faster viewing.

☑ **Cookies**
Files stored on your computer by websites to save preferences such as login information.

☑ **History**
List of websites you have visited.

☑ **Download History**
List of files you have downloaded.

☑ **Form data**
Saved information that you have typed into forms.

☑ **Passwords**
Saved passwords that are automatically filled in when you sign in to a website you've previously visited.

☑ **ActiveX Filtering and Tracking Protection data**
A list of websites excluded from filtering, and data used by Tracking Protection to detect where websites might be automatically sharing details about your visit.

About deleting browsing history   Delete   Cancel

Try launching your RIS again, if it does not work, call IT Svc at 543-7012.