Implementing Shared Decision Making: Lessons from the Front

Thursday, May 26, 2011 7:45 a.m. – 4:30 p.m. (reception to follow)

Hotel Nexus 2140 N. Northgate Way Seattle, Washington

AGENDA

7:45 Breakfast and Registration

8:15 Welcome and Presentation of the Conference Framework: "Switch: Making Change When Change is Hard"

DOUGLAS CONRAD

Professor of Health Services, University of Washington

CAROLYN (CINDY) WATTS

Chair, Health Administration, Virginia Commonwealth University

8:30 Introductory Keynote Address: "The Role of Shared Decision Making in Reducing Unwarranted Variation in Health Care"

JOHN (JACK) WENNBERG

Peggy Y. Thomson Professor (Chair) for the Evaluative Clinical Sciences, Dartmouth Medical School

9:15 Plenary Presentation: "Why We Need Shared Decision Making: Enhancing Patient Engagement"

FLOYD (JACK) FOWLER

Senior Scientific Advisor, Foundation for Informed Medical Decision Making

10:15 Break

10:30 **Session 1:** "Key Learning from Implementation Nationally and in Washington" BENJAMIN MOULTON (FACILITATOR)

Senior Legal Advisor, Foundation for Informed Medical Decision Making

DESI AXT

Patient Care Coordinator, MultiCare Maple Valley

CARLY SEARLES

ARNP, Breast Clinic, Virginia Mason Medical Center

LYNETTE WACHHOLZ

Clinical Project Manager, Quality Improvement, The Everett Clinic

12:15 Lunch

1:00 Afternoon Keynote Address: "Large-Scale Implementation in an Integrated Group Practice"

DAVID ARTERBURN

Associate Investigator, Group Health Research Institute

1:30 Session 2: "Reimbursement and Payment Models for Shared Decision Making"

PHILLIP HAAS

Network Market Head, Aetna Life Insurance Company

DOUGLAS CONRAD

Professor of Health Services, University of Washington

- 2:15 **Break**
- 2:30 Session 3: "Shared Decision Making from the Patient's Perspective"

JEFFREY BELKORA (FACILITATOR)

Assistant Professor, Dept of Surgery, University of California San Francisco

CYNTHIA NIVER

Patient Panelist

KATHRINA SHARMAN

Patient Panelist

3:15 Session 4: "Key Project Learning, Recommendations, and Next Steps"

DOUGLAS CONRAD

Professor of Health Services, University of Washington

CAROLYN (CINDY) WATTS

Chair, Health Administration, Virginia Commonwealth University

- 4:00 Question & Answer Session
- 4:30 Conference Adjournment

Reception on-site from 4:30 – 6:00

Posters, abstracts, and related materials will be posted in the reception area