

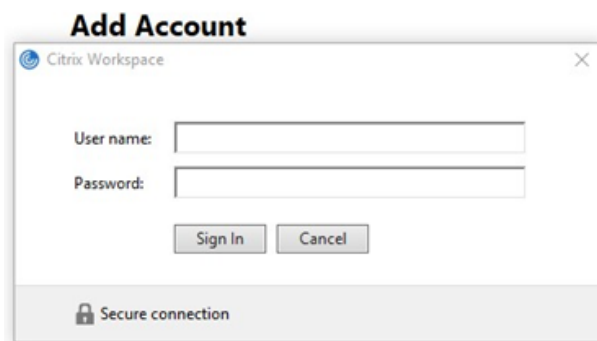
HOW TO CONNECT TO THE CITRIX VIRTUAL DESKTOP – FROM HOME COMPUTER (Windows or MAC)

1. You can find the latest version of “Citrix Workspace app” here <https://www.citrix.com/downloads/workspace-app/>
2. Download the Windows or MAC version that you need for your OS
3. Install the application
4. Launch the Citrix Workspace App
 - You will see an “Add Account” screen. Do NOT put in your email. First put in access.uwmedicine.org



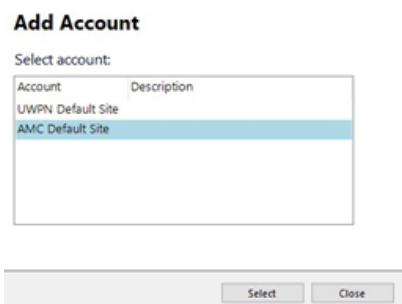
The screenshot shows the 'Add Account' window in the Citrix Workspace application. It has a title bar with the Citrix logo and the text 'Citrix Workspace'. The main heading is 'Add Account'. Below it, the instruction reads: 'Enter your work email or server address provided by your IT department:'. A text input field contains 'access.uwmedicine.org'. At the bottom right, there are two buttons: 'Add' and 'Close'.

- It will then prompt you for your username. Do NOT put in your UW NetID or password. At the login screen put in your **AMC** username and password and sign in. This is the username you use to login to the electronic medical record.



The screenshot shows the 'Add Account' window in the Citrix Workspace application, prompting for login credentials. It has a title bar with the Citrix logo and the text 'Citrix Workspace'. The main heading is 'Add Account'. Below it, there are two input fields: 'User name:' and 'Password:'. Below these fields are two buttons: 'Sign In' and 'Cancel'. At the bottom, there is a status bar with a lock icon and the text 'Secure connection'.

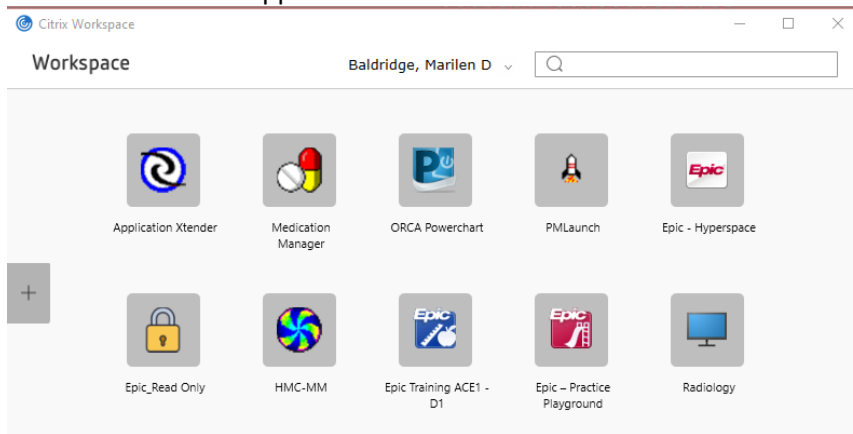
- Choose the “AMC Default Site” and click “Select”.



The screenshot shows the 'Add Account' window in the Citrix Workspace application, displaying a list of accounts to select. It has a title bar with the Citrix logo and the text 'Citrix Workspace'. The main heading is 'Add Account'. Below it, the text 'Select account:' is followed by a table. The table has two columns: 'Account' and 'Description'. The first row is 'UWPN Default Site'. The second row is 'AMC Default Site', which is highlighted with a blue background. At the bottom right, there are two buttons: 'Select' and 'Close'.

Account	Description
UWPN Default Site	
AMC Default Site	

5. You will see a list of applications



6. If you do not see the desktop for your department, use search box to find and add to the list of applications.

- Type "Radiology" to locate the Radiology virtual desktop .
- Click on the blue icon for your desktop (Enterprise Desktop shown below) to add the program to your list of applications.



- Click on the icon to launch your VM.