### The Role of Information Technology in Elder Friendly Futures: Academic Perspectives

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# Technology in the Home

- Pervasive, ubiquitous computing is affecting health care
- Bridge geographic distance, increase access to information and experts
  - In 2003 a total of 246 Medline indexed articles on aging AND technology were published; in 2013 that number rose to 738.
- Active vs. Passive Technologies in the Home

# Examples

	Passive Monitoring		
Integrated Solutions that can be	Sensor based tools that passively measure		
operated by patients and/or their	vital signs.		
families and caregivers to	Example: Bed sensor that measures		
measure blood pressure, pulse	respiration, restlessness at night, sleep		
oximetry, weight etc.	interruptions		
Wearable systems that detect emergencies such as falls	Gait monitors that detect falls or near falls, sensor based systems that detect sedentary behavior		
	Itegrated Solutions that can be perated by patients and/or their amilies and caregivers to neasure blood pressure, pulse ximetry, weight etc.		

# Examples (cont.)

Safety monitoring and assistance	Alarm systems that detect fire or flooding, systems that support hands free communication with	Stove sensors (combining heat and motion sensors) to detect and distinguish between meal preparation and having forgotten the
	safety professionals	stove on for too long
Security monitoring and assistance	Camera-based monitoring systems that allow for remote monitoring of residential space and visitors	Sensor based system that captures level of activity, number of visitors or if abnormal/ unusual patterns of activity are recorded

# Examples (cont.)

Social interaction monitoring and assistance	Use of social network software platforms, social media, using software that assesses self- perceived social connectedness	Sensor based systems that track number of visitors, time inside and outside the home, sedentary behavior
Cognitive and sensory assistance	Technologies that generate alerts and reminders, locators for lost objects, medication dispensing units	Automated features that operate in the background and trigger warnings, alerts and reminders.

### **Evidence Base**

- Growing
- At times contradicting
  - Steventon et al. BMJ. 2012; 344: e3874.
  - Takahashi et al. Arch Intern Med. 2012; 172(10):773-9
- Technology developments more rapid than research grant cycles
- Tailoring sometimes prohibitive in research

### Lessons Learned

• Technology does not need to be sophisticated to be effective

# PISCES

- Problem Solving Intervention to Support Caregivers in End of Life Care Settings
- Use of video to deliver PST
- 3 arm clinical trial (N=500)





http://www.telehospice-project.org

Funded by NIH (R01NR012213) Clinical Trial Record NCT01444027 Problem-solving Intervention to Support Caregivers in End of Life Care Settings

# The ACTIVE Intervention

- Assessing Caregivers in a Team Intervention through Video Encounters
- Family caregivers become team members





### Funded by the NIH (R01NR011472)

## Lessons Learned

- Technology does not need to be sophisticated to be effective
- Tools to capture what we have always captured, more efficiently and tools to capture new knowledge

# Smart Home Study

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- Stove sensor
- Sensor mat
- Motion sensors
- HydroSense
- ElectroSense

Funded by:

-*NSF-CDI-1028195:* Transforming Community-Based Elder Care through Heterogeneous Activity Sensing Analytics

-*NSF-CNS-1405682:* HomeSHARE - Home-based Smart Health Applications across Research Environments





SENSE Tracking Per

> Fixture Water Usage from a

Single Sensor











### "New" data

- Sleep quality
- Bathroom visits
- Restlessness at night
- Sedentary behavior
- Hygiene patterns
- Meal preparation
- Detecting patterns and deviations from what would be the norm for that participant

## Lessons Learned

- Technology does not need to be sophisticated
- Tools to capture what we have always captured, more efficiently and tools to capture new knowledge
- Interface Design

# Tailoring hardware and software

Addressing:

- Functional limitations
- Hearing impairment
- Cognitive decline
- Prior experience with computers
- Visual impairment







### healthee

home-based environmental assisted living technologies for healthy elders

http://www.health-e.info

#### HEALTH-E



#### My Wellness

*Last updated:* 5 days ago on Oct 17, 2011

#### Doctor's Note

Results looking good! Oct 21, 2011

Hi Laura, I just reviewed the CT result and looks good to me...

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3

#### Calendar

#### TODAY

Jane's Birthday 4:30 pm Hair Cut

#### TOMORROW

6 pm Jane's Birthday Party

#### Next Week

#### MONDAY

10:30 am Doctor's Appointm... 12 pm Lunch with Paul, Harry...

#### TUESDAY

7 pm Movies night

#### THURSDAY

8 pm Happy Hour

#### FRIDAY

11 am Lunch with Amy, Sam 3 pm Shopping

#### Messages

Re: Happy Birthday Jane! 27 mins ago

Thanks, Laura :) I am having a wonderful day. Are you comi...

### My Wellness in October 2011



### My progress over the last 12 months



## Lessons Learned

- Technology does not need to be sophisticated to be effective
- Tools to capture what we have always captured, more efficiently and tools to capture new knowledge
- Interface Design
- Understanding Acceptance

## Obtrusiveness

 A summary evaluation by the user based on characteristics or effects associated with the technology that are perceived as undesirable and physically and/or psychologically prominent



Hensel, B. K., Demiris, G., & Courtney, K. L. (2006). Defining obtrusiveness of home telehealth technologies: A conceptual framework. *Journal of the American Medical Informatics Association*, *13*(4), 428-431.

### **Obtrusiveness Framework**

<ul> <li>Physical Dimension</li> <li>Functional dependence</li> <li>Discomfort or strain</li> <li>Excessive noise</li> <li>Obstruction or impediment in space</li> <li>Aesthetic incongruence</li> </ul>	<ul> <li>Usability Dimension</li> <li>Lack of user friendliness or accessibility</li> <li>Additional demands on time and effort</li> </ul>	Privacy Dimension • Invasion of personal information • Violation of the personal space of home	<ul> <li>Function Dimension</li> <li>Malfunction or sub- optimal performance</li> <li>Inaccurate measurement</li> <li>Restriction in distance or time away from home</li> <li>Perception of lack of usefulness</li> </ul>		
User Perception of Obtrusiveness					
<ul> <li>Threat to replace in- person visits</li> <li>Lack of human response in emergencies</li> <li>Detrimental effects on relationships</li> </ul>	<ul> <li>Symbol of loss of independence</li> <li>Cause of embarrassment or stigma</li> </ul>	<ul> <li>Interference with daily activities</li> <li>Acquisition of new rituals</li> </ul>	<ul> <li>Concern about affordability</li> <li>Concern about future needs and abilities</li> </ul>		
Human Interaction Dimension	Self-concept Dimension	Routine Dimension	Sustainability Dimension		

Hensel, B. K., Demiris, G., & Courtney, K. L. (2006). Defining obtrusiveness of home telehealth technologies: A conceptual framework. *Journal of the American Medical Informatics Association*, *13*(4), 428-431.

# **Obtrusiveness Dimensions**

- Physical
  - Physical aspects of a technology and their effects on users or the home environment
- Usability
  - Accessibility for users and the additional demands on time and effort associated with using a technology
- Privacy
  - Informational and physical privacy of the individual
- Function
  - How the equipment works, including its perceived reliability and effectiveness

# **Obtrusiveness Dimensions**

- Human Interaction
  - Negative effects on human interactions, responses, or relationships
- Self-concept
  - Self perception as physical, social, and spiritual or moral being and how you think you are perceived by others
- Routine
  - Effects on users' daily routines or rituals and/or the acquisition of new ones.
- Sustainability
  - Concerns about keeping or maintaining the technology in the future related to affordability or their own functional ability

# Thank you

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