OTHELLO FAMILY MEDICINE CLERKSHIP INFORMATION

SITE DIRECTOR: Catherine Dinglasan, MD

HR DIRECTOR & Point of Contact: Shannon Springer

509-488-5256 | Shannon@CBHA.ORG

<u>Language Requirements:</u> Students assigned to this site must be fluent in conversational Spanish. All providers and staff also speak English.

Columbia Basin Health Association

http://www.cbha.org

Othello Family Clinic

140 E Main St Othello, WA 99344 http://www.cbha.org/locations/othello-family-clinic/

14th Avenue Medical Center

475 N 14th Avenue Othello, WA 99344 http://www.cbha.org/locations/14th-av-medical-center/

Wahluke Family Clinic

601 Government Way Mattawa, WA 99349 http://www.cbha.org/locations/wahluke-family-clinic/

Connell Family Clinic

1051 S Columbia Ave Connell, WA 99326 http://www.cbha.org/locations/connell-family-clinic/

Preceptor:

Catherine Dinglasan, MD catherined@cbha.org

Housing Contact

Shannon Springer at 509-488-5256 Shannon@CBHA.ORG

When you arrive:

Please call Shannon Springer at 509-488-5256

GENERAL INFORMATION:

Mission Statement:

It is our mission to provide equal access to quality healthcare to all persons regardless of age, sex, color, ethnicity, national origin, or the ability to pay.

Othello is a rural community in Central Washington with a population of approximately 7,800 people. In 2016, Columbia Basin Health Association had approximately 34,493 patients, of which 48% were male and 52% were female. CBHA's patients are 76% Hispanic or Latino and 19% are White. Over 59% of our patients are best served in a language other than English. Columbia Basin Health Association staffs 4 modern, comprehensive clinics in the region. Combined, in 2015, all four clinics had over 160,000 out-patient visits. Wahluke Family Clinic is located in Mattawa, WA 35.01 miles west of Othello, with a population of approximately 4,579. The Connell Family Clinic is located 23.57 miles southeast of Othello, with a population of approximately 5,388.

The beautiful Othello Community Hospital has 25 inpatient beds with 1,280 annual admissions, approximately 500-600 deliveries, and over 7,000 emergency department visits.

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PRELIMINARY ARRANGEMENTS:

Orientation and Administration:

 Contact Linda Snyder approximately one week prior to the start of your rotation. Linda will make arrangements to meet with you at the housing location for a walk through of the condo.

Be sure to email the student summary sheet to Shannon Springer (Shannon@cbha.org) and Dr. Dinglasan (<u>CatherineD@cbha.org</u>) approximately one week before your rotation.

Arrival:

Plan on arriving the Friday before your start date to be accommodated into a condo.

On Monday, please arrive at 8am at the Othello Family Clinic and ask for Linda Snyder in Human Resources. Linda will provide you with a student orientation, a tour of the facility, an ID badge, EMR access, etc. The student will also meet Dr. Dinglasan and other faculty members as well.

Dress code:

Dress code is business casual. No flip flops, open toed shoes, sweatshirts/outerwear, heels over 4' tall, skirts 3' above the knee, etc. Piercings, except for earrings limited to two per ear, are to be covered during work hours. Body markings (tattoos, etc.) are to be covered during work hours. Please bring your white coat.

Accessing EMR:

The student will be provided a laptop, which should be used for business purposes only. The laptop will remain with the student throughout the rotation. The student will also go through EMR training the day of orientation. Training will be conducted by the Clinical Systems Optimization Specialist, or the Clinical Nurse Manager.

Clinical:

Students are expected to see patients on their own. The student will do the initial history, physical exam, differential diagnosis and plan for the patient. The faculty will then see the patient with the student and provide appropriate care. As the faculty determines the student's level of competence and judgment, they will allow the student to assume more responsibility.

The student is expected to complete the chart notes for the patients they see. There will be feedback provided at the end of each day. All students are expected to ask questions at any time.

The student could possibly work with a different faculty member each week. The student may have to rotate to any of the four clinical sites.

<u>Hospital:</u> The students are expected to round on the patients before clinic hour's start. They should be done with rounding before the faculty arrives. All procedures need to be supervised. All orders needs to be countersigned by the faculty.

Nursing home/hospice care:

Nursing home patients are to be seen once a month for the first 3 months when they get admitted and every 60 days thereafter. The faculty will inform the student if there is a nursing home patient that needs to be seen.

On-Call

Students will participate in hospital on-call visits, including obstetrical care. An emergency department experience may occur when the preceptor is on-call with a student.

HOUSING INFORMATION

Please carefully read the housing information.

Contact Name	Shannon Springer
Phone Number	509-488-5256
Email	Shannon@CBHA.ORG
Key Contact: Where do	Student will need to contact Shannon one week before their rotation
they get the key to the	begins. The student will meet Linda at an arranged time in Othello
Condos?	and be given a walk-through of the condo.

Addresses of Condos:	325 Hathaway 415 Larkspur 425 Larkspur		
	435 Larkspur 320 E Stratford-On-Avon		
	All located in Othello, WA.		
Parking Space:	Single car garage with garage door opener. Street parking is not permitted.		
Items Provided:	Fully furnished apartment: living room furniture, flat screen TV, cooking utensils, dishes, pots/pans, glassware, cutlery, toaster, microwave, coffee maker, full size bed, dressers, and washer & dryer.		
Laundry facilities:	Washer and dryer are provided in all condos. Laundromats are located on Main Street and 1 st Avenue in Othello.		
What the student	Student will <u>need</u> to bring linens, bedding for a full size bed,		
should bring:	towels and an iron and ironing board if desired.		
Additional information about housing:	Housing is located within an adult assisted living complex in a safe neighborhood. Wi-fi and cable TV are included.		

Special housing instructions (outside of description):

No pets allowed.	