



Campus Climate Survey 1999 Response Percentages

The Campus Climate Survey was mailed to 4386 undergraduate students in July 1999. Students were selected using a form of stratified random sampling and 1017 (23.4%) returned completed questionnaires. The average scale scores and percentage of students who chose each of the various response options are shown below. Percentages are based on the number of students who answered each respective question.

SECTION A. The following questions ask for information about you and your present situation. Remember, **all information that you provide is confidential.** It will not be shared with anyone and is not an official part of your college file.

1. What is the highest degree you expect to earn? Bachelor's degree 28.2 Master's Degree 42.8 Medical degree (MD, DO, DDS, DVM) 7.6 Law degree (LLB or JD) 8.4 PhD or EdD 11.8 Other (specify): 1.1 N = 995	2. What is your parents' educational level? Less than high school 7.1 7.3 Some high school 4.2 4.3 High school degree or GED equivalent 19.2 13.0 Vocational education certificate 3.9 5.1 Some college 17.2 16.5 Associate of Arts degree 5.8 5.5 Bachelor's degree 27.5 26.1 Master's degree 12.1 13.0 Doctoral or professional degree 3.2 9.1 N = 1005 995	Mother	Father
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3. Your academic class? Freshman 1.8 Sophomore 18.2 Junior 25.6 Senior 42.1 Graduate/ professional 7.7 Other (specify): 4.6 N = 1007	4. Where do you currently live? On-campus 11.5 Off-campus alone 16.6 Off-campus with roommates 39.4 Off-campus with parent(s) or relative(s) 32.5 N = 1003	5. Are you currently employed? Yes, part-time 47.6 Yes, full-time 28.4 No 24.0 N = 1011	6. If you are employed, how many hours per week do you work during the school year? < 10 16.8 10-20 44.6 20-30 20.9 > 30 17.7 N = 774
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	Yes	No	Mean	N
7. Your current age?			23.8	1004
8. Are you a U.S. citizen?	93.2	6.8		1011
9. Are you at the University of Washington as a foreign exchange student?	0.0	100.0		1001
10. Were you born in the United States?	80.1	19.9		1006
11. If you were born outside the U.S., at what age did you arrive in the U.S.?			10.4	204

	12. you?	13. your mother?	14. your father?
Which of following ethnic groups best describes:			
Black or African American	14.6	10.7	14.7
Asian American/Pacific Islander	30.9	31.9	28.1
Hispanic or Latino	13.5	12.2	10.4
Native American	6.1	4.2	4.9
White or European American	27.4	37.5	38.1
Other (specify):	7.4	3.4	3.7
N =	980	1005	1002

<p>15. To the best of your knowledge, your parents' yearly income is:</p> <table> <tr><td>< \$15,000</td><td>7.6</td></tr> <tr><td>\$15,000 - 25,000</td><td>10.6</td></tr> <tr><td>\$25,000 - 40,000</td><td>18.4</td></tr> <tr><td>\$40,000 - 60,000</td><td>23.2</td></tr> <tr><td>\$60,000 - 80,000</td><td>18.7</td></tr> <tr><td>> \$80,000</td><td>21.5</td></tr> </table> <p style="text-align: right;">N = 957</p>	< \$15,000	7.6	\$15,000 - 25,000	10.6	\$25,000 - 40,000	18.4	\$40,000 - 60,000	23.2	\$60,000 - 80,000	18.7	> \$80,000	21.5	<p>16. While attending the UW, your financial situation can best be described as:</p> <table> <tr><td>Not a problem</td><td>15.7</td></tr> <tr><td>O.K.</td><td>28.8</td></tr> <tr><td>A little difficult</td><td>19.0</td></tr> <tr><td>Somewhat difficult</td><td>20.4</td></tr> <tr><td>Quite difficult; I have a hard time getting by financially.</td><td>12.7</td></tr> <tr><td>Extremely difficult; I'm not sure I'll make it.</td><td>3.5</td></tr> </table> <p style="text-align: right;">N = 1012</p>	Not a problem	15.7	O.K.	28.8	A little difficult	19.0	Somewhat difficult	20.4	Quite difficult; I have a hard time getting by financially.	12.7	Extremely difficult; I'm not sure I'll make it.	3.5	<p>17. Your parents' marital status:</p> <table> <tr><td>Single</td><td>17.2</td></tr> <tr><td>Re-married or re-partnered</td><td>17.7</td></tr> <tr><td>Married (to each other)</td><td>65.1</td></tr> </table> <p style="text-align: right;">N = 980</p> <hr/> <p>18. When you are not at school, do you live with your parents?</p> <table> <tr><td>Yes</td><td>44.9</td></tr> <tr><td>No</td><td>55.1</td></tr> </table> <p style="text-align: right;">N = 1006</p>	Single	17.2	Re-married or re-partnered	17.7	Married (to each other)	65.1	Yes	44.9	No	55.1
< \$15,000	7.6																																			
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No	55.1																																			

