CONTENTS
NOVEMBER/DECEMBER 2002 • VOLUME 22, NUMBER 6

COVER STORY
10 ...... Recognizing the Unique Treatment Needs of Eating Disorders
Rapidly reaching plague proportions, disorders such as anorexia, bulimia,
and binge-eating require special attention
by Edward J. Cumella, PhD

FEATURE ARTICLES
16 ...... Wireless to the Rescue
Case history of an in-home mental healthcare provider’s escape from paperwork
by Matt Dorman

17 ...... How to Succeed With Process Management
A new approach to business management quickly turns around a struggling behavioral healthcare provider
by Randy A. Hayes, MS, LCPC

21 ...... AHIMA/HIMSS: New Certification for Health Information Privacy/Security
For the HIPAA-conscious, endorsement of skills from two major healthcare information management associations
by Richard L. Peck, Editorial Director

24 ...... Outsourcing Your Billing Frustrations
Not all billing companies are created equal—at least not for behavioral healthcare. Selection guidelines
by Janey Ladd, MS, and William Allan

33 ...... Corporate Profiles
Self-descriptions and statements by some of the leading vendors in behavioral healthcare

DEPARTMENTS
6 ...... Editorial
What Lies Ahead for Behavioral Health?
by Monica E. Oss, Editor-in-Chief

8 ...... Washington Insights
President Bush Presides Over a Dying System
by Michael J. Stoil, PhD

29 ...... InfoTech: The SATVA View
The Future of Outcomes in Behavioral Healthcare
by Stephen W. Hurt, PhD, ABAP

31 ...... Product Spotlight

47 ...... Advertiser Index/Classifieds

48 ...... Views From the Trenches
Rescuing Trade Conferences From Extinction
by J. Chip Droto, MSW, CEAP, Associate Publisher