# State of the Science: Technology for Older Adults and Caregivers

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Elder Friendly Futures Conference

# Informatics for Aging

- Use of information technology to increase assess to information, facilitate communication and empower older adults and families
- Shift from institution centric to patient centric care

### Overview

- Various Examples
  - Community Setting
  - Smart Home
  - Fall Detection
  - Reminiscence
  - Social Isolation
- Obtrusiveness
- Challenges and Implications

# health-e

home-based environmental assisted living technologies for healthy elders

http://www.health-e.info

# Community Intervention Background

- Older adults vary in the development and progression of chronic disease and decline at varying rates in areas of well-being.
- Efforts to date have addressed a single aspect of older adults' wellness.
- Holistic approach to wellness is needed.
- Technology applications have the potential to introduce tools that enable non-obtrusive monitoring and assessment wellness.



### **Theoretical Framework: Wellness**



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# Study Aims

- test an integrated monitoring system for wellness that utilizes diverse and innovative technologies
- utilize existing hardware systems that can be easily installed in a community setting
- assess issues of acceptance and usability



# Subject and Setting

- Eligibility criteria included:
  - age of 62 years or older



technologies for healthy elders

- residents of an independent retirement community
- independent in activities of daily living (ADL)
- able to provide written informed consent
- Setting:
  - Community room



### Technologies

• Telehealth Kiosk





# Technologies (cont.)

• CogniFit



- a brain fitness web-based software solution
- assessment and over time the improvement of several key cognitive abilities
- tested for reliability and validity





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### Procedures

- Initial visit (informed consent, demographic information, baseline assessment)
- Participants come to community room:
  - 3 times a week provide cognitive assessment data (approx. 20 minutes per session)
  - Weekly to use telehealth kiosk
- Exit questionnaires
- Focus group



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### Methods: Assessment Technologies



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### Results: Sample

- 27 subjects
- 9 male and 18 female
- Average age 88.2 years (Range 78-94)
- Educational level:
  - Graduate degree 13 (52%)
  - Undergraduate degree 8 (32%)
  - Community college 3 (12%)
  - High school 1 (4%)
- Experience with computers:
  - Highly comfortable 3 (12%)
  - Moderately comfortable 13 (52%)
  - Slightly comfortable 7 (28%)
  - No experience with computers 2 (8%)

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### **Results: Technology Adaption**

- Adjustments needed to maximize usability for participants with various health conditions
- Assistance needed decreased over time; users became independent in short time
- Monthly reports were useful to some participants
- Visualization focus groups revealed diverse preferences for personal wellness records



### HEALTH-E



**Doctor's Note** 

Results looking good!

Hi Laura, I just reviewed the CT

result and looks good to me...

1

3

### My Wellness in October 2011



### Calendar

Oct 21, 2011

#### TODAY

Jane's Birthday 4:30 pm Hair Cut

TOMORROW

6 pm Jane's Birthday Party

#### Next Week

#### MONDAY

10:30 am Doctor's Appointm...12 pm Lunch with Paul, Harry...

#### TUESDAY

7 pm Movies night

#### THURSDAY

8 pm Happy Hour

#### FRIDAY

11 am Lunch with Amy, Sam 3 pm Shopping

#### Messages

*Re: Happy Birthday Jane!* 27 mins ago

Thanks, Laura :) I am having a wonderful day. Are you comi...

### My progress over the last 12 months



### 7

### Results: Focus Groups

- Positive attitudes towards wellness assessment
- Acceptance of technologies
- Alerts and reports led to changes in individual plans of care
- No privacy concerns
- Some participants self-monitored parameters (e.g. blood pressure, weight) at home prior to enrollment.
- Want to know how they could positively influence wellness on individual level (e.g. specific interventions) and how they compared to peers



### Smart home

 A residence with embedded technology that facilitates passive monitoring of residents to enhance their safety, independence and wellbeing



# **Behavioral Sensing**

- Capturing behavior and activities of daily living
- Replacing the need for human observers
- Eliminating reliance on self-report
- Shifting from episodic to continuous monitoring
- Assessment in the real world and not the lab
- Identifying events and trends and patterns

# Smart Home Initiative at UW

### • Funded by:

- *NSF-CDI-1028195:* Transforming Community-Based Elder Care through Heterogeneous Activity Sensing Analytics
- NSF-CNS-1405682 and NSF CNS-1625451 HomeSHARE Home-based
   Smart Health Applications across Research Environments
- NINR Aging and Informatics Training Program T32NR014833
- Microsoft Research



### **Current Sensor deployment**

- Iongitudinal deployment study with older adults 65 years and above living in King County, WA.
- Three semi-structured interviews
- Participatory design approach to design visualizations for the sensor data

# Sensors currently used

- Participants **given a choice** to choose the sensor(s) they would like to have installed within their home.
- Participants had to at least choose one sensor.



