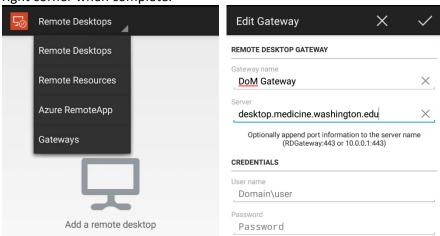
Remotely Accessing a Work PC from Android or iOS

Department of Medicine IT Services Updated 1/26/2015

- 1. Install the Microsoft Remote Desktop app on your device.
 - a. Android: https://play.google.com/store/apps/details?id=com.microsoft.rdc.android.
 - b. iOS: https://itunes.apple.com/us/app/microsoft-remote-desktop/id714464092?mt=8.



2. Open Remote Desktop and configure the Remote Desktop Gateway by tapping on the "Remote Desktops" box at the top-left corner and selecting "Gateways". Tap the plus sign at the bottom-left (top right on a tablet) of the window and fill in these details, tapping the checkmark sign in the top-right corner when complete.

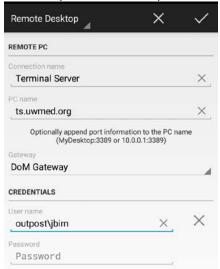


- a. Gateway name: A friendly name, such as "DoM Gateway"
- b. Server: desktop.medicine.washington.edu
- c. Credentials: leave these blank
- 3. Tap on "Gateways" at the top-left corner of the screen and select "Remote Desktops" to return to the default view. Configure a new connection to your PC by clicking on the plus sign in the bottom-left (top-right on a tablet) corner.

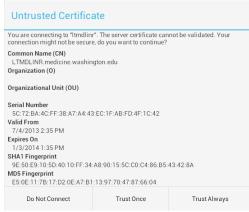


4. Configure the connection with a Name, enter your computer's name (contact IS Help if you don't know it) as the PC name, select the Gateway created in step two above, and enter the username as

OUTPOST\[username]. Only enter your password here if your device is encrypted and password protected (if you leave it blank you will be prompted to enter it when connecting). Leave the secondary username and password options blank.



- 5. Click Done
- 6. Connect to your work PC by tapping on the new connection.
- 7. You may see a warning about a certificate on the remote computer. Click on Trust Always to proceed.



If you have any issues please contact the Department of Medicine IT Services at ishelp@medicine.washington.edu or by phone at 206-616-8805.