SECTION B. Please *describe the ethnic composition* of:

	Almost entirely ethnic minority	Mostly ethnic minority	About equally mixed	Mostly White	Almost entirely White	N
1. The neighborhood(s) you grew up in.	11.0	10.7	16.9	35.2	26.3	1001
2. The schools you attended prior to the UW.	5.5	9.9	23.9	43.9	16.8	994
3. Your friends prior to the UW.	8.9	14.9	31.2	31.8	13.1	999
4. Your friends at the UW.	8.8	17.6	31.5	32.8	9.3	989
5. Your classmates at the UW.	1.0	5.1	33.0	45.8	15.0	999

SECTION C. *How much do you agree or disagree* with each of the following statements? There are no right or wrong answers, just select the answer that best reflects your own feelings and beliefs.

	DISAGREE			AGREE			N	Mean
	Strongly (1)	Moderately (2)	Slightly (3)	Slightly (4)	Moderately (5)	Strongly (6)		
1. This university provides an environment for the free and open expression of ideas, opinions and beliefs.	1.8	3.7	3.6	15.0	53.1	22.9	1006	4.83
2. Overall, my educational experience at this university has been a rewarding one.	2.0	5.0	4.1	17.4	42.1	29.6	1008	4.81
3. I would recommend this university to a sibling or friend as a good place to go to college.	3.2	2.4	4.0	17.1	37.2	36.2	1004	4.91
4. The overall quality of academic programs at this university is excellent.	1.3	3.1	6.2	25.0	44.0	20.5	1005	4.69
5. I feel as though I belong in the university community.	7.8	10.2	11.2	30.0	25.1	15.7	998	4.01
6. There is racial conflict on this campus.	17.1	27.0	17.3	24.1	9.6	4.9	991	2.97
7. There is racial/ethnic separation on campus.	9.0	11.2	7.0	27.3	25.0	20.4	988	4.09
8. There are interracial tensions in the classroom.	31.8	27.2	18.0	14.7	5.8	2.4	992	2.43
9. I have been exposed to a racist atmosphere in the classroom.	48.5	19.4	10.2	11.8	4.8	5.2	997	2.21
10. I have been exposed to a racist atmosphere outside of the classroom.	33.3	19.0	12.3	18.1	9.7	7.7	991	2.75
11. Students are resentful of others whose race/ethnicity is different from their own.	25.2	26.4	16.0	23.2	6.2	3.1	989	2.68
12. I feel there are expectations about my academic performance because of my race/ethnicity.	29.7	17.1	10.3	21.5	11.3	10.0	996	2.98
13. I feel pressured to participate in ethnic activities at the university.	46.9	22.9	10.8	13.0	3.9	2.5	994	2.12
14. I feel I need to minimize various characteristics of my racial/ethnic culture (e.g., language, dress) to be able to fit in at the university.	54.8	18.1	8.5	10.5	4.4	3.7	1000	2.03
15. I feel I am expected to represent my race or ethnic group in the classroom.	35.8	18.1	8.4	18.2	9.9	9.5	996	2.77
16. Faculty treat me fairly.	1.3	3.6	3.8	13.7	39.5	38.1	998	5.01
17. Teaching assistants treat me fairly.	1.3	3.0	2.3	14.9	41.7	36.6	985	5.03
18. Other students treat me fairly.	2.0	2.5	3.5	14.6	43.4	34.0	989	4.97
19. I have been exposed to a racist atmosphere created by faculty in the classroom.	61.8	18.7	7.5	6.8	2.7	2.5	999	1.77

SECTION C. (Continued) *How much do you agree or disagree* with each of the following statements? There are no right or wrong answers, just select the answer that best reflects your own feelings and beliefs.

