

Patients' Access to Their Own Laboratory Results

Frequently Asked Questions

Can I get my lab test results from UW Laboratory Medicine?

Yes. As of October 6, 2014, UW Laboratory Medicine can provide ways to help you get your lab test results.

Call Client Support Services (CSS) at 206-520-4600. We can help guide you through the process of getting your lab test results.

Are there other ways to get my lab test results?

Yes. You may get your lab test results from your doctor. If you are a UW patient, you may also get your results through UW Medicine eCare, a patient portal that can enable you to securely use the Internet to help manage and receive information about your care. Patients who want access to their own online health record via eCare can enroll at their next doctor's office visit or call their clinic and ask for an eCare letter so they can sign up online.

Can UW Laboratory Medicine help me interpret my lab test results?

No. Only your doctor can correctly interpret your lab test results. Please direct all questions regarding your results to your doctor, who can interpret them along with your medical history and examination.

How can I get copies of my lab test results?

In order to protect our patient's confidentiality and privacy, UW Laboratory Medicine has established a process for requesting a copy of your lab test results. Call Client Support Services (CSS) at 206-520-4600 to help guide you through the process.

You may get a copy of your lab test results by fax, or by mail. Please allow 15 days to process your request. You will need to provide a government issued photo ID.

Any more questions?

Please contact Client Support Services (CSS) at 206-520-4600.