How to Access Luminate Online Training from Blackbaud

Request Customer Account

2. Enter your **name** and **email address**.
3. Create a **username** (the default is your email address) and **password**. Enter your **job title** and **organization name**.
4. **IMPORTANT**: The last question is, “Are you a current Luminate client?” You must answer **Yes** to this question in order to gain access to the training materials.
Access the Learn Center

1. Once you have submitted your account information, click the **Learn Center** link on the left.
2. You will be redirected to the Convio Learn Center page:
For Self-Paced Learning
Select **Self-Paced Learning** or **Instructor Led Learning**, and then select **Luminate Online**.

For Instructor-Led (Online) Learning
Select **Instructor Led Learning**, and then select **Luminate Online**.

Recommended Courses
- **Self-Paced:**
  - Data Management: [ Constituent360: Contacts, Groups and Interests ]
  - Email: [ Email Campaigns I ]
  - Email: [ Stationery ]
  - Content: [ WYSIWYG ]
  - Events: [ Calendar Events ]
  - Advanced Topics: [ Page Wrapper Editor ]
- **Instructor-Led:**
  - Email: [ CLO 130w: Email Campaigns I ]
  - Email: [ CLO 230w: Email Campaigns II ]