	DISAGREE			AGREE			N	Mean
	Strongly (1)	Moderately (2)	Slightly (3)	Slightly (4)	Moderately (5)	Strongly (6)		
20. I have often been exposed to a racist atmosphere created by faculty outside the classroom.	69.0	17.3	7.5	3.1	1.3	1.8	999	1.56
21. Faculty respect students of different racial and ethnic groups.	2.3	2.7	5.7	17.2	39.0	33.1	989	4.87
22. Students respect other students of different racial and ethnic groups.	2.1	6.1	8.7	27.0	38.4	17.7	991	4.47
23. There are many friendships between students of different racial and ethnic groups.	3.8	6.1	10.5	27.4	29.7	22.5	998	4.41

SECTION D. *How have you changed* because of your experiences at UW? Remember, there are no right or wrong answers, just select the answer that best reflects your own feelings and beliefs.

	DISAGREE			AGREE			N	Mean
	Strongly (1)	Moderately (2)	Slightly (3)	Slightly (4)	Moderately (5)	Strongly (6)		
1. I am more likely to discuss topics related to cultural awareness with friends.	4.4	7.3	8.6	29.9	26.3	23.5	1000	4.37
2. I am more likely to stop myself from using language that may be offensive to others.	7.2	8.6	9.1	25.1	24.1	26.0	992	4.28
3. I am better able to handle negative language used by another in such a way as to try to educate the other person.	6.7	8.1	11.7	33.5	23.8	16.1	982	4.08
4. I am more likely to initiate contact with people who are not of my culture or ethnic background.	6.5	9.2	12.9	29.0	24.4	18.0	993	4.10
5. I have a greater understanding of racial / ethnic differences	4.4	5.7	7.7	31.4	26.6	24.3	1001	4.43

SECTION E. In this country, people come from a lot of different cultures and there are many different words to describe the different backgrounds or ethnic groups that people come from. Every person is born into an ethnic group, or sometimes two groups, but people differ on how important their ethnicity is to them, how they feel about it, and how much their behavior is affected by it. These questions are about your ethnicity or you ethnic group and how you feel about it or react to it.

How much do you agree or disagree with each of the following statements?

	DISAGREE		AGREE		N	Mean	
	Strongly (1)	Somewhat (2)	Somewhat (3)	Strongly (4)			
1. I have spent time trying to find out more about my own ethnic group, such as its history, traditions, and customs.		7.4	19.8	42.2	30.6	1005	2.96
2. I am active in organizations or social groups that include mostly members of my own ethnic group.		36.5	27.0	21.7	14.8	1002	2.15
3. I have a clear sense of my ethnic background and what it means to me.		5.9	16.5	35.5	42.1	1003	3.14
4. I like meeting and getting to know people from ethnic groups other than my own.		1.8	4.4	28.4	65.5	1005	3.58
5. I think a lot about how my life will be affected by my ethnic group membership.		23.2	25.8	29.8	21.2	996	2.49
6. I am happy that I am a member of the group I belong to.		1.2	5.0	27.9	65.8	992	3.58
7. I sometimes feel it would be better if different ethnic groups didn't try to mix together.		76.0	16.5	5.8	1.7	1001	1.33
8. I am not very clear about the role my ethnicity in my life.		42.0	25.5	25.6	6.8	995	1.97
9. I often spend time with people from ethnic groups other than my own.		2.6	12.7	38.4	46.3	983	3.28
10. I really have not spent much time trying to learn more about culture and history of my ethnic group.		34.9	32.4	25.0	7.8	1001	2.06
11. I have a strong sense of belonging to my own ethnic group.		9.0	24.0	35.3	31.6	996	2.90

SECTION E. (Continued) In this country, people come from a lot of different cultures and there are many different words to describe the different backgrounds or ethnic groups that people come from. Every person is born into an ethnic group, or sometimes two groups, but people differ on how important their ethnicity is to them, how they feel about it, and how much their behavior is affected by it. These questions are about your ethnicity or you ethnic group and how you feel about it or react to it.

