



Acting Director
John Wott

Continuing and
Public Education

Douglas Research
Conservatory

Elisabeth C. Miller
Library

Otis Douglas Hyde
Herbarium

Undergraduate and
Graduate Education

Union Bay Gardens

Union Bay
Natural Areas

Washington Park
Arboretum

Washington Rare Plant
Care and Conservation

December 14, 2004

Dear Friends and Supporters of the Elisabeth C. Miller Horticultural Library:

The 2003-2004 year has proved to be one of great optimism and anticipation, of planning and growth, of professional development and of achievement of goals. We have seen uncertainty about our building change into the development of a noteworthy facility that will support the Miller Library in meeting the challenges of the future.

Our services and resources have steadily grown over the past year so we are better equipped to meet the needs of our various communities. We appreciate the efforts of our generous financial supporters – the Pendleton and Elisabeth Carey Miller Charitable Foundation, the Northwest Horticultural Society and the many individuals who believe in and support the Library's mission to serve the gardening public, horticultural professionals and academic programs with library collections, reference services, tours and publications.

We look forward to the arrival of Dr. David J. Mabberley, recently appointed director of the Center for Urban Horticulture and the Washington Park Arboretum (CUH/WPA). We believe his international experience and knowledge of antiquarian literature will contribute to our vision of the role that a horticultural library can play in the academic and general gardening community.

We value the strong reciprocal relationships we have as part of CUH/WPA and the College of Forest Resources. Working together has allowed us to fulfill our goals as we prepare to move into a new facility.

As you review this report, please note that funding, which over the last several years has been dedicated to re-establishing the facility, can in future be directed toward the improvement of services and operations.

Soon, we can invite the gardening public to treat the new building as their study space. We can provide expanded educational opportunities for professionals and gardeners alike. It is an exciting time to be involved with the Elisabeth C. Miller Horticultural Library.

Sincerely,

Brian R Thompson

Brian R. Thompson
Librarian

*The Center's mission is to apply horticulture to natural
and human-altered landscapes to sustain natural resources and the human spirit.*



Iris versicolor from *Nature's Garden: An Aid to Knowledge of Our Wild Flowers and Their Insect Visitor* by Neltje Blanchan (1865-1918). New York: Doubleday, Page and Co., 1905. Photography by Spike Mafford

Elisabeth C. Miller Horticultural Library

2003-2004

Annual Report

Center for Urban Horticulture
College of Forest Resources
University of Washington

ELISABETH C. MILLER HORTICULTURAL LIBRARY
ANNUAL REPORT
2003-2004

The period covered by this annual report is from July 1, 2003 through June 30, 2004. Each year the annual report summarizes the activities and accomplishments of the library in its efforts to provide meaningful horticultural and botanical information to the audience of home gardeners, horticultural professionals, academics and all those interested in community outreach in the areas of horticultural and botanical science, study and services.

HIGHLIGHTS

In October 2003, ground was broken for the construction of Merrill Hall which will house the new and expanded Miller Library. Throughout the year construction has continued as the new facility is becoming a reality. Grants by the Pendleton and Elisabeth Carey Miller Charitable Foundation contributed not only to the expansion of library space, but also to sustaining library operations during construction.



The Northwest Horticultural Society (NHS) fulfilled its pledge to raise \$200,000 to furnish the new Miller Library with state-of-the-art fixtures and furnishings including library carrels, tables, chairs, shelving, shelf lighting and comfortable reading room furniture. Fund-raising efforts were so successful that an additional \$15,000 was added to the NHS endowment for the Miller Library.



The Miller Library joined the Sound Libraries Information Consortium (SLIC), an alliance of Puget Sound regional libraries dedicated to sharing electronic reference services across the Northwest. Participation in SLIC has increased awareness and use of the Miller Library's resources and services, especially the Plant Answer Line (PAL) reference service for gardeners.



The library website, www.millerlibrary.org, was recognized by the Scout Report, the flagship publication of the Internet Scout Project at the University of Wisconsin. The report seeks out websites judged by librarians to be valuable internet resources. The report emphasized the library's listing of resources for "Children and Nature," describing it as "invaluable."



