

POISON INFORMATION TECHNICIAN (Call Support)

The **Washington Poison Center** has an immediate opening for a first- or second-year pharmacy or nursing student interested in working part-time evenings (6:30 pm – 10:30 pm) 2-3 days per week in our call center. This position involves providing support to our call center staff. Training in toxicology will be provided.

Job Requirements:

- Nurse or Pharmacy student in an accredited program.
- Excellent phone and communication skills
- Ability to work efficiently in a demanding environment
- Ability to easily "ask for help" from other staff
- Superb "people skills"; easily works as a team member
- Ability to learn quickly
- Fluent in use and understanding of basic medical terminology
- Successful completion of the Poison Center Math Exam within three months of hire date
- Sufficient computer literacy to use word processing and spreadsheet software, learn WAPC electronic case record software, and to conduct literature and/or Internet searches
- Available to provide online support during an emergency or surge event.
- Ability to type legibly and utilize keyboard and mouse to complete case records, and to access computerized reference sources
- Operate phone, speak English fluently and clearly and hear effectively on phone
- Ability to read reference materials and computer display monitors
- Ability to reach and grasp reference books at various heights
- Ability to maintain focus in a distracting work environment

The hourly wage for this position is \$15.00. To apply you must submit a completed application form that can be found at www.wapc.org/aboutWPC/employment.htm .



Equal Opportunity Employer