How much do you agree or disagree with each of the following statements?

	DISAGREE		AGREE		N	Mean
	Strongly (1)	Somewhat (2)	Somewhat (3)	Strongly (4)		
12. I understand pretty well what my ethnic group membership means to me, in terms of how to relate to my own group and others.	5.5	19.3	40.8	34.4	995	3.04
13. In order to learn more about my ethnic background, I have often talked to other people about my ethnic group.	14.2	28.4	33.0	24.4	997	2.68
14. I have a lot of pride in my ethnic group and its accomplishments.	5.0	13.1	33.9	48.0	996	3.25
15. I don't try to become friends with people from other ethnic groups.	81.3	14.0	3.4	1.3	996	1.25
16. I participate in cultural practices of my own group, such as special food, music, or customs.	10.8	18.9	35.7	34.6	997	2.94
17. I am involved in activities with people from other ethnic groups.	5.3	14.4	40.8	39.6	996	3.15
18. I feel a strong attachment towards my own ethnic group.	8.2	23.2	37.4	31.2	998	2.91
19. I enjoy being around people from ethnic groups other than my own.	2.1	6.3	33.9	57.7	1002	3.47
20. I feel good about my cultural or ethnic background.	1.2	6.4	29.9	62.5	999	3.54
21. I haven't dated or been romantically involved with someone from another ethnic group.	56.4	17.0	10.3	16.3	999	1.87

SECTION F. The statements below reflect various ways in which we can describe ourselves. Please **indicate how much you agree or disagree** with each. Remember, there are no right or wrong answers, just make your best judgment. Do not spend too much time with any one statement, and do not leave any unanswered.

	DISAGREE		AGREE		N	Mean
	Strongly (1)	Somewhat (2)	Somewhat (3)	Strongly (4)		
1. On the whole, I am satisfied with myself.	2.5	8.3	36.2	53.0	1008	3.40
2. At times I think I am no good at all.	47.8	23.3	23.0	5.9	1009	1.87
3. I feel that I have a number of good qualities.	.6	1.8	25.0	72.6	1010	3.70
4. I am able to do things as well as most other people.	.7	2.8	31.6	64.9	1006	3.61
5. I feel I do not have much to be proud of.	69.9	20.3	6.8	2.9	1008	1.43
6. I certainly feel useless at times.	47.3	21.7	24.5	6.5	1003	1.90
7. I feel that I am a person of worth, at least on an equal plane with others.	.7	3.9	24.2	71.3	1006	3.66
8. I wish I could have more respect for myself.	40.9	22.7	23.2	13.3	1006	2.09
9. All in all, I am inclined to feel that I am a failure.	77.3	14.8	5.9	2.0	1005	1.33
10. I take a positive attitude toward myself.	1.7	8.2	34.0	56.1	1007	3.44

SECTION G. These next questions are about how you feel, and how things have been with you mostly **within the last month**. For each question, please circle the response for the one answer that comes closest to the way you have been feeling.

1. How often did you become nervous or jumpy when faced with excitement or unexpected situations during the past month?						
① All of the time	2.7	③ A good bit of the time	14.5	⑤ A little bit of the time	34.8	N = 1010
② Most of the time	8.1	④ Some of the time	27.6	⑥ None of the time	12.4	Mean = 4.21
2. Did you feel depressed during the past month?						
① All of the time	.8	③ A good bit of the time	9.0	⑤ A little bit of the time	40.1	N = 1010
② Most of the time	4.6	④ Some of the time	21.8	⑥ None of the time	23.8	Mean = 4.67
3. How much of the time, during the past month, have you been a very nervous person?						
① All of the time	.3	③ A good bit of the time	7.0	⑤ A little bit of the time	43.0	N = 1010
② Most of the time	2.2	④ Some of the time	14.4	⑥ None of the time	33.2	Mean = 4.97

SECTION G. (Continued) These next questions are about how you feel, and how things have been with you mostly *within the last month*. For each question, please circle the response for the one answer that comes closest to the way you have been feeling.