The Miller Library found new ways to support the other programs at CUH/WPA, including providing partial support for the research assistant position with the Otis Douglas Hyde Herbarium in recognition of the important collaboration between the library, herbarium and the Monday evening Master Gardener clinics. The library also committed to providing one class per quarter at reduced tuition through the Continuing Education program and began contributing a full page on library services and resources in the quarterly CUH newsletter.



The library has coordinated open hours with the meetings of NHS, Northwest Perennial Alliance (NPA) and selected other horticultural groups that use facilities at CUH so that members can make use of the library prior to their meetings held at CUH.



Development

Fiscal year 2003-2004 saw the fulfillment of pledges to complete the reconstruction of the Miller Library in the new Merrill Hall. The generosity of horticultural associations and foundations helped sustain operations at high levels and further realize the goal of the library to be operationally self-sustaining.

Pendleton and Elisabeth Carey Miller Charitable Foundation

- Operating grant of \$45,000 for calendar year 2004 was granted in December 2003 to be used for salaries, Plant Answer Line support, books/journals acquisition and general operating expenses.
- Matching grant of \$30,000 for calendar year 2004, granted in November 2001, was confirmed in December 2003. It supports library building expansion as the final part of a three-year, \$90,000 matching grant.
- Elisabeth C. Miller Horticultural Library Endowment, established in 1989 and developed by Miller family and Miller Foundation.
 - Value as of 6/30/04: \$1,969,527
 - Income 7/1/03 - 6/30/04: \$95,299



Northwest Horticultural Society

NHS completed its goal of raising \$200,000 for Miller Library furnishings to replace and improve furnishings lost in the 2001 fire.

An end-of-year fundraising letter, jointly signed by NHS President Pat Riehl and Miller Library Acting Manager Brian Thompson, was sent to a select list of donors in October 2003. The primary purpose was to raise funds for NHS Furnishing Fund, especially for compact shelving. The campaign raised \$15,540 between October 2003 and January 2004.

The "Over the Top" auction on 5/2/04 raised \$38,277 to complete the furnishing fund goal and add an additional \$15,000 (in June 2004) for the NHS endowment for the library.

NHS Elisabeth Miller Library Endowment Fund, established in 1997 and managed by The Seattle Foundation, supports extended hours (Monday evening and Saturday), outreach services and books/journals/electronic resources acquisition.

- Value as of 6/30/04: \$167,899
- Income 7/1/03 - 6/30/04: \$6,761

Burpee Heronswood Ltd.

- Heronswood owners Dan Hinkley and Robert Jones continued their significant support of Miller Library with the 7th Annual Hellebore Garden Open in February 2004, donating the entry admission of \$7.50 per person to sustain general operations. Attended by over 900, the event expanded to two days, including Dan's lectures on hellebores and companions plants.
 - Income 7/1/03 - 6/30/04: \$6,954

Jill Riehl Endowed Fund

- Established in 1999 for the purpose of book acquisitions and processing, recent titles purchased include:
 - *Perspectives on Garden History* edited by Michael Conan
 - *The Illustrated Rhododendron: Their Classification Portrayed Through The Artwork Of Curtis's Botanical Magazine* by P. Halliday
 - *Curtis's Botanical Magazine* (annual subscription)
 - *Alpine Plants of North America* by Graham Nicholls
 - *The Botanical Garden* by Roger Phillips
- Value as of 6/30/04: \$126,430
- Income 7/1/03 - 6/30/04: \$6,118

Ruth Ellerbeck Endowed Fund

- Established in 2003 in support of Miller Library Public Outreach, the first income was realized in October 2003 and is projected to support the on-going participation in the Sound Library Information Consortium (SLIC) and continued use of the QuestionPoint virtual reference service.
 - Value as of 6/30/04: \$58,184
 - Income 7/1/03 - 6/30/04: \$2,815

University of Washington

- Support from the University of Washington (UW) for all Center for Urban Horticulture units was decreased by 10% in the last fiscal year due to legislative cuts in higher education funding. The Miller Library received UW money for partial funding of one library support position.
 - Income 7/1/03 - 6/30/04: \$16,200