### Wireless IP Camera

 Live video streaming



### **Door/Window sensor**

 Door/window activity tracking



**Multi-sensor** 

- Temperature
- Humidity
- Luminosity
  - Motion









### Lessons Learned

- 52 participants from 3 projects
- Various smart home installations
- Different residential settings





# Visualizing Smart Home Data

- Various stakeholders
- Various information needs and purposes of use
- Support efficient and effortless extraction of important information pertaining to events, trends and patterns



Density Map of Sensor Activity Per Hour



Time (Hours)





# Using design mock-ups

- Various approaches (e.g., bar chart representing activity level over time with a "Norm Activity Index")
- Real user data
- Feedback incorporated in second and third iteration



24-0ct

### **Desirable Features**

- Combination of environmental and behavioral data
- Granularity/ Interactivity
- Ability to annotate/ document
- Comparison to "healthy/ average/ peers"
- Detection of Trends
- Privacy Controls (choose when to share and with whom)

### Desirable Features (cont.)

- Addressing visual limitations (e.g. font size, choice of colors)
- Preferred platforms: print-outs, web-page
- Abstraction



### Motivation to Action

- Early signs of sedentary behavior
  - "did I really spend all that time just sitting in front of the TV? Wow.. So many hours... scary"
- Decrease of overall mobility inside the home
  - "yeah, I used the weather as an excuse to get lazy, have to change that, my doctor won't like [this] one bit"
- Increase of social isolation
  - "they [friends/ visitors] stop coming, some have died, some are not well, and then you stop visiting, and before you know it, you ['re] all alone"
- Change in patterns of activities of daily living
  - "fifty degrees? Why [did I] leave I the window open?... if I keep doing that, I'll freeze to death"

### Motivational factors

- Adding context (*why* is this happening, *what* can be done)
- Ability to compare (to self, to peers)
- Ability to address the knowledge (social isolation vs. overall mobility)
- Motivation decreases over time
- Data sharing is a motivator for some

### Informatics and Fall Detection

### **Falls in Older Adults**



### Health Impact

- 20-30% of older adults who fall experience physical injuries (Sterling, 2001)
- Falls are the leading cause of both fatal and nonfatal injuries
- In 2013 in the United States 25,464 older adults died from fall related injuries (CDC)



Wearable systems (57 projects)





Environmental systems (35 projects)

### Wearable Systems

• Placed upon the person

- Most common location
  - trunk of the body (chest, waist, thorax)
- Other locations
  - the ears, arms, hands or feet of the subject





### **Wearable Systems**

- Always with their person
- Experience the same acceleration or impact as their user
- Multiple people

- Battery Powered
- Uncomfortable
- Requires users to remember to wear the device

### Environmental Systems

• Placed in the user's normal environment

- Many types
  - Cameras/Infrared
     Sensors
  - Acoustic sensors
  - Pressure sensors





# Environmental Systems





- Do not rely on their user to remember to use the system
- Sustainable power source

- Limited to a specific space
- Privacy concerns
- Occlusion
- Trouble with multiple people

### **Study Context**



### Purpose

- Perform a real world test of the feasibility of such a device
- Understand the usability of a prototype fall detection device
- Understand which features affect older adult perceptions



### **Study Approach**

 Participants asked to wear device for 4 months

• 18 subjects enrolled

 Interviews at baseline, 2 months and 4 months





### **Findings**

 Opinions on device are dependent on subject

 Many participants unhappy with false alarms and other aspects of the device

• Feasibility of the device has yet to be proven



# Technology for Leisure for Older Adults

-leisure activities are extremely beneficial for supporting older adults' mental and physical health.