4. During the past month, how much of the time have you felt tense or "high strung?"

① All of the time	.7	③ A good bit of the time	13.8	⑤ A little bit of the time	38.4	N = 1010
② Most of the time	5.1	④ Some of the time	22.1	⑥ None of the time	19.9	Mean = 4.52

5. How much of the time, during the past month, have you felt downhearted and blue?

① All of the time	.6	③ A good bit of the time	10.5	⑤ A little bit of the time	43.8	N = 1008
② Most of the time	5.0	④ Some of the time	19.5	⑥ None of the time	20.5	Mean = 4.63

6. How much of the time, during the past month, were you able to relax without difficulty?

① All of the time	6.4	③ A good bit of the time	23.8	⑤ A little bit of the time	15.7	N = 1010
② Most of the time	30.3	④ Some of the time	21.6	⑥ None of the time	2.2	Mean = 3.17

7. How much have you been bothered by nervousness, or your "nerves," during the past month?

① Extremely so, to the point where I could not take care o	1.2	④ Bothered some, just enough to notice	21.3	⑤ Bothered just a little bit by nerves f things	34.1	N = 1010
② Very much bothered	1.9	⑥ Not bothered at all by this	30.0			Mean = 4.75
③ Bothered quite a bit by my nerves	11.6					

8. How often, during the past month, have you felt so down in the dumps that nothing could cheer you up?

① Always	.2	③ Fairly often	5.2	⑤ Almost never	68.0	N = 1009
② Very often	3.4	④ Sometimes	23.2			Mean = 4.55

9. During the past month, how much of the time have you felt restless, fidgety, or impatient?

① All of the time	.7	③ A good bit of the time	11.5	⑤ A little bit of the time	43.4	N = 1003
② Most of the time	4.4	④ Some of the time	26.5	⑥ None of the time	13.6	Mean = 4.48

10. During the past month, how much of the time have you been moody or brooded about things?

① All of the time	2.0	③ A good bit of the time	11.5	⑤ A little bit of the time	41.3	N = 1009
② Most of the time	5.9	④ Some of the time	28.1	⑥ None of the time	11.1	Mean = 4.34

11. During the past month, how often did you get rattled, upset, or flustered?

① Always	.4	③ Fairly often	13.7	⑤ Almost never	25.6	N = 1007
② Very often	6.1	④ Sometimes	54.2			Mean = 3.99

12. During the past month, have you been anxious or worried?

① Extremely so, to the point of being sick or almost sick	2.9	④ Enough to bother me	23.9	⑤ A little	44.5	N = 1008
② Very much so	6.0	⑥ Not at all	10.9			Mean = 4.34
③ Quite a bit	11.8					

13. How often during the past month did you find yourself having difficulty trying to calm down?

① Always	.8	③ Fairly often	6.2	⑤ Almost never	58.8	N = 1009
② Very often	2.4	④ Sometimes	31.8			Mean = 4.45

14. During the past month, have you been under or felt you were under any strain, stress or pressure?

① All of the time	4.5	③ A good bit of the time	15.7	⑤ A little bit of the time	31.7	N = 1009
② Most of the time	10.8	④ Some of the time	29.0	⑥ None of the time	8.2	Mean = 3.97

15. During the past month, how much of the time were you a happy person?

① All of the time	7.5	③ A good bit of the time	23.6	⑤ A little bit of the time	7.9	N = 1008
② Most of the time	44.3	④ Some of the time	15.7	⑥ None of the time	.9	Mean = 2.75

16. How much of the time during the past month, have you felt calm and peaceful?

① All of the time	3.6	③ A good bit of the time	25.7	⑤ A little bit of the time	17.4	N = 1008
② Most of the time	28.3	④ Some of the time	23.0	⑥ None of the time	2.1	Mean = 3.28

SECTION G. (Continued) These next questions are about how you feel, and how things have been with you mostly *within the last month*. For each question, please circle the response for the one answer that comes closest to the way you have been feeling.