Elisabeth Carey Miller Memorial Lecture

- 9th Annual Lecture given by Francis Cabot, author of *The Greater Perfection: The Story Of The Gardens At Les Quatre Vents*. Rather than including the traditional funding request for the Miller Library, the invitation list was used for the NHS Fundraising Letter (see above). Library staff took RSVPs for the reception honoring Mr. Cabot and Carolyn Jones, newly appointed director/curator of the Elisabeth C. Miller Botanical Garden, and sold Cabot's book at the event.
 - Income 7/1/03 – 6/30/04: \$1,100

Individuals

- Gifts from individuals, small businesses and garden clubs contributed greatly with most contributions going to general operations and book collection recovery.
 - Income 7/1/03 – 6/30/04: \$13,482
- Individual donors over \$1,000:

Barbara Asmervig and
Michael Thanem
Joanna Beitel
Sylvia Duryee
Pamela J. Johnston
Carey K. Miller
Rose Peck

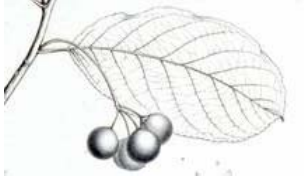
Lois A. Andrew
Dan and Darlene Huntington
Ben and Margaret Hall
The Hilen Foundation
Keith and Janet Patrick
Pat and Walt Riehl

In-kind gifts

- 1,073 books and materials donated.
- Donors include:

Arboretum Foundation
Bellevue Botanical Garden
St. Martin's College
Seattle Public Library
Phyllis and John Chambers

Emelie Cherry
Robert and Phoebe Day
Arthur Kruckeberg
Steve Linn
Ed Poquette



Building Development

The reality of a new facility grew as the building took shape and orders were developed for its various components. The Miller Library is especially grateful to NHS for its generous support of new interior furnishings and lighting. The items selected will make the space both highly functional and very warm and inviting. As the opening date draws closer, the levels of anticipation and excitement mount. This will be a wonderful space for all who use it.



- High-density compact shelving will allow easy use of the library's entire collection. The shelf units move at the touch of a button and the library can maximize the volume of materials directly available to patrons.
- Other tall and short shelf units will occupy the center of the library, primarily for the lending and reference collections with their own lighting source for very easy viewing.

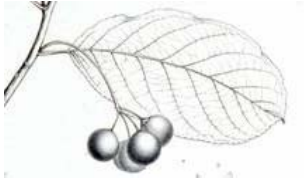
A reading area in one corner will feature soft leather chairs, floor lamps and distinctive tables made from wood salvaged from urban Seattle trees that are diseased or blocking power lines and destined for the woodpile or landfill.

Urban Hardwoods gives these trees a second life as environmentally responsible specialty woods used for beautiful flooring and furniture.



Photo by John Wells

- Another "casual reading corner" will have an upholstered window seat for relaxing reading and study.
- Throughout there are study tables and chairs that are comfortable, well-lit and functional.
- The full library will be well connected to the internet with wireless access. Four stations with computers will be available for patron use.



Operations and Services

Core services continued at the Miller Library, with refinements from more sophisticated use of technology.

Sound Library Information Consortium (SLIC)

In August 2003, the Miller Library joined SLIC, forming an online reference network with Seattle Public Library, King County Law Library, Washington State Law Library and UW Health Sciences Library. This insures that anyone contacting a member library's electronic reference service will be answered by the most appropriate library for the question.

This means that gardening questions received by the Seattle Public Library are quickly routed to the Miller Library's Plant Answer Line (PAL). Similarly, questions to PAL concerning potential legal issues with neighbor's trees will be answered by the experts at one of the member law libraries.

