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### Message from the CMO:

In my first year as the Chief Medical Officer, I have come to view the main goals of my job as helping clinicians deliver the best care they can making UW Medicine the employer of choice for clinicians and supporting a transformation in care delivery to keep us competitive in the marketplace. We saw tremendous progress in 2016 particularly in primary care with the achievement of empanelment and in specialty care with the launch of standardization projects in the Clinical Practice Innovator Program.

In 2017, we will continue our work to develop systems and tools to support population health and standardize processes for our top diagnoses and procedures. We will also continue to develop initiatives around equitable healthcare delivery, better use of data, patient reported outcomes and smart innovation. In this newsletter you will find a few examples of the work being done right now in care standardization. I would like to invite you to our March 21<sup>st</sup> CPI event where we will discuss changes in health policies. Please see attached flyer for more details.

Thank you to all who are working to reduce variation, improve outcomes and lower costs across UW Medicine as we work together to improve the health of the public.

### Featured Care Transformation Initiatives:

**Post Acute Care (PAC):** UW Medicine has launched the PAC initiative to improve coordination of patient care following discharge from our hospitals. The PAC steering committee includes leaders from across the system and is led by Louise Simpson and Drs. Giana Davidson and Thuan Ong. The following six PAC initiatives will help ensure safe and timely discharges from the hospital, decrease preventable readmissions and reduce unnecessary variation in cost and quality following hospital discharge.

Building a collaborative network of skilled nursing facilities (SNFs)

Developing a Transitional Care Specialty Service to provide the medical care for patients discharged from our hospitals

Developing tools to improve the communication of critical information to the next care setting

Designing and implementing clinical pathways to decrease variation in practice, improve quality, and reduce the cost of post-acute care

Piloting innovative models for patients discharged to home

Constructing clinical dashboards to track quality metrics and clinical outcomes across our healthcare system.

**Pathways and Care Products:** A key strategy for providing the most effective, efficient and high value care is standardization. My office will be partnering with clinical departments to identify our most common diagnoses and procedures and develop standardized “care product” models that allow us to thrive in a value oriented marketplace. The goal is to bring together the collective wisdom of our clinicians to create a single way to deliver excellent clinical care for the most common diagnoses and procedures—a so called “UW Medicine way.” In addition, we have launched 13 Clinical Practice Innovator projects to date and will launch an additional 6 projects in March.