



Workforce Management in Transportation

Tuesday, April 13, 2021
10:00am - 11:00am PDT

Registration Link: https://washington.zoom.us/webinar/register/WN_9zLr4f4LRlyD-5XfpGfm_Q

Description

AASHTO leadership has identified workforce management as one of the most urgent issues for today's Departments of Transportation. DOTs across the nation have increasingly expressed concerns about sustaining a qualified workforce. Learn of the innovative leading practices some DOTs are using to address these very real workforce challenges through this report from the NCHRP Domestic Scan program. Discover the 8-step strategic workforce management process recommended by the scan team after its research and hear of success stories from DOTs with active workforce management activities. Focus is on practices that can be quickly adopted and implemented to recruit, develop, and retain the workforce DOTs need today and for the future.



Amanda Holland
Deputy Commissioner,
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Administration

Presenter

Amanda has 12 years of experience in the Alaska Department of Transportation and Public Facilities where she served as HR Manager, Administrative Services Director, and Deputy Commissioner. She championed knowledge management, strategic workforce management, leader development, and engineering automation while with the DOT. In 2015, she launched a leader development program that has been recognized by AASHTO and at the Transportation Research Board (TRB). Amanda uses her degrees in Industrial/Organizational Psychology and Organizational Leadership to help state agencies realize operational efficiencies and build resiliency into the workforce. Workforce readiness, the integration of data, knowledge, and workforce management, the future of work, and healthy work environments are the cornerstones of Ms. Holland's research focus.