Plant Answer Line (PAL)

PAL (206-UW-PLANT or www.millerlibrary.org→Plant Answer Line) fielded more than 2,900 requests this year, up by 13% from 2002-2003. This growth can be attributed to several sources:

- QuestionPoint: a virtual reference service developed by the Library of Congress and Online Computer Library Center (OCLC) that allows the library to better respond to, track and manage reference questions. It identifies the level of gardening skill of respondents, provides access to subject specialists within SLIC and gathers data to measure the type and level of reference activity. A federal Libraries Services and Technology Act grant made participation possible.
- SLIC members began referring gardening and horticultural inquiries to PAL.
- A poster promoting PAL was developed and distributed to points of interest to the gardening community including nurseries, retail garden centers, the Northwest Flower and Garden Show, horticultural organizations and community college horticulture programs.
- PAL is available to the public 49 hours a week, staffed by students, trained volunteers and research specialists of the Miller Library staff. About two-thirds of requests come in by phone and one-third electronically. Carol Orion leads the PAL operation.

Miller Library Online: www.millerlibrary.org

Commendation for the library's web site came from the Scout Report, the flagship publication of the Internet Scout Project at the University of Wisconsin. Published every Friday since 1994, the report strives to find "valuable resources on the Internet" using a team of librarians and subject matter experts.

The report noted, “While much of the material available online is geared primarily towards working with gardens in the Pacific Northwest, there are a number of helpful general materials here as well. The web resources section is quite nice, as it contains a number of web links (selected by staff at the Library) organized around a host of themes, including botany, ecology, and arboreta. The Booklists By Topic area culls together various lists of important books by topic (over 40 to date), covering areas from alpine and rock gardening to water gardening. Visitors with young children (or teachers) should find a thorough 20-page bibliography, titled *Children and Nature*, to be an invaluable resource.”

The web site also offers a broad range of library-developed materials for gardeners: regional plant sales and tours, articles and book reviews. The site averages over 700 hits a day throughout the year with greatest popularity in the spring and summer. In April, over 3,500 people downloaded the consolidated regional plant sale list.

A consistent format for printable booklists was developed by Tracy Mehlin to be used for booklists available on the website and for visitors to the library. This is another way to help gardeners quickly navigate the resources of the library on popular topics. All the booklists are included on the web site.

Laura Blumhagen manages the lists and her recent, major update of the **Children and Nature Book list** was instrumental in its being singled out by the Scout Report.

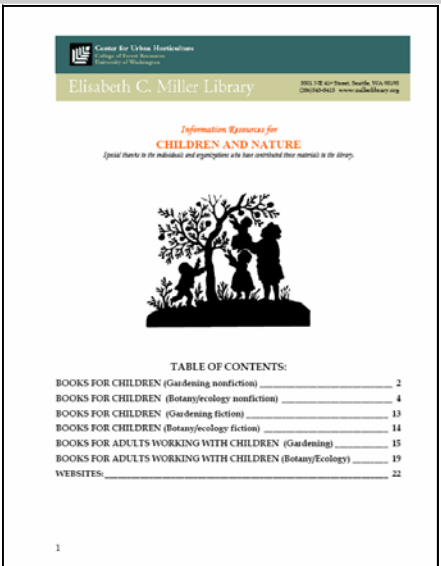


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1

Knowledge Database

Miller Library dove into the future as it committed to a multi-year project to develop an effective, easy-to-use knowledge database for all its patrons to use. It will contain all reference questions and answers, annotated web site links, past *Garden Tools* that highlight resources and timely tips, library-compiled booklists and magazine citations. People will be able to use key words to search the knowledgebase to create specialized resource lists and access the library’s extensive reference question collection. Tracy Mehlin is the staff member managing the project.

Collection Development

More than 450 new books were selected and purchased from the many new titles available across the range of the library's subject areas. Brian Thompson researches and selects additions to the collections with assistance from Martha Ferguson and with input from faculty, staff and students and library users.

A number of books were acquired this year to replace fire damaged materials, either as gifts or purchased with donations designated for this purpose. Areas of concentration included the floras and gardens of Europe, botanical illustration and wild flowers of the Pacific Coast.

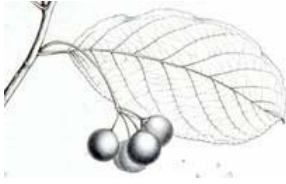
In total the library received 1,073 books as gifts during the fiscal year from a wide variety of donors including individuals, publishers, authors, reviewers, other libraries, horticultural organizations, colleges, faculty and staff. Many were duplicates of titles already in the general collection and were processed directly into the Lending Collection, expanding resources available to the gardening public.

