



Training Protocol for Massachusetts

All potential TOM 2.0 observers must complete *at least* the following components:

- Review the final version of the TOM 2.0**
 - a. Click [here](#) for the tool

- Read the TOM 2.0 User Manual**
 - a. Click [here](#) for the User Manual

- Review the TOM 2.0 Training PowerPoint**
 - a. Click [here](#) for the PowerPoint

- View the Training Video “Brandon’s Team Meeting” and score with the TOM 2.0 paper form.**
 - a. Click [here](#) for the video

- Complete and pass the TOM 2.0 Observer Certification Quiz**
 - a. The quiz has 10 intro questions, and then observers will be asked to enter their TOM 2.0 scores from their observation of Brandon’s team meeting video
 - b. Click [here](#) for the online quiz link
 - c. Observers will be given direct feedback within the online quiz regarding scoring. If observers miss more than one item on a subscale, they will not pass the quiz.

OBSERVER CERTIFICATION QUIZ

Observers will receive a “Pass” or “Fail” score on the quiz, and will get recommendations on next steps based on their score. While we understand this training regimen may seem intensive, we believe it is crucial to ensure reliable and valid administrations of the TOM 2.0. It is impossible for us to systematically manage “certification” of observers from afar, so we hope our collaborators understand the significance a thorough understanding of Wraparound practice and the tool itself has on valid and reliable data collection.

Once an observer has “passed” the TOM 2.0 training regimen and quiz, WERT will provide necessary credentials for both accessing the materials [online](#) and entering data into WrapStat, the online data and reporting portal.

We strongly encourage supervisors of staff who are working toward or have TOM 2.0 certification to also become certified users themselves.

Ideally, a supervisor would become certified prior to their staff going through the process so they can answer questions and provide necessary guidance on key elements of Wraparound and the Team Observation Measure. Furthermore, skills-based supervision and ongoing conversations about tool administration and Wraparound fidelity are essential to preventing drift and erosion of data reliability over time.