

REQUESTING FINANCIAL ASSISTANCE USING MYCHART

UW Medicine offers financial assistance to Washington state residents, whether insured or uninsured, based on income and family size. This program covers Airlift Northwest, Harborview Medical Center, UW Medical Center, UW Physicians, Valley Medical Center, and UW Medicine Primary Care.

Check your eligibility by completing a Financial Assistance Application and providing necessary income verification. Applying online through MyChart streamlines the process and allows you to track your application status.

Here's how:

1. Log in to MyChart click on the three lines in the top corner and, scroll down to the billing section.
2. Click on Financial Assistance to access the application.
3. Fill out the MyChart Supplemental Form and upload it for a quicker submission.

For any questions, reach out to HMC's Financial Counseling team.



206-744-3084
M-F 8:00 A.M. – 4:30 P.M.



GET MYCHART TECH SUPPORT 24/7 HOURS

Contact MyChart's Tech Support Help Desk 24/7 at [855.520.5151](tel:855.520.5151) for technical support in MyChart.



<https://www.uwmedicine.org/mychart/mychart-instructions>



833-452-4278 (833-45-CHART)



Created by

Harborview Violence Intervention &
Prevention Program



REQUEST ACCESS TO ANOTHER PATIENT

Parents and legal guardians can request proxy access to their child or teen's record by signing into their own MyChart account and going to the [Friends and Family Access page](#) to submit a Proxy Access Request form.

Adult patients may invite another adult, such as a spouse, to have full proxy access to their record by signing into their own MyChart account and going to the Friends and Family Access page to send them a Proxy Access Invitation.

For adults with limited capacity to manage their own healthcare, proxy access may be granted to another adult who has medical power of attorney for them. This may be done at a clinic visit by the patient's clinician with valid legal documents.



USING MYCHART

PATIENT PORTAL

Seamlessly access your medications, test results, upcoming appointments, medical bills, price estimates, and more using MyChart, even if you've experienced care from multiple healthcare organizations.

WHAT CAN YOU DO WITH MYCHART?

MESSAGE YOUR CARE TEAM

ACCESS TEST RESULTS AND
VIEW DOCTOR COMMENTS

REQUEST PRESCRIPTION
REVEALS

SCHEDULE, CANCEL, AND VIEW
DETAILS OF YOUR
APPOINTMENTS.

VIEW YOUR STATEMENT AND
BILLING DETAILS

SET UP PAYMENT PLAN AND
MAKE PAYMENTS

VIDEO (TELE-HEALTH)
APPOINTMENTS WITH YOUR
DOCTOR

MANAGE AND UPDATE
CONTACT INFORMATION SUCH
AS ADDRESSES, PHONE
NUMBERS AND EMAILS

AND MORE!



SIGNING UP WITH ACTIVATION CARD

If you haven't registered for MyChart, no worries – simply check your printed After Visit Summary, discharge paperwork, or billing statement for your activation code.

And here's a handy tip: if we have your cellphone or email on file, keep an eye out for a text message or email with your activation code during your visit.

Just remember, this code is valid for 60 days!

Take advantage of the many features of Mychart and activate your account today!

NO ACTIVATION CODE?

Visit <https://mychart.uwmedicine.org/> or use the MyChart app.

Select "Sign up without activation code" and enter your details.