Eight periodical subscriptions were added to the list of subscriptions for the library. Attention was paid to increasing representation of international gardening titles to the subscription list and that initiative will continue. Tracy Mehlin leads this effort. An additional project was implemented to bind all loose periodicals.

Academic Horticultural Education

The Miller Library serves as an educational resource for students and faculty at CUH, who participate in the Environmental Horticulture and Urban Forestry (EHUF) program in the College of Forest Resources (CFR). Others in the UW community, especially in the College of Architecture and Urban Planning and the Department of Biology, also make considerable use of the library's collection that includes many items not available elsewhere on campus.

Services include making required course readings and other specialized reserve materials available to students. Faculty often include their personal books and periodical resources, thus enhancing the educational experience. The library also serves as an archive for the document and photo collections of both the human and natural history of the Union Bay Natural Area, supporting the ecological and restoration research of CUH. Student theses and dissertations document unique, locally focused research and trace the regional study already accomplished. The specialized knowledge and service orientation of the library staff also provide valuable support for students.



Community Outreach

The Miller Library occupies a unique niche in the community, offering a bridge between the academic programs of the UW and regional college horticulture departments, horticultural professionals and the general gardening public. Generating ever-increasing awareness of the resources available to these audiences is a key responsibility and goal of the library.

- Librarians and volunteers helped staff a CUH/WPA booth at the Northwest Flower and Garden Show in February with access to attendees numbering in the thousands. It is a tremendous opportunity to introduce gardeners to the UW's outreach programs in horticulture including the Miller Library and its services.
- Brian Thompson, acting library manager, is the book review editor for the *Washington Park Arboretum Bulletin* and writes quarterly reviews for the column *In a Garden Library*. As editor of Member News – West for the Council on Botanical and Horticultural Libraries (CBHL) he provides regular updates on Miller Library activities to the professional audience of horticultural and plant librarians. He was appointed in June for a four-year term to the prestigious CBHL Literature Award Committee, giving national exposure to Miller Library staff.
- Tracy Mehlin, library specialist, writes a weekly garden section column called *Garden Tools* in *The Seattle Times*, which presents descriptions of new books and websites, news of upcoming events and seasonal gardening hints.
- Former staff and volunteers active in freelance garden-writing and journalism have been intensely loyal supporters of the library, utilizing their public platforms to increase public awareness of the library and its resources. They regularly refer to the library in features in *The Seattle Times* and its Sunday supplement *Pacific Northwest Magazine*, *Seattle Post Intelligencer*, *Garden Design*, *Horticulture* and *Fine Gardening*.
- The library now has a news page in *Urban Horticulture*, the CUH newsletter, usually written by volunteer Meredith Auerbach. Carol Orion promotes PAL by providing sample questions and answers on another page.
- SLIC offers the library excellent opportunities to collaborate with other regional libraries and build both public awareness and the stature of the Miller Library. Tracy Mehlin and Carol Orion participated in an evaluation study of Question Point, the reference management software used by SLIC.

-
- Helping the library's patrons better use its facilities and resources is an effective way to increase outreach. In the spring of 2004 the Miller Library committed to presenting one class per quarter through CUH Continuing Education on the use of library resources. Brian Thompson gave the first of these classes on *Gardening on the Internet*.
 - The Miller Library committed to providing extra open hours in conjunction with all programs sponsored by the Northwest Horticultural Society and the Northwest Perennial Alliance at CUH. Programs and tours of the library were provided for many other horticultural societies as part of a regular meeting at CUH, including the Cascade Cactus and Succulent Society, the Northwestern Chapter of the North American Rock Garden Society, the Northwest Orchid Society and the Puget Sound Mycological Society.
 - Library programs were provided for classes at Edmonds Community College, Lake Washington Technical College and South Seattle Community College with customized handouts for class assignments. Drop-in tours continue to be offered the general public on the first Monday evening of each month.
 - The library extends its reference resources and answers to community members' questions about trees and shrubs found at the Washington Park Arboretum. Callers to the Graham Visitors Center are referred to Plant Answer Line for general plant questions. Library tours were provided for Arboretum Foundation Units upon request. Library staff helped with the "Ask A Question" booth at the annual Arboretum Foundation plant sale.
 - Tracy Mehlin and Carol Brittnacher worked with Keith Ferguson, Plants Records Assistant of WPA, to develop a user guide for BG-Base, a database of all information on the plants within the Arboretum - acquisition, name and location. The material will be maintained on CD and made available to requesting plant professionals. Brian Thompson worked with WPA Registrar Randall Hitchin to review preservation protocol for the WPA acquisition records.



