

ISSUE	UWMC		HMC		VA	Other/Director	
Patient Safety, Nursing Staff, Social Work & Attending	Inpt/Consults: Attending → UW Inpatient Chief → Ryan Kimmel Outpt: Attending → Outpatient UW Chief → Amanda Focht Chief of Service: Richard Veith Associate Residency Directors: Tom Soeprono (Inpt/CL) OR Rebecca Engelberg (Outpt)		Inpt/PES: Attending → Inpt/PES HMC Chief → Heidi Combs (Inpt) or Paul Borghesani (PES) Outpt/CL: Attending → Outpt/CL HMC Chief → Carolyn Brenner (outpt) or Shaune Demers (CL) Chief of Service: Mark Snowden Associate Residency Directors: Kathy Chen (Inpt/PES) OR Matt Iles-Shih (Outpt/CL)		Inpt: Attending → VA Chief → Jonathan Buchholz PES: Attending → VA Chief → Ellen Li Outpt: Attending → VA Chief → Jesse Markman Consults: Attending → VA Chief → Marcella Pascualy Chief of Service: David Ruskin Associate Residency Directors: Jesse Markman (Inpt/CL) or Jennifer Piel (outpt)	Hospital Risk Management Patient Safety Network Departmental Risk Manager	
When in doubt or concerns not addressed?	University of Washington Ombud Office: 206-543-6028 University Complaint Investigation & Resolution (UCIRO): 616-2028 GME Office: 543-6806 GME Confidential Reporting Form: https://catalyst.uw.edu/umail/participant/amity/1826			GME Office: C. Hamra (Asst. Dean) 685-5647, hamrac@uw.edu J. Best (Assoc. Dean) 616-5210, jabest@uw.edu B Joyner (DIO) 543-6808, Byron.joyner@seattlechildrens.org		Suzanne Murray Program Director 543-6577	
Resident / colleague	Inpt/Consults: UW Inpt Chief → Tom Soeprono Outpt: UW Oupt Chief → Rebecca Engelberg		Inpt/PES: HMC Inpt/PES Chief → Kathy Chen Outpt/Consults: Outpt Chief → Matt Iles-Shih		Inpt/Consults/PES: VA Chief → Jesse Markman Outpt: VA Chief → Jennifer Piel	Suzanne Murray Program Director 543-6577 WPHP: 583-0127	
Personal	Inpt/Consults: UW Inpt Chief → Tom Soeprono Outpt: UW outpt Chief → Rebecca Engelberg		Inpt/PES: Inpt/PES Chief → Kathy Chen Outpt/Consults: Outpt/CL Chief → Matt Iles-Shih		Inpt/Consults/PES: VA Chief → Jesse Markman Outpt: VA Chief → Jennifer Piel	Suzanne Murray Program Director 543-6577	
	Personal Resident Advisor UW Care link http://hr.uw.edu/worklife/uw-carelink/ GME Office: 543-6806 Washington Physicians Health Program (WPHP): 583-0127			GME Wellness Counselors: M. Stern 543-6408 mindywho@uw.edu K. Schellie 543-3484 schellie@uw.edu P. Woodroffe 987-2734 pjwood@uw.edu			
Med Student	Tom Soeprono		Paul Borghesani		Anna Borisovskaya	Paul Borghesani	
Program Related	Tom Soeprono / Rebecca Engelberg		Kathy Chen/Matt Iles-Shih		Jesse Markman / Jennifer Piel	Athena Wong → Suzanne Murray 543-6577	
	ACGME acgme.org/acWebsite/resInfo/ri_formalcomplaint.asp						
Call	Call Chief					Suzanne Murray 543-6577	
Recruitment	Recruitment Chief					Athena Wong Suzanne Murray 543-6577	
Didactics	R1	Tom Soeprono	Fellowship			Forensics*	Jennifer Piel
Director: Joe Reoux	R2	Aaron Green	Addictions	Andy Saxon		Geriatrics	Lucy Wang
	R3	Matt Schreiber	Child & Adolescent	Ray Hsiao		Integrated care	Anna Ratzliff
	R4	Kate Michaelson	Psychiatry in Primary Care	Jurgen Unutzer		Psychosomatic	Marcella Pascualy



