

# **FAMILY MEDICINE CLERKSHIP**

# **EOQ HIGHLIGHTS NEWSLETTER**

October 18th, 2019

RSVP for the SPRING EOQ: Friday, March 6 <sup>th</sup> -Saturday, March 7 <sup>th</sup>	1
SAVE-THE-DATE: Future End of Quarter Meetings	1
Top Take-Away Points from the October EOQ	2
A Day in the Life	2
Missoula, MT	2
Bozeman, MT	3
Clerkship and Steering Committee Updates	3
Suffering in Medicine Curriculum – Update	4
Grade Anchors Discussion	5
Clerkship Reimbursements	5
SOAP-Q	e
Patient-Centered Observation Form (PCOF) ABFM Part IV Module	E

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SAVE-THE-DATE: Future End of Quarter Meetings

SPRING March 6th-7th, 2020 SUMMER June 19th, 2020 FALL October 23rd, 2020

## Top Take-Away Points from the October EOQ

- 1. The Patient Centered Observation Form (PCOF) training module has been approved for ABFM Educational Part IV credit. You can access this module here: <a href="https://moc.uwfmc.org">https://moc.uwfmc.org</a>.
- 2. Please get reimbursed for your travel expenses coming to the EOQ! You can direct questions about reimbursements to wamifund@uw.edu
- 3. The suffering curriculum has been updated to include resilience. There are is a range of options for students (and you) to engage with this curriculum, starting from just telling them that it's there to written reflections or dialogue with you.
- 4. Clinical faculty appointment and promotion is one way for us to honor your work. The criteria for clinical faculty appointment and promotion have been adjusted to better recognize the contributions of long-time educators as well as those who contribute on a more limited basis. See criteria here and application here.

## A Day in the Life

Missoula, MT
Carla Fritz, MD
Site Director, Curry Health Center

Dr. Fritz shared the clerkship experience in Missoula, MT. With a population of 72,000, Missoula is home to the University of Montana and Dr. Fritz is proud to be the team physician for all the university's sports. During the rotation, students are provided fully furnished housing and rotate between Curry Health Center, Western Montana Family Medicine Residency and one other outpatient community physician's office (site varies). Students will also participate in educational activities at the two local hospitals. Throughout the rotation, students work with three preceptors and have extensive hands-on experience with sports medicine and clinical procedures.



#### Bozeman, MT

#### Hanly Burton, DO

#### Site Director, Bozeman Creek Family Health

Dr. Burton shared on the clerkship experience at Bozeman Creek Family Health and the many activities in the surrounding Bozeman area, such as Yellowstone National Park, numerous hot springs, Music on Main every Thursday in the summer, and an abundance of hiking, fishing, skiing, and outdoor recreation options outside of the city. With a population of 51,000, Bozeman is home to Montana State University (enrollment: 14,000) and, as of 2018, was the fastest growing micro city in U.S. Bozeman Creek Family Health provides a broad range of medical services including family medicine, gynecology, preventative health, FAA and DOT physicals.



# Clerkship and Steering Committee Updates

#### **UW FM Clerkship Directors**

#### 1. Website Update

We have updated our website. The <u>URL</u> is still the same, but we have reorganized the Info for Faculty tab into the following categories: Evaluation Resources, Teaching Tools and Best Practices for Teachers, PCOF & MOC, EOQ Information, Curriculum, and Additional Resources. All of the same links are available. Please let us know if you have any further recommendations for improvements, particularly if there are links that you use frequently and are no longer easily accessible.

#### 2. Confidential Comments

The clerkship team has received a small number of confidential comments from the learning environment team at UWSOM. The most important take away points are to remember to ask for consent before touching others ("do you do hugs?"), to remember to review your process for collecting feedback and compiling grades with the students, and to be mindful about how we talk about colleagues, staff, and other students in front of the student.