Professional Development

Brian Thompson, Tracy Mehlin, Martha Ferguson, and Carol Orion traveled to Olympia to attend training on Question Point, the new software used to manage reference questions and collaborate with SLIC member libraries. They were then able to train other staff and volunteers on the technology.

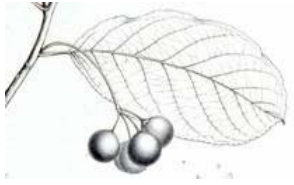
Tracy Mehlin, library specialist, attended the Internet Librarian Conference in November, 2003 in Monterey, CA, to study approaches to web site management, digital instruction and new electronic resources.

Brian Thompson, Tracy Mehlin and Carol Brittnacher represented the Miller Library in June 2004, in Pittsburgh at the meeting of the Council on Botanical & Horticultural Libraries (CBHL). Hosted by the Hunt Institute for Botanical Documentation, the conference featured lectures and meetings to present a new index database of gardening periodicals, ways to develop a virtual archives exhibit and a demonstration of the latest technologies in book preservation.



Photo by Brian Thompson

Preservation Technologies, Pittsburgh, PA, was the site of the tour showing book preservation techniques. The company's deacidification process neutralizes harmful acids inherent in paper, greatly extending the lifespan of books and documents three to five times that of untreated materials. At left, a book is carefully supported in an open position. The full unit shown will be submerged in a small tank filled with microscopic buffer materials dispersed and suspended in an inert liquid. This technology is especially relevant to libraries like the Miller Library with rare book collections.



Staff and Supporters

Staff

Brian Thompson has served as the acting manager of the Miller Library during the fiscal year. Brian brings with him the curiosity and discipline of a math and astronomy degree from Whitman College in Walla Walla, WA and considerable background in various aspects of horticulture to his work in the Miller Library. His Master of Library Science is from the UW Graduate School of Library and Information Science.

As acting manager and senior management representative to CUH, he is responsible for library staff, operations and volunteers, review and management of all budgets, the level of services and resources, library outreach and development, collection development, oversight of technical services, research and review of books for the growth and restoration of the collections, helping to plan the new facility and making the community and the UW aware of the library's growth and progress. Brian is an active promoter of the library and its services, speaking to groups and conducting library tours. The original developer of the library's website, he continues to contribute original content for the website and to write articles and book reviews for various publications.

Martha Ferguson is the senior library specialist, reflecting her longtime contribution to the smooth operation of the Miller Library. Since 1989, she has managed the collections including ordering, cataloging and processing of materials and supervising the volunteers that help with these activities. She tracks donations, both financial and in-kind and coordinates special events such as the book sales at the NHS Plant Sale and the Miller Lecture. She also organizes the library staff and volunteer help for the Heronswood Hellebore Garden Open and plans the library's volunteer luncheon.

Martha's education combines a degree in horticulture with specialized library training from Highline Community College. She is a keen provider of reference services, both with Plant Answer Line inquiries and for visitors to the library. Her strong knowledge of the collections enables her to help visitors, library staff and volunteers alike find the information they need. She has just celebrated her 15th anniversary on the library staff.

Tracy Mehlin is a library specialist, following the award of her Master of Library Science degree at the UW in 2003. She continues management of the periodicals collections, maintains and updates the website and continues to develop the library's contact database. She maintains the library's computer hardware and software updates and works closely with Brian Thompson in developing original content for the site and also provides maintenance support for the CUH website.

