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## Quiz Questions

1. Alison received an e-mail from an employer group which contains a member's consumer number, social security number and date of birth. She needs to reply back to this e-mail, what should Alison do before she sends her reply?
  - A. Encrypt her response.
  - B. Remove the confidential information from the e-mail.
  - C. Confirm she hasn't added any new confidential information.
  - D. Either A or B is correct.
2. Becky works in the maternity ward. She is walking out to her car at the end of her shift and sees Brad Pitt being wheeled into the ER. She is really curious to know why he's there and she knows that his personal business is always in the news anyway. Is Becky allowed to peek in his medical record?
  - A. Yes, movie stars shouldn't expect the same level of privacy as other people.
  - B. No, Becky shouldn't look in the medical record unless she's involved in his care, regardless of whether he is famous or not.
3. You are working at your desk and need to make a quick trip to the copier. Is there anything you need to do to your computer before you leave your desk?
  - A. Yes, put a post-it over any confidential information on my screen.
  - B. Yes, secure or lock my computer.
  - C. Yes, turn the monitor off.
  - D. No, there is nothing I need to do if I'm only running to the copier.
4. Group Health has privacy and security policies because they:
  - A. Help protect the privacy and security of member information.
  - B. Fulfill legal requirements.
  - C. Help staff to know what is required of them.
  - D. All of the above.
5. When a doctor is e-mailing a patient, what type of messaging should be used?
  - A. MyGroupHealth Secure Messaging.
  - B. Staff Messaging through Epic.
  - C. Outlook e-mail.
  - D. A personal e-mail account.
6. If you have access to Epic, are you allowed to use your employee access to view your own medical record?
  - A. Yes, it's your medical information; you can look at it when you want.
  - B. No, you are not allowed to use your employee access to look at your own medical record.

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7. You need to dispose of patient labels; they have a patient's name and consumer number printed on them. Where should they be disposed of?
    - A. In the locked paper confidential waste bin.
    - B. In the garbage.
    - C. In the special confidential waste bin for non-paper items.
    - D. In the recycling bin with all the other plastic recyclables.
  
  8. A 14 year old patient comes in for a pregnancy test. The patient's mother calls the clinic, she didn't know her daughter was going in for care and wants information about why her child is there. Can you tell the mother why the patient is being seen?
    - A. Yes, the patient is still a child and the mother has the right to know.
    - B. No, 14 year olds have the right to choose if reproductive information is shared with family.
  
  9. Why are all employees required to sign the Confidentiality and Security Agreement every year?
    - A. To check if you still work at Group Health.
    - B. No reason, Group Health just likes paperwork.
    - C. To remind every one of what their responsibilities are.
    - D. None of the above.
  
  10. Chris notices his coworker looking at her own medical record in Epic. Is Chris required to report his coworker?
    - A. Yes, as a staff member, Chris is required to report all privacy breaches.
    - B. No, only managers are required to report privacy breaches.
  
  11. Dana wants to send flowers to her coworker for his birthday. Is Dana allowed to get her coworker's address from a Group Health system?
    - A. Yes, she knows the coworker would like the flowers and wouldn't have a problem with her looking up that information.
    - B. No, Group Health information should only be used for business purposes.
  
  12. What are some ways you can support password security?
    - A. Choose a password that is hard to guess, one that includes numbers, letters and special characters.
    - B. Never write down your passwords.
    - C. Change your password immediately if you think someone has inappropriately accessed your account.
    - D. All of the above.