# <u>Suffering in Medicine Curriculum – Update</u> **Case #1, #2, #3, #4**

Melissa Bender, MD Attending Physician, Palliative Care Service at UWMC

Medical students surveyed at UWSOM have said they want more curriculum on suffering in medical school and have reported experiencing suffering related to medical education. Dr. Bender has been updating our suffering curriculum. Recognizing that both students and faculty come into this with a range of personal experiences, she offered a number of options for how to engage medical students on the topic of suffering, ranging from letting students know that there are available readings to discussions or reflective writing. Dr. Bender also proposed adding Resiliency to the Suffering modules as the vast majority of March EOQ survey participants stated an optional Resiliency curriculum would be useful when teaching medical students.



### **Grade Anchors Discussion**

# Matthew Cunningham, PhD Assistant Professor, Director of Educational Evaluation at UWMC

Dr. Matthew Cunningham led a discussion on the Family Medicine clerkship grade anchors, overviewing the importance of the objectives within the greater context of LCME standards. In moving forward with edits on the evaluation form, Dr. Cunningham stressed the importance of ensuring clerkship objectives are being assessed and that there is adequate representation both between and within the eight competency domains across required clerkships. Clerkship directors stressed the importance of keeping the objectives simple and not compounding items into the same category; changing binary wording when the grading goes 1-4; and eliminating wording with negative connotation. For simplicity, it was also made clear that an auto grade calculator would be a useful tool for preceptors. The clerkship team will incorporate the recommendations of site directors into the wording of the grade anchors. We also will endeavor to capture what is special about Family Medicine in our objectives.



# Clerkship Reimbursements

Scott Bailey
Budget/Fiscal Analyst, Academic Affairs at UW SOM
Rachel Summers
Budget/Fiscal Analyst, Academic Affairs at UW SOM

Scott Bailey and Rachel Summers from the Academic Affairs department at the UW School of Medicine gave an overview of how clerkship sites can seek reimbursement for clerkship-related expenses. Amongst these expenses are the \$500/week/student; student housing costs; and travel for clerkship faculty. Payments are made by UW Payables 30 days after receipt of invoice.



# SOAP-Q Karen Segerson, MD Assistant Professor of Internal Medicine at UWMC

Dr. Karen Segerson presented on SOAP-Q, which is a communication tool designed to encourage providers to address health care quality effectively within oral case presentations and in note writing. She reviewed the results of the program's pilot phase, notably that equity is rarely discussed during clinical teaching and that student participation in quality improvement planning increased. Going forward, the next steps of SOAP-Q's pilot phase will be improved faculty development; implementation at 100% of Family Medicine rotational sites by the March EOQ; evaluating the clerkship requirement next spring; and developing evaluation and grading standards.



# Patient-Centered Observation Form (PCOF) ABFM Part IV Module

Valerie Ross, MS
Director, Behavioral Science and Psychiatry at UW FM Residency Program
Misbah Keen, MD, MBI, MPH
Co-Director, Family Medicine Clerkship

Valerie Ross and Dr. Keen led discussion on the new PCOF training program, which will earn preceptors 20 CME hours, as well as ABFM Part IV credit. The module consists of four steps. First, preceptors will submit a brief pre-test on the Patient Centered Observation Form Maintenance of Certification Module (PCOF MOC) site. They can then review some best practices for using the PCOF, and then observe the student at least 4 times. The pilot program will require students to transcribe their completed PCOF onto the following

site. At the completion of the observations, faculty complete a post-test. Once the post-test is complete, the clerkship team will alert the ABFM of your module completion.



Thank you all for your hard work & thank you for attending!

Our next EOQ will be **Friday, March 6th - Saturday, March 7th** at the UW Waterfront Activities Center (WAC).

#### Click here to RSVP for the event

We are very open to feedback for upcoming EOQs. If there is a particular topic you would like to see covered, please email: <a href="mailto:fmclerk@uw.edu">fmclerk@uw.edu</a>