Tracy works to increase public awareness of the Miller Library by writing the *Garden Tools* column in the Seattle Times. She brings considerable experience and knowledge to reference services and has a special knack for making technology resources accessible to staff and visitors.

Laura Blumhagen is a library technician and supports collection management. Laura helps patrons, updates the list of new books and works closely with Martha to integrate new books into the system. She volunteered with the library for five years before becoming a staff member. She has a degree from the UW in Near Eastern Languages and Civilization.

Carol Orion has become known as the “Plant Oracle” and is the primary voice of Plant Answer Line. Formerly a librarian at Weyerhaeuser and a Master Gardener, she is a great resource for the library and can track down an answer to almost any question.

Carol Brittnacher is another former volunteer who combines library skills and expertise in botany and horticulture as a library technician. Her BS degree in Botany and her experience on the UW’s Natural Sciences Library Reference Desk has translated well to covering both PAL and the reference desk. She is working on her Master of Library Science degree at the UW. Her work life is shared with the Rare Plant Care & Conservation Program at CUH.

Rizaniño Reyes is an undergraduate student in the CFR’s Environmental Horticulture & Urban Forestry program. He helps maintain the full schedule of open hours for PAL. On top of a full academic schedule, Riz also runs a small nursery business out of his home in Seattle’s north end. In August 2004 he left for Sichuan Province for a year’s study of public gardens and the opportunity to participate in plant expeditions.

Volunteers

Volunteers are an important adjunct to the staff at the Miller Library. Coming from a wide diversity of education and backgrounds, they add their expertise to that of the professional staff. Over a couple years the number of volunteers and the hours they contribute have increased. In 2003, 13 volunteers contributed 1,371 hours.

New volunteers include:

Mary Schibig, 2003, earned a master’s degree in Library Science at the UW with particular interest in how specialty libraries serve the public. Her undergraduate education was in biology and botany. She has been involved with updating booklists, serials check-in and has led the project to catalog the library’s vertical files.

Maleah Spinell, 2004, is a recent volunteer who brings horticultural expertise and research experience to the library. She has worked in plant identification for a nursery and provided editorial assistance to Ann Lovejoy in the preparation of her books. She works on reference questions, processing books and various daily tasks.

Kelsey Youmans, 2004, is a recent graduate of the University of British Columbia with her master’s degree in Library Science and has an undergraduate degree in Spanish Language and Literature. She was drawn to CUH by her enduring interest in botany,

natural history and a developing interest in environmental design. She is part of the team that maintains the web site and writes annotations for new links.

The library appreciates the on-going contribution of our veteran volunteers. They continue to take on more tasks and greatly enhance library services.

Meredith Auerbach, 2003, writes for the annual report, CUH newsletter and the website, provides reference desk coverage; and is self-employed in agricultural marketing and promotion.

Sydney Bale, 2003, processes new books and checks journals and has a degree in botany.

Molly Cleland, 1985, researches and manages catalog collection and is an outdoor enthusiast active in the Native Plant Society.

Barbara Dillard, 1998, staffs the CUH reception desk, provides administrative support with labels and jackets, and reshelves books. She is a retired teacher and accomplished gardener.

Judy Duncan, 2002, staffs the reception desk, reference services, maintains lists of gift books and reconciles UW financial statements. She taught environmental planning, was director of technology for a financial corporation and is a Master Gardener.

Barbara Harris, 1985, manages the vertical files of newspaper and magazine articles. She is active with the Arboretum Foundation, managing the Plant Donations department.

Ann Hobson, 2000, works on journal projects and other administrative projects. She has a PhD in genetics, an AA degree in ornamental horticulture and is an active volunteer at Bellevue Botanical Garden and the Northwest Perennial Alliance.

Kathy Lantz, 2002, helps staff the reference desk and provides administrative support. She has an ornamental horticulture certificate from Edmonds Community College and volunteers with Seattle Audubon and the Japanese Garden at the Washington Park Arboretum.