-multi-functional computer systems with a variety of applications such as games, communication tools, and media for reminiscence

### **Digital Companions**



Supporting interaction, engaging in activities, functioning as reminder and adherence coach

### Demographics of pilot study participants

Age (mean; range)	78.3 Years (68-89)
Female Gender	100% (10)
Race	
White/Caucasian	90% (9)
Native American	10% (1)
Ever owned a pet	100% (10)
Comfort Using Technology	
Very Uncomfortable	0%
Somewhat Uncomfortable	10% (1)
Neutral	10% (1)
Somewhat Comfortable	70% (7)
Very Comfortable	10% (1)
Use of Technology for Leisure	
Strongly Dislike	10% (1)
Dislike	10% (1)
Neutral	20% (2)
Like	50% (5)
Strongly Like	10% (1)

### Pre-Post Assessment for Pilot Study Participants

Measure (Tool)	Pre-Test (Baseline n=10)	Post-Test (n=8)	Average individual change T1 to T2 (n=8)			
Cognition (MOCA)	21.9 (7.3)	23.5 (3.3)	+.13			
Social Support (MOS SSS) Subscale	69.9 (14.5)	72.6 (15.9)	+1.36			
Emotional/Informational	65.6 (23.1)	69.5 (22.0)	+1.17			
Tangible	72.5 (17.2)	71.1 (25.9)				
Affectionate	65.0 (30.9)	67.7 (30.7)	+2.08			
Positive social interaction	66.7 (21.9)	77.1 (20.1)	+6.25			
Anxiety (GAD-7)	2.5 (1.7)	2.9 (2.6)	+.13			
Depressive symptoms						
PHQ-9	3.5 (2.1)	2.5 (1.8)	88			
Difficulty to do things at work, home, get along with other people if problem noted in general PHQ-9						
Not difficult at all or N/A	80%	75%				
Somewhat difficult	20%	25%				



### Motivation

- "it's just an adventure; like, I like going to the secret film festival because we don't know ahead of time what movies we're going to see."
- "I am very sorry that I don't have a pet here because I've always had pets. They're an integral part of the way I relate to life."



### Benefits

- "checking on you regularly and asking if things are ok when [the pet] hears a strange noise or sees something strange."
- "I would have it right next to my chair, the hearts would go. When people would come, they'd say, "What's that?" I said, "Those are just little love notes."
- "I talked to him about the bird bath that I have out there, and the two crows who are really funny in it. He found a birdbath with some crows in it on Google. He was always very good-very sensitive to what I was trying to do."



### Weaknesses

- "I wish it was something you can hug, that you can touch, like a real cat or dog."
- communication was at few times problematic: limited vocabulary, being repetitive in its questions, not remembering details of previous conversations or interrupting at inappropriate times

### Obtrusiveness

 A summary evaluation by the user based on characteristics or effects associated with the technology that are perceived as undesirable and physically and/or psychologically prominent



Hensel, B. K., Demiris, G., & Courtney, K. L. (2006). Defining obtrusiveness of home telehealth technologies: A conceptual framework. *Journal of the American Medical Informatics Association, 13*(4), 428-431.

### **Obtrusiveness Framework**

<ul> <li>Physical Dimension</li> <li>Functional dependence</li> <li>Discomfort or strain</li> <li>Excessive noise</li> <li>Obstruction or impediment in space</li> <li>Aesthetic incongruence</li> </ul>	<ul> <li>Usability Dimension</li> <li>Lack of user friendliness or accessibility</li> <li>Additional demands on time and effort</li> </ul>	<ul> <li>Privacy Dimension</li> <li>Invasion of personal information</li> <li>Violation of the personal space of home</li> </ul>	<ul> <li>Function Dimension</li> <li>Malfunction or sub- optimal performance</li> <li>Inaccurate measurement</li> <li>Restriction in distance or time away from home</li> <li>Perception of lack of usefulness</li> </ul>		
User Perception of Obtrusiveness					
<ul> <li>Threat to replace in- person visits</li> <li>Lack of human response in emergencies</li> <li>Detrimental effects on relationships</li> </ul>	<ul> <li>Symbol of loss of independence</li> <li>Cause of embarrassment or stigma</li> </ul>	<ul> <li>Interference with daily activities</li> <li>Acquisition of new rituals</li> </ul>	<ul> <li>Concern about affordability</li> <li>Concern about future needs and abilities</li> </ul>		
Human Interaction Dimension	Self-concept Dimension	Routine Dimension	Sustainability Dimension		

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### **Lessons Learned**

- Assumption of older adults being technophobic is not valid
- Perceived ease of use and perceived usefulness
- Engage older adults in early stages of the design
- Always test with representatives of the target population
- Consider unintended consequences
- Train next generation of health care providers
- Technology is the platform but not the intervention.

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