17. How much of the time, during the past month, did you feel in low or very low spirits?

① All of the time	.7	③ A good bit of the time	8.0	⑤ A little bit of the time	49.0	N = 1009
② Most of the time	4.2	④ Some of the time	14.7	⑥ None of the time	23.5	

SECTION H. *How much do you agree or disagree* with each of the following statements?

	DISAGREE			AGREE			N	Mean
	Strongly (1)	Moderately (2)	Slightly (3)	Slightly (4)	Moderately (5)	Strongly (6)		
1. It is important for me to graduate from college.	.1	.1	.3	1.7	4.9	92.9	1011	5.90
2. I am confident that I made the right decision in choosing to attend this university.	1.9	3.9	3.0	13.1	24.7	53.6	1010	5.16
3. It is likely that I will register at this university next Fall.	13.6	1.9	1.8	4.2	5.3	73.1	978	5.05
4. It is not important to me to graduate from this university.	67.4	10.1	8.8	5.4	2.7	5.6	989	1.82
5. Getting good grades is not important to me.	61.9	17.6	7.3	5.5	3.6	4.1	1010	1.83
6. I have no idea at all what I want to major in.	67.1	13.6	7.8	4.3	4.3	3.0	999	1.74
7. Because of I-200 it is easier for me to get the services that I need.	49.4	19.1	19.1	7.5	2.7	2.2	954	2.02
8. Race relations on campus are better now after I-200 passed.	40.9	22.8	23.9	9.2	1.8	1.5	939	2.13
9. The I-200 ruling has had a negative effect on campus life.	14.6	10.8	19.5	21.0	14.7	19.5	955	3.69
10. I-200 was a step in the right direction for the University.	43.1	13.2	16.6	14.3	5.1	7.7	960	2.48
11. I am more comfortable standing up for my rights now that I-200 has passed.	34.5	19.3	23.9	14.0	3.6	4.7	928	2.47
12. I hear more racist and sexist comments at school because of I-200.	32.5	18.4	22.6	14.6	7.0	5.1	955	2.61
13. I-200 has not been as bad as its opponents thought it would be.	26.0	17.6	17.9	23.5	7.8	7.1	926	2.91
14. I enjoy having discussions with people whose ideas and values are different from my own.	.9	1.9	3.7	23.7	30.8	39.0	1007	4.99
15. The real value of college education lies in being introduced to different values.	2.2	4.0	6.7	24.7	29.0	33.4	1003	4.74
16. I enjoy talking with people who have values different from mine because it helps me understand myself and my values better.	1.0	1.1	3.7	24.5	30.1	39.7	1008	5.01
17. Learning about people from different cultures is a very important part of college education.	1.3	1.6	3.1	17.9	25.7	50.4	1011	5.16
18. I enjoy taking courses that challenge my beliefs and values.	2.2	3.3	8.1	21.7	29.2	35.5	1008	4.79
19. The courses I enjoy the most are those that make me think about things from a different perspective.	.9	1.7	5.1	20.4	27.1	44.9	1007	5.06
20. Contact with individuals who are different from me (e.g., race, national origin, sex, and sexual orientation) are an essential part of my college education.	1.9	2.2	5.5	19.7	25.2	45.5	1011	5.01
21. I enjoy courses that are intellectually challenging.	.3	.4	1.9	10.7	27.8	59.0	1004	5.42
22. Racism may have been a problem in the past, but it is not an important problem today.	50.0	21.8	12.8	8.9	4.3	2.3	1005	2.03
23. Racial and ethnic minorities do not have the same opportunities as White people in the U.S.	7.5	7.7	8.2	24.6	20.7	31.4	1002	4.37
24. Immigrants should try to fit into the culture and adopt the values of the U.S.	16.5	22.5	17.4	28.3	9.4	5.9	1006	3.09
25. Social policies, such as affirmative action, discriminate unfairly against White people.	34.5	17.7	17.7	18.4	6.8	5.0	996	2.60

SECTION H. (Continued) How much do you agree or disagree with each of the following statements?