Susan Rosenberg, 2002, works primarily on the Library's periodicals collection. She has an MBA from Stanford University where she previously served as manuscripts librarian.

Marty Wingate, 1995, works on reference questions. She is a graduate of CFR's master's program in Urban Horticulture and has been an employee of the library. She is a strong promoter of the library, often in the public eye through her writings, talks and garden tours to the UK and Ireland.

Donors, 2003-2004

The list here includes all gifts designated for the library from July 1, 2003, through June 30, 2004. The library depends on these gifts to function at high levels of service and collections. We acknowledge the contributions and gratefully appreciate all of them.

Hiroko Aikawa	Burpee-Heronswood, Ltd.
Alderwood Garden Club	
Nancy Alvord	Paul Capeloto
Earl and Jan Anderson	Barbara Carman
Phoebe Andrew	Cathy & Michael Casteel
Deborah & James Andrews	Carli Castellani
Lois A. Andrews	Phyllis & John Chambers
Alison and Edward Andrews	Ruth Chaus
Barbara Asmervig & Michael Thanem	Doug Cheney
Meredith Auerbach	Emelie Cherry
Nola & Mary Beth Austin	Sue Clark
	Suzanne & Michael Cohen
Norma Baker	Shirley Collins
Doug Bayley	Laurie Colman
John & Charlotte Behnke	Robert & Kitty Conard
Joanna & David Beitel	Carrie Cone
Heidi Kappes Belinsky	Maureen Connors
Bellevue Botanical Garden	John & Marguerite Corbally
Linda Bentley	John Corso
Laurel Berger & Tom Trainer	Toni Cross
Emily Bishton/Green Light Gardening	Paul & Amy Curtis
Boat Basin Foundation	
Susan Bogert	Nancy Davenport
Boswell Gardening, Inc.	Lynn & Ralph Davis
Carol & Mitch Brittnacher	Patricia Davis
Barbara Broderick	Robert & Phoebe Day
Stephen Brueggerhoff	Tom & Vida Delanty
Walt & Dona Bubelis	Craig Delphey
Jean & Bill Bullard	Ingrith Deyrup-Olsen

Danielle Dibba	Pamela Harlow
Roberta Dillan	Laurel Harrington
Tina Dixon	Jean Heflin
Laurel Doody	Joan Helbacka
Franklin Draper	Ann Herron
Pat & Susan Dunn	Jacqueline Hightower
Anita Dunn	The Hilen Foundation
Cynthia Duryee	Jennifer Hiller
Sylvia Duryee	Diane Hilmo
	Tom Hinckley
Valerie Easton	Roberta Hopkins
Bill Elisbury	Margaret Horsfield & Peter Buckland
Alyssa Elliott	Natalie Houghtaling
Jean Emmons	Fred Hoyt
Michael Eshelman	Jean & Peter Hsiang
Shelley Evans	Gretchen Hull
Kern Ewing	Hunt Institute
	Dan & Darlene Huntington
Fairmeadow Gardening/Lisa Muller	
Sharalyn Ferrel	Joan Jevnikar
Fauntleroy Church UCC	Tom Johnson
Deborah Ferber	Pamela J. Johnston
Charles & Betsy Fitzgerald	Carolyn Jones
Flotsam & Jetsam Garden Club	
Robert C. Franklin	Keith Kaufman
	Roxanne Kenison
George Gearhart	Key International
Zia Gipson	King County Iris Society
Don & Dee Gross	Suzanne Kotz & Stephen Tarnoff
	Arthur Kruckeberg
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Clem Hamilton	Lake Forest Park Garden Club
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Kathy Lantz
Ray Larson
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Susan & Barry Latter
Rhoady & Jeanne Marie Lee, Jr.
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Gillian Mathews
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Sally Morbeck
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Martin Hakubai Mosko
Jerry Munro
Myrtle Defriel Arboretum Unit 16

John & Lee Neff
Susan Renee Neill
Jane Nelson
Hong Thy Le Nguyen
Elizabeth Mary Nichol
Sue Nicol
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James Noel
NW Chapter, North American Rock Garden
Society
Northwest Horticultural Society
Northwest Orchid Society

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