

#### Welcome to the decentralized University

Q's?

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Onboarding



Health Sciences Administration Supervisor Training

# Onboarding



## Health Sciences Administration Supervisor Training

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## WaNPRC

"Service Oriented" like all of the other work units within the Health Sciences Administration

Wide variety of interaction with the University + Building as a whole

# Some unique (or maybe not so unique) things about us:

2 groups of staff members:

People who work for the center 135 Employees

300-350 **People who work at the center** UW Personnel Collaborator Institutions Volunteers + Undergraduates



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All "personnel" go through our orientation process



## All "personnel" go through our orientation process



#### **Everything starts after the position has been accepted**

- More notice the BETTER from the hiring manager
- Communication is key: everyone should know what's going on - distribution lists etc.
- Find out: what are they going to be doing + coordinate



- UW Catalyst tools: Logic built in, determine who gets notified
- Gathers information on what they'll do for any training info, and information on them: Net ID, EID etc.
- "Yes/No" questions + fill in the blank, makes it easier to fill out
- Communicates to everyone assigned to it
- Easy to edit
- For larger amounts of people accessing itrecommend creating a Shared UW Net ID

Scheduling 1st Day/Week + Welcome Notice

Use the results of the personnel survey:

- Know their access = HSB ID + Key Card
- Net ID + EID = Husky Card + HSA Payroll
- Know job duties = Institutional Training + dept training requirements
- You have their contact email + phone number

Orientation Time Line

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#### Welcome Call J Email + Schedule

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### **Orientation Time Line**

Document to help process the steps to scheduling their first day / week

Most everything is scheduled 1 week prior to start date

- Make sure they're in OPUS ready to go
- Payroll appointment made
- Training Requirements if any are set
- Occupational Health Appointment made if needed
- Work station is ready
- Meet + Greets if any
- Create Orientation Check List (More on this later)

Should be able to create a Training Check list + Schedule from all of the info gathered

This is a document for your reference

The supervisor should be the one to get the schedule out to new personnel

This is the time to set a good impression

### Welcome Call / Email + Schedule

- Directions
- Who to call if they're lost
- Copy of the I-9 ID requirements for Payroll
- Schedule of events
- Husky Card usually available 1 business day after payroll, let them know they will have to pay fro parking/bus fare until they have one
- DON'T FORGET TO SCHEDULE LUNCH!

Be sure to CC other people in the dept, to keep them in the loop

Preferably before the end of the week prior to start They might have questions that come up later

Keep all of the communicated info as templates for future new personnel



### PLANNING FOUNDATION PAY OFF

- Everyone should be filled in with the schedule
- New Personnel knows where to go, and what to
- Schedule should be accounted for for the first day with all planned down time + making sure the new personnel are shuttled around to all of the appointments necessary



Getting everyone on the same page is key to a smooth start

Necessary for smoo integration into the department

# Orientation

- Go over policies
- Facility
- Department
- Shuttled around to various appointments
- Emergency Evacuation Plan
- General availability for questions
- UW Online Orientation
- UW Benefits + Retirement
- ID Cards/Key Cards
- Other appointments

Basically everything that's "need to know" should be covered at orientation

"On the job duties" related training should come after general orientation Timeline as a Checklist for you

#### Dept Resource + Reference Guide

No way they can remember 100% of everything coveredso it's provided in writing and room for note taking

General Orientation = Required to get into the door

Contains Dept contacts, UW phone numbers (HR + Benefits office), HSA contacts, Emergency Information, and anything else that would be relevant and "need to know" for reference

## Training Checklist Document is for their reference

- Deadlines for Training / Retirement / Etc Related info
- For all Training / Retirement / Etc Related Links: Be sure to send them day of or day after

Doing Training / Retirement Forms / Etc fill any down time during their first day

I usually send them an individual email for each requirement + training module, more work but ensures they get it + tracking

(Include instructions on forwarded training module confirmation emails to you + save instructions as a template for future new personnel)

# one appointed

# Basically everything that's "need to know" should be covered at orientation

# "On the job duties" related training should come after general orientation

General Orientation = Required to get into the door On the Job Training = How to do the job once in the door

# **Dept Resource + Reference Guide**

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#### klist

## **Follow Up**

- Training Modules are Completed (EH&S related = EH&S training look up tool) - Supervisors Responsibility
- Husky Card + UPASS + Parking?
- Always be available for any sort of questions that might arise a few days after start - sometimes questions don't come right away



## Planning Communication

Necessary for smooth integration into the department



# tion

# appointments

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