	DISAGREE			AGREE			N	Mean
	Strongly (1)	Moderately (2)	Slightly (3)	Slightly (4)	Moderately (5)	Strongly (6)		
26. Despite some gains, women are still discriminated against in education.	7.1	7.0	12.9	30.9	21.4	20.8	1002	4.15
27. There is no discrimination against gays and lesbians on this campus.	25.2	26.1	23.6	14.1	7.1	4.0	975	2.64

SECTION I. How helpful have each of the following UW services been to you? ("Never used" excluded from calculation of means.)

	Never Used (0)	Not at all Helpful (1)	Not very Helpful (2)	So-So (3)	Somewhat Helpful (4)	Extremely Helpful (5)	N	Mean
1. Admissions	17.7	3.3	6.8	33.2	26.8	12.2	1000	3.46
2. Academic Advising	14.3	5.6	10.9	22.2	27.1	20.0	1009	3.53
3. Career Services	60.6	3.5	5.7	12.7	14.0	3.6	1002	3.22
4. Department Advisor	24.9	4.0	6.0	15.3	24.2	25.5	995	3.82
5. EOP Counselor	64.7	1.7	1.8	5.9	9.0	17.0	991	4.07
6. Ethnic Cultural Center	68.9	1.1	1.1	5.8	9.6	13.5	996	4.07
7. Financial Aid Officer	37.7	4.0	6.2	16.5	16.8	18.7	999	3.64
8. Hall Health Center	43.9	2.0	2.8	10.3	18.6	22.5	1002	4.01
9. Housing Services	53.5	3.4	4.6	17.7	14.3	6.4	994	3.34
10. Student Activities Office	71.2	.8	2.3	11.8	10.3	3.5	990	3.47
11. Study Skills Center	74.4	1.2	2.0	7.2	8.6	6.5	997	3.67
12. Office of Minority Affairs	60.3	1.3	1.5	5.1	11.7	20.0	998	4.20

SECTION J. How helpful have each of the following individuals been to you when you need *help or emotional support* with a *personal problem or concern*? ("Never used" excluded from calculation of means.)

	Never Used (0)	Not at all Helpful (1)	Not very Helpful (2)	So-So (3)	Somewhat Helpful (4)	Extremely Helpful (5)	N	Mean
1. Father	14.8	6.4	8.3	14.1	22.6	33.9	1002	3.81
2. Mother	6.3	3.5	4.0	9.4	23.5	53.3	1003	4.27
3. Brother or sister	17.5	3.5	4.9	16.8	25.5	31.8	1000	3.94
4. Other family member	34.5	2.4	3.1	15.6	21.1	23.2	990	3.91
5. Faculty member	49.6	2.8	5.2	12.5	18.3	11.7	1002	3.61
6. Classmates	28.4	2.6	5.6	23.2	24.8	15.5	1006	3.63
7. Friends	3.3	.3	1.9	11.1	34.9	48.5	1002	4.34
8. Best friend	4.1	.3	1.5	6.4	23.3	64.3	994	4.56
9. Romantic partner	18.4	1.7	2.1	6.9	17.4	53.4	987	4.45
10. Academic adviser	48.7	4.0	6.0	13.0	16.6	11.7	1004	3.51

SECTION K. How satisfied are you with:

	DISSATISFIED			SATISFIED			N	Mean
	Strongly (1)	Moderately (2)	Slightly (3)	Slightly (4)	Moderately (5)	Strongly (6)		
1. the amount of help and guidance you receive for school matters or concerns?	5.4	9.2	12.4	26.2	35.4	11.4	1000	4.11
2. the amount of help and emotional support you receive for personal problems and concerns?	4.3	7.2	11.1	27.2	29.4	20